



Guarantee

All products are guaranteed for 2 years from the date of delivery. Any defect must be communicated within the limits required by the law, by e-mail with photos so that Lapalma can check if the guarantee is applicable.

If so, the claimed item must be returned to Lapalma in its original packing or, if not possible, in a suitable one.

After receipt of the claimed product Lapalma will evaluate if it has to be completely replaced or just a part of it or simply repaired.

This guarantee is valid only in case of appropriate use of the item: damages, scratches, dent, etc. caused

during transport or daily use are not included. Improper use of the product will invalidate this warranty. Surfaces of the products can wear out with everyday use also within the warranty period.

No warranty will be given on components made with C.O.M. or on parts of products which are then completed

or finished by the client or a third party (including electrical installations and cabling).

Irregularities and differences in shades on wood surfaces, leather and soft leather must not be considered as

defects but characteristics of the natural material used. Some finishes are inherently more delicate than others

and as such they need particular care and attention during their use.

Lapalma will not be responsible in case of damages caused by negligence of the user. Wrinkles in the fabric

or leather might appear during normal use of the product and will not be accepted as a claim. In particular,

we inform that some fabrics, due to their structure and composition, might be less suitable for some particular

products. For more detailed information, check the relevant page for each product.