

# Power of Attorney Application to Appoint an Attorney to Operate an Account(s)



Please complete this form using black ink and BLOCK CAPITALS and return it together with and any proofs of identity/residency, to us at Charter Savings Bank, PO Box 855, Wallsend, NE28 5BL.

If you have any important or original documents to send to us, we recommend using a Special Delivery option for your own peace of mind.

## Important Information

Acceptance of an application to appoint a Power of Attorney to operate an account is subject to confirmation of their name and address, valid identification, UK residents only, and minimum age of 18 years. Please read the Key Features & Summary Box document and General Savings Conditions for full details of the Account.

We will only accept an attorney appointed under an enduring or lasting power of attorney to operate the account.

## If the attorney(s) are already Charter Savings Bank customer(s) please provide the name(s) and account number(s):

Name: ..... Account Number: .....

Name: ..... Account Number: .....

## Account holder details

Title: ..... Forename(s): ..... Surname: .....

Account Number(s): .....

## Operating your Account by an Attorney

I wish to appoint the following person(s) to operate the Account(s):

### First Attorney details

Title: ..... Forename(s): ..... Surname: .....

D.O.B: ..... Nationality: ..... Mother's Maiden Name: .....

Permanent residential address: .....

..... Postcode: .....

Home telephone: ..... Other telephone: .....

Mobile telephone: ..... Email address: .....

### Second Attorney details

Title: ..... Forename(s): ..... Surname: .....

D.O.B: ..... Nationality: ..... Mother's Maiden Name: .....

Address: .....

..... Postcode: .....

Home telephone: ..... Other telephone: .....

Mobile telephone: ..... Email address: .....

**Please note:**

- The Account holder will be responsible for the Attorney(s) actions or omissions as if they were their own.
- We will only accept Attorneys appointed to act on a single signature basis.
- By appointing the Attorney(s) to operate the Account, the Account holder will be unable to do so.
- We will assume that it is intended to appoint the Attorney to operate all of the Account holder's Accounts with us. If this is not the case and you wish to limit the appointment to only some of the Account holder's Accounts, then you must tell us that when submitting your application.
- This appointment will revoke the appointment of any Attorney(s) currently appointed to operate the Account(s), unless they have been appointed under the same Power of Attorney.
- The Nominated Account which must be used to transfer funds (including interest) into and out of the Account(s) held with us will not change as a result of appointing an Attorney to operate an account. If you wish to change the Nominated Account, you'll need to complete a 'Change of Nominated Bank Account' form, which you can obtain from the Useful Documents page on our website.
- Any notices or correspondence sent by post will be sent to the mailing address for the first Attorney.
- Please check that the registered email address is correct, as this is the address we'll use to send emails about the account.
- To end an Attorney's authority to operate the Account at any time please contact us by:
  - logging in to our online banking service at [chartersavingsbank.co.uk](http://chartersavingsbank.co.uk) and sending us a secure message, or
  - calling us on **0800 032 9999** (or 0330 123 1111 if calling from a mobile phone).

**Declaration & Consent of Attorney**

**Use of your personal information:** we may use the information which you provide or which we receive in relation to this Application or the administration of the Savings Account for the processing of this Application, for the ongoing maintenance of the Savings Account and as otherwise agreed in this Declaration and as set out in the General Savings Conditions.

You are happy for us to contact you to update you on our products and services and those of third parties which we think may be of interest to you by any of the methods you have 'ticked' below:

Telephone       Post       Text       Email       via Third Parties

We, credit reference and fraud prevention agencies may use the information which you provide or which we receive in relation to this Application as described below:

- we, data providers and credit reference and fraud prevention agencies may check details you supply against particulars on databases to which we or they have access; they may also use the particulars in future to assist other companies for verification purposes.
- if false or inaccurate information is provided and fraud is identified, details will be recorded and passed to fraud prevention agencies. We and other organisations including law enforcement agencies may also access and use this information to prevent fraud and money laundering, for example, when checking details on applications for credit and credit related or other facilities, managing credit and credit related accounts or facilities, recovering debt, checking details on proposals and claims for all types of insurance and checking details of job applicants and employees.
- we will hold information about the account for business analysis, to develop and test products and services, fraud prevention and to keep our records accurate and up-to-date. We will treat your personal information as private and confidential even when you are no longer a customer or appointed as a customer's attorney and we will not disclose any of these details unless it is found to be false or inaccurate. The information will be passed to fraud prevention agencies in order to help prevent fraud and money laundering. Law enforcement agencies may also use the information. We and other organisations may access and use the information recorded by fraud prevention agencies outside the UK.
- if you have any queries relating to the use and storage of information or if you want to receive details of the relevant fraud prevention agencies we use please write to us at [Charter Savings Bank, PO Box 855, Wallsend, NE28 5BL](mailto:Charter Savings Bank, PO Box 855, Wallsend, NE28 5BL).

**Telephone recordings:** we may record and monitor telephone conversations between you and us to make sure that we carry out your instructions accurately and for regulatory, security, monitoring, quality and/or training purposes.

**Verifying your identity:** we may search the records held by credit reference and fraud prevention agencies and/or use third party data authentication systems as part of this application, to verify your identity and address. We, data providers and credit reference agencies may retain records of these searches (including whether or not the Application proceeds) which relate solely to the verification of your identity and/or address which will not affect your credit rating. If we are unable to verify your identity and/or address electronically, you will provide to us whatever documentation we reasonably request to verify your identity and/or address.

**Declaration**

You confirm that :

- you have been appointed by the Account holder(s) to act on their behalf as their Attorney(s).
- the terms of your appointment enable you to open and operate the Account and where the Account holder has appointed two or more Attorneys to act you have been appointed on the basis that you can do this on an individual basis.
- you will let us know and not operate the account if the power of attorney under which you have been appointed has been revoked or if you are appointed under an unregistered enduring power of attorney and the Account holder ceases to have mental capacity to operate the account.
- the Account holder is aware that you are registering the Power of Attorney and in doing so they will not be able to operate the Account or receive correspondence about it.

**Signature(s) of Attorney:**

Signed ..... Date ..... Signed ..... Date .....