

Partner Sign-Up Bill Credit Terms & Conditions

£50 bill credit via Partner sign-up

1. To receive the £50 bill credit the customer must:
 - a. be a new customer;
 - b. sign up to UW via a UW Partner;
 - c. sign up during a period in which the bill credit offer is available (as indicated during the order process);
 - d. take at least 2 Bundle Services of which one service must be broadband, mobile or insurance - Boiler & Home Cover or Income Protector only. Multiple types of the same service (i.e. two types of mobile service or two types of insurance service) will be counted as one Bundle service;
 - e. have at least a 2 Bundle Services live on their account at the time their second bill is processed (usually within 42 days of sign up);
 - f. be the homeowner of the supply address; and
 - g. agree to and have a smart meter installed (if energy is one of the Bundle Services). A customer will still qualify for the credit if they already have a smart meter or it is not possible, for reasons beyond the customer's control, to install a smart meter at the supply address.
2. If a customer does not meet the eligibility requirements the bill credit shall not be applied.
3. The bill credit shall be applied as a one off credit to the customer's second bill.
4. Only one bill credit shall be applied per customer and account.
5. Where 1.g applies, should a customer not have a smart meter installed at the supply address within 24 months from the date the bill credit is applied to their account or if they cancel their energy service before they have installation (whichever is the earliest), they will be required to repay the bill credit. The bill credit will be debited from their account and shown on their bill.
6. Customers who receive a bill credit are not also eligible for a Refer-A-Friend bill credit if they are referred by a friend for the same purchase or any other bill credit promotion.
7. We reserve the right to change these terms and conditions where it becomes necessary to do so. We reserve the right to remove or amend this promotion at any time.
8. Customers are deemed to have accepted and agreed to be bound by these terms and conditions upon placing an order with UW. UW reserves the right to refuse to apply the bill credit to anyone in breach of these terms and conditions.
9. UW means Utility Warehouse Ltd. Customer means the customer of Utility Warehouse Ltd (or associated third parties). Bundle Services means broadband, mobile, energy (with smart meter requirements) and insurance - Boiler & Home Cover or Income Protector only.
10. This promotion is governed by English Law and customers submit to the jurisdiction of the English Courts.
11. Promoter: Utility Warehouse Limited, Network Hq 508 Edgware Road, The Hyde, London, NW9 5AB