

Cashback card participating retailers

Terms and conditions

Transactions made using a Utility Warehouse cashback card will attract a saving of between 3% and 10% (based on the price paid at checkout) payable as cashback on your Utility Warehouse monthly bill, at the Participating Retailers listed on our website. Please note that all cashback is subject to the terms and conditions below:

Participating retailer terms and conditions

- 1 Savings only apply to purchases made from the listed participating Retailers at stores located within the UK and online using their UK website.
- 2 Listed participating retailers are subject to change without notice.
- 3 All spend at listed participating retailers will qualify for the % saving shown above unless specifically excluded in the detailed retailer terms and conditions below.
- 4 Any cashback earned online or in store is credited to your Utility Warehouse account; you cannot receive it at the till/checkout/point of sale.
- 5 All PayPal transactions are exempt from cashback.
- 6 **Sainsbury's:**
 - a. The 3% saving on your shopping only applies to transactions that are carried out in store at the till, or at the online checkout, and paid for using your Utility Warehouse cashback card.
 - b. The 3% saving does not apply to the following products: any tobacco products; postage stamps; infant formula/food/milk; gift voucher cards; mobile phone top up vouchers/cards; spirits.
 - c. The 3% saving is limited to goods that can normally be purchased at checkout. It does not apply to the purchase of the following goods or services that are available under the Sainsbury's brand but are supplied by a third party: white goods that are not stocked in-store; any insurance products; any utility services; National Lottery tickets; franchises and concessions such as Starbucks or Sainsbury's

restaurants; prescriptions; or any banking services or facilities such as PayPoint).

- d. In order to qualify for the 3% saving on Sainsbury's fuel, you must spend more than £50 in a single transaction either at the till in-store or at the online checkout ('qualifying purchase') using your Utility Warehouse cashback card. You will then make a 3% saving on all fuel purchased at any Sainsbury's petrol station when using the same cashback card (or a partner card sharing the same card Account Number) that you used to make the qualifying purchase, provided that the fuel is purchased on the same day as you made the qualifying purchase, or on any of the 13 days immediately following. Use of your card to purchase fuel for business purposes is not permitted. We reserve the right not to credit your account with cashback relating to any fuel purchases for which you have used your card, where we have reasonable cause to believe you have been using such fuel for business purposes or if the ratio of your fuel to non-fuel purchases has not been consistent with an average domestic cardholder.
- e. Online transactions will be charged to your cashback card on the date of delivery, not on the date that you placed the order. Please note that online transaction values may not match the value of the original order that you placed if items are out of stock at your local Sainsbury's. It is your responsibility to ensure that your delivery has met the criteria required to be included as a qualifying purchase before purchasing any fuel.

- 7 Marks and Spencer:** Savings apply to all transactions made in the UK, excluding BP Connect stores. Online transactions exclude: made to measure shirts, personalised gift cards, large appliances, Travel Money and M&S Money or M&S Energy products or services.
- 8 Boots:** The 5% saving is limited to goods that can normally be purchased at the till. It does not apply to the purchase of goods or services that are available under the Boots brand but are supplied by a third party e.g. Boots Hearing Care (including David Ormerod Hearing), Boots Photo UK or goods purchased online at www.bootskitchenappliances.com).
- 9 Halfords:** Transactions at Halfords Autocentres are not eligible for cashback.
- 10 B&Q, Debenhams, Boots:** Electrical items bought from these retailers' websites are sometimes supplied by a third party and in this case, are not eligible for cashback.

- 11 Papa John's:** Savings apply to all transactions made in the UK, excluding Welcome Break Motorway Service Stations, Haven or Butlins Holiday Parks, University campus sites and/or Northern and Republic of Ireland locations.
- 12 YO! Sushi:** Savings apply to all transactions made in the UK, excluding restaurants within Harvey Nichols, House of Fraser and Selfridges.
- 13 The White Company:** Savings apply to all transactions made in the UK, excluding purchases from temporary or pop-up stores.
- 14 GAP:** Savings are only eligible from transactions in-store. Online transactions are excluded along with all transactions at Banana Republic.
- 15 Pizza Hut:** Excludes Northern Ireland, Butlin's Minehead and Jersey (plus any others that are not a Pizza Hut franchisee). Not valid at Pizza Hut Delivery.
- 16 American Golf:** The 5% saving does not apply to gift cards and or goods purchased at outlet stores.
- 17 Debenhams:** The 5% saving does not apply to Virgin Holiday concessions and Travel Money.
- 18 Goldsmiths:** The 7% saving applies to transactions that are carried out in-store. Online transactions are excluded. The cashback card cannot be used against the purchase of Rolex, pre-owned watches and any Online Only products.
- 19 Laithwaite's Wine:** Savings do not apply to purchases made at Laithwaite's concession stores.
- 20 National Express:** Savings apply to payments made directly to National Express. All resellers and agents including Eurolines are excluded.
- 21** Any cashback credited to your Utility Warehouse account relating to items that are subsequently returned to a listed participating retailer for a refund will be reclaimed. For the avoidance of doubt this includes any cashback associated with transactions made at Sainsbury's petrol stations where the return of goods forming part of a qualifying purchase have been returned for a refund which results in the value of a previously qualifying purchase falling below the required £50 minimum spend.
- 22** In the case of any dispute the decision of Utility Warehouse is final and binding.

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Utility Warehouse Limited.
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