

# Access Guide



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**Pallant  
House  
Gallery**



# Access Guide

This Access Guide provides information to support your visit to Pallant House Gallery.

More information about our exhibitions and events can be found in the 'What's On' leaflet available at the Welcome Desk as well as floorplans of the gallery.

It is important to us that everyone is able to enjoy visiting the Gallery. To discuss your visit with a member of staff prior to arrival or give us feedback on access arrangements please call 01243 770820.

## **Buddy Scheme**

We can arrange for one of our volunteers to provide one-to-one support during your visit. They will be able to show you around, read labels if required and provide companionship during your visit. Please call us or email [community@pallant.org.uk](mailto:community@pallant.org.uk) to arrange this as soon as possible prior to your visit.



## **Pallant House Gallery**

8–9 North Pallant  
Chichester  
West Sussex  
PO19 1PW



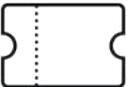
## **Opening times**

Tuesday–Saturday: 10am – 5pm  
Thursday: 10am – 8pm  
Sunday/Bank Holidays: 11am – 5pm  
Mondays: Closed



## **Contact details**

reception@pallant.org.uk  
01243 774557 (main reception)  
01243 770833 (Community Programme)



## **Ticket prices**

Adults: £12.50  
(£6.50 all day Tues and from 5pm Thurs)  
Art Fund Members: £6.50  
Pallant House Gallery Friends: Free  
Under 18s: Free  
Students (NUS card/Student ID card): Free  
Jobseekers, DLA, ESA, PIP, Carers: Free  
Museums Association, ICOM: Free

All tickets are valid for the whole day,  
meaning you can take a break and  
re-enter as you wish.

# How to get here

## Where we are

Pallant House Gallery is located in the centre of Chichester, West Sussex.



## By car

Chichester is easily accessible by road. The M27 and A27 run along the coast, linking Hampshire, Sussex and Kent. The M3 and A3, A29, A259 and A24 connect Portsmouth, Southampton, Mid-Sussex and London.

The Gallery has no onsite parking. There is a dropping off bay directly outside the front entrance. There are some Blue (disabled) Badge holder parking bays in North Pallant and other surrounding roads.

The nearest car parks are the South Pallant Carpark, East Pallant Carpark and Baffins Lane Carpark. Visit our website for more information on parking.



### **By train**

We are less than half a mile from Chichester Railway Station.

There are many direct links from London Victoria, Brighton, Portsmouth, Southampton, and Gatwick Airport. Trains from London Waterloo connect at nearby Havant.



### **By bus**

There are regular buses to Chichester from surrounding areas. The bus station is less than half a mile from the Gallery.

### **Directions from the bus and train stations**

Head up South Street towards the town centre. Turn right at the Market Cross into East Street. Turn right (opposite Marks and Spencer) into North Pallant. The Gallery is a few hundred yards down the street on the left.

# On your arrival

The main entrance is in the Contemporary Wing and provides street level access. Our Welcome Desk is located inside the front entrance on the left hand side. Part of the desk is at a lower level to provide easy access for wheelchair users. Please pick up a floor plan of the Gallery at the Welcome Desk.



## **Lockers**

We have lockers where you may store your belongings during your visit. The Welcome Desk can provide locker tokens if required.



## **Lift access**

There is a large lift from the main reception area, which provides access to all levels of the Gallery. The lift and staircases have secure handrails. Audio announcements are used to indicate which level the lift has reached. Please note that the lift has two doors.



## **Bookable wheelchairs**

There are two wheelchairs available at the Welcome Desk which can be booked in advance by calling 01243 774557 or emailing [info@pallant.org.uk](mailto:info@pallant.org.uk).



## **Gallery seating**

There are benches in many of our rooms and portable stools available at the Welcome Desk.

We also have chairs with arms available upon request. Call 01243 774557 or ask at the Welcome Desk if you need assistance.



## **Accessible toilets**

There are two accessible toilets (left and right transference) on the ground floor. The right hand transference toilet also houses a level access shower.

We provide paper hand towels instead of hand driers in the accessible toilets to minimise noise disturbances.

The nearest Changing Places Toilet is at Northgate Car Park, Chichester, West Sussex, PO19 1BL.

Changing Places are registered toilet facilities that meet the requirements of people with complex needs and include a hoist and bench.



## **Visitors with visual impairments**

All of our exhibitions have large print versions of the wall texts and labels available. You will find these in folders throughout the Gallery.

We welcome Guide and Assistance Dogs.

Our lifts have audio announcements and braille labelling to the left of the lift door.

Some of our exhibitions may have lower lighting levels for conservation requirements. Magnifying glasses are available at the Welcome Desk.

We have an iPad available to borrow from the Welcome Desk (you will be required to show photographic ID) which has several useful tools that magnify objects, read text aloud and more.

Through our buddy scheme, one of our volunteers can provide one-to-one support during your visit. They will be able to show you around, and read labels if required.

Please call us on 01243 770833 or email [community@pallant.org.uk](mailto:community@pallant.org.uk). to book or enquire about any of these provisions as soon as possible prior to your visit.



## **Dementia Friendly Organisation**

The Gallery is a member of the Chichester Dementia Action Alliance. We offer regular Dementia Friends information sessions for all our staff and volunteers. Our Community Programme offers dementia-friendly studio sessions.



## **Induction (hearing) loop**

We have an induction loop at the Welcome Desk, in Room 11 and in the Studio. We also have a portable loop available for use in talks and events.



## **Baby changing**

A baby-changing table is located in the right transfer disabled toilet. Nappy bins are provided.



## **Quiet times and spaces**

The Gallery is quietest on Sunday afternoons. You are welcome to phone ahead of your visit to find out whether we are expecting any large groups on your preferred day.

The Loggia is situated on Level 3 through Room 17. This is a calm space and contains some comfortable chairs where you can rest.



## **Emergency evacuation**

In the event of an emergency, a loud alarm will sound and visitors will be asked to exit the Gallery using their nearest exit routes. These are clearly marked with illuminated green 'running man' signs. Staff will assist all visitors to leave the building promptly and safely. There are evacuation points and 'evac-chairs' on all levels of the Gallery.



## **The Studio**

The studio provides height-adjustable tables and chairs. Our Community Programme offers a range of studio sessions, workshops and opportunities for people who require extra support.



## **Wifi**

There is free wifi available on the ground floor.



## **Food and Drink**

Refreshments are available during opening hours from the Pallant Restaurant and Café. For information and advice related to dietary requirements and allergies, call 01243 770827.



Water bottles can be refilled at the water cooler, which is found next to the lockers on the ground floor.

