

# Cashback card £50 credit

## Terms and Conditions

You save when you bundle your UW home services and insurance cover into one, simple bill. Then, you can save even more as the money you earn while spending with your cashback card comes directly off your monthly bill total. And our cashback card just got even better...

When you join UW, sign up for our cashback card and take our Double Gold bundle - energy, broadband and mobile - we will now automatically load a £50 credit onto your cashback card to use within your first six months with us.

## What do you need to do?

1. Join UW as a new customer and take our Double Gold bundle - energy, broadband and mobile.
2. Sign up for our cashback card within 30 days of joining UW.
3. Top up your card.
4. Then it's over to us - we will complete all of the necessary checks and apply a £50 credit to your card for you to use in your first six months. This may take a few days so please allow at least 3 working days before getting in touch with us for an update.

Check out the eligibility criteria and what happens if you haven't spent the £50 credit after six months in the Legal Bit.

## How to activate your card

When your card arrives you can activate it in the cashback section of the UW app.

## When will you receive the £50 credit?

First you will need to have received your physical card and topped it up for the first time. We will then complete some checks and process the £50 credit. This may take us a few days.

In certain circumstances we may need to complete additional checks and request further information. This is just to make sure that we keep you and your money safe and comply with UK regulations.

If you want an update on your £50 credit, no problem - just get in touch. However please allow at least 3 working days from the first top up of your card.

## The Legal Bit

### Eligibility

As This offer is available to new residential UW customers who sign up from 11 September 2021 and meet the following conditions:

1. You must successfully sign up to all three of the following services: energy, fibre broadband and mobile.
2. You must sign up for a cashback card within 30 days of joining UW.
3. You must top up your cashback card within 90 days of activating your card.
4. You agree to these terms and conditions.

### The £50 credit

One credit of £50 per account only.

## **What happens after six months?**

If you haven't used all of the £50 credit six months after it is applied to your account, we will remove the remaining balance of the £50 credit from your account.

## **Can you transfer the £50 credit to another account or ask to receive the money instead?**

No. The £50 credit can't be transferred to another account or redeemed for monetary value including by being sent to you as cash, by bank transfer, cheque or in any other way. The £50 credit is not transferable or exchangeable.

## **What happens if you cancel the cashback card within six months?**

We will retain any remaining balance of the £50 credit left in your account at the time of cancellation.

Your cancellation will be processed in accordance with our cashback card terms and conditions.

## **Terms and Conditions**

These additional terms and conditions relate to our £50 credit offer and are in addition to Utility Warehouse's cashback card terms and conditions and participating retailers terms and conditions.

These additional terms and conditions will form part of your contract with us.

We reserve the right to amend or withdraw this offer at any time.