

Covid 19, cleanliness and our ongoing commitment.

The cleanliness of our vehicles has always been very important to us. We introduced strict cleaning measures back in March when it was clear that the Covid 19 virus meant that we had to change and adapt our policies accordingly.

With the third lockdown in force since January 2021 and the importance of reducing any possible transmission of the virus, we ask that customers only rent if they, or family members, have had no Covid symptoms at all and that their trip is essential and in line with government guidelines.

Our vehicles are thoroughly cleaned between each and every rental with particular attention to the following:

Exterior ; Vehicles are now cleaned with a pre spray detergent followed by washing off with a pressure washer. This allows us to give the exterior a thorough clean before the next rental with particular attention to handles, mirrors etc.

Interior ; The cleanliness of the interior of the vehicle has been subject to a thorough review in line with industry recommendations and whilst we still give the vehicle a complete vacuum through we also pay particular attention to the following items which are now sanitised with a disinfectant that meets leading health authority requirements.

Door handles both exterior and interior.

Steering wheel, steering column and controls.

Seat belts and seat belt stalks throughout the vehicle.

Handbrake lever, gear stick.

Dashboard including all high touch areas. (Vents, controls, radio, centre console etc)

Door pockets, cup holders, door interiors.

All other high touch areas.

We are also now offering an anti-bacterial 'fogger' which can be used in your vehicle before you collect. We are offering this option at cost if customers want that extra peace of mind. It's a cannister that is placed in the vehicle and activated and is effective against ' 99% of bacteria, yeast & enveloped viruses including coronavirus. This can be ordered when booking your vehicle.

We also have measures in place to isolate any vehicle if necessary with the vehicle being quarantined for a minimum of 1 week before a deep clean followed by a further 72 hours quarantine

There are also free disposable gloves for all customers when collecting their vehicles should they require them.

We would like to confirm that the health and well being of all our customers and colleagues will remain our number 1 priority and we will never put profit before safety.

Thank you.

Panther Truck Rental Ltd