

'Free Broadband for life' Promotion

This offer is only available to Utility Warehouse Partners

Existing Partners (joined before 8 May 2015)

To start receiving this benefit, you must gather three new Members between 8 May 2015 and 31 July 2015. Once you have done this, then provided you remain a Qualified Distributor (with at least three Members) you will receive free broadband from us FOREVER, subject to continuing to gather just one new Member every year on a rolling basis.

New Partners

Anyone who signs-up between 8 May 2015 and 31 July 2015 must gather three Members (in addition to themselves if they are their own customer) within 90 days of signing-up as a Partner.

Full details of this amazing new Partner benefit are below.

1. Free Broadband is available on our standard LLU broadband service only. Partners taking any other Broadband service from us (eg. Ultra) will receive a discount of £7.99 per month instead.

2. You must be a UW customer taking our broadband service to receive this benefit, and must register on the Extranet by giving us your membership number. Both your Partner position and Member account details must be held in the same name (for jointly held Partner positions and/or membership accounts, at least one of the names must appear on both).

3. To qualify towards this new Partner benefit, customers will only be counted if:

(i) their application includes at least one major service (Gas, Electricity, Home Phone, Broadband or Mobile), which has successfully gone live with us; and

(ii) they were personally introduced by the Partner (eg. excludes new occupiers, customer referral scheme, etc); and

(iii) the customer has become a Member of either our Residential Club or Business Club.

Please note that Sim-only mobiles, and Home Phone or Broadband services where we are not providing line rental at the Member's home address, will not be counted as major services for the purpose of this clause.

4. Free Broadband benefit will be provided from the start of the month immediately following your achievement of these new Member requirements.

5. No residual income will be payable on any broadband service, where it is being received free of charge or with an equivalent value discount. It will however count for all other purposes (eg. Gold benefits).

6. If you are receiving '25% off broadband' as your optional Gold Talk extra benefit at the time you became eligible for free broadband as a Partner, then you can change to a different optional extra benefit at any time from the anniversary of the date your additional extra benefit became effective.

7. The Company reserves the right not to provide this benefit to Partners where the proportion of tenants in their personal customer base exceeds 35%, or if it believes that any customer(s) introduced by the Partner to qualify or maintain eligibility for this promotion were not genuine.

8. Once you start receiving this benefit, you need to gather at least one new Member (either for our Residential Club or Business Club) every 12 months on a rolling basis in order to retain it forever. If you fail to gather a qualifying new Member within any consecutive 12 calendar month period then this benefit will be cancelled; to re-qualify, you will need to gather a further three qualifying new Members within any future 90-day period and re-register for this benefit on the Extranet.

9. This benefit will only be credited on Partner's Member accounts which are being paid by direct debit and maintained in good order with no sums overdue for payment.

10. Where a Partner has more than one member account, or multiple broadband services on the same member account, they will only receive a maximum of one free broadband service.

11. CFRs and IRs are not eligible for this benefit.