

## Calling card – terms and conditions

**£300-£500 free LED light bulbs** – available to Gold Energy members (Energy, Phone and Broadband) and Double Gold (Energy, Phone, Mobile and Broadband) owner-occupier members, or tenants aged over 30 where we've installed a smart meter in their property. The typical value of £300 - £500 is based on 39 LED bulbs at an average retail price of £8 plus a £100 charge for fitting. All the light bulbs in your home will be changed provided we have an LED equivalent, and your existing bulbs are safely and easily accessible. If we fit new LED light bulbs in a member's home and they cease to take any landline, broadband or mobile service from us within the following two years (which they were taking at any time after they requested our free light bulb replacement service), they will need to pay a contribution towards the cost of the LED bulbs we provided; the size of this contribution varies between £2 - £8 per bulb, depending on how long their bulbs have been installed. This offer can be withdrawn at any time. For full terms and conditions see [here](#).

**£414 CashBack savings** – calculated based on Office of National Statistics data for 2017 average UK household spending, excluding housing and mortgage costs, with £650 monthly spend earning 3%-7%. CashBack at qualifying UW Retail Partners and £1,000 monthly spend earning 1% CashBack at other retailers; exclusions apply. There is no limit on the CashBack you can earn from our Retail Partners. Purchases from other retailers are eligible for CashBack on general spend of up to £1,000 per month.

**£336 Gourmet Society savings** – available to Gold Talk members (ie. taking Phone, Mobile, Broadband) and Double Gold members (Energy, Phone, Mobile, Broadband) who also take a Utility Warehouse CashBack card. Saving figure based on a typical couple eating out once a month at an average cost of £28 per person (source: [Horizons](#), food experts) taking advantage of a 2 for 1 Gourmet Society discount.