

Gas Safety Checks

If you qualify, you can receive a free gas safety check at your property every year.

To qualify for free gas safety checks, you must:

Be in receipt of a means-tested benefit, and

- Have at least one child under the age of 5 years old living at the property, or
- Be of pensionable age, disabled or long-term sick, and either:
 - Live alone; or
 - Live with other people who are all of pensionable age, disabled or long-term sick, or under the age of 18 years old.

If you're living in a rented property, it's your landlord's responsibility to arrange a yearly gas safety check. This is the law, under the Health & Safety at Work Act 1974.

If you qualify, we'll arrange for a Gas Safe Register-registered engineer to visit you, at a convenient time. The engineer will check all gas appliances and other gas fittings in the property.

The checks will include:

- How effective the flue is (if there is one);
- The supply of the air needed to burn the gas;
- The appliance's operating pressure, or heat input, or both; and
- How safely the appliance is working.
- [Carbon monoxide](#) safety checks

Remember, if you qualify, you can only have one free gas safety check every 12 months. Even if you don't qualify for a free gas safety check, it's important that you use your gas appliances safely and have these regularly checked by a Gas Safe registered engineer.

If you would like more information, or if you qualify and would like to arrange a free gas safety check, you can contact us by:

- Email: send us a message using the online form at [uw.co.uk/help/contact-us](https://www.uw.co.uk/help/contact-us)
- Phone: call our Customer Service team on **0333 777 0777**; or
- Minicom: **0333 003 5643**; or
- Post: **Utility Warehouse, Network HQ, 508 Edgware Road, The Hyde, London NW9 5AB**

If you'd like to know more about the Gas Safe Register, you can contact them by:

Phone: **0800 408 5500**;

Website: www.gassaferegister.co.uk; or

Post: **Gas Safe Register, P.O. Box 6804, Basingstoke, RG24 4NB**