

PRODUCT WARRANTIES

Lammhults warrants to the original purchaser that standard products will be free of defects in workmanship and materials for a period of 5 years from the date of original invoice. For fabrics and leathers the offered warranty period is 1 year.

On Campus chair and armchair we offer 10 years warranty. On Campus barstool and Campus Air chair, armchair and barstool the warranty period is 5 years. All accessories have a warranty period of 5 years.

For Imprint chair and special product variations the warranty period is 1 year. Lammhults warranties do not apply to normal wear and tear, customer's fabric, customer's own or other third-party materials, effects of extreme temperature, outdoor use or unusual environmental conditions.

IMPORTANT: For additional purchases of chairs and tables in veneer or stain, color variations may occur due to the fact that veneer and stain matures with time.

CLAIM AND TRANSPORT DAMAGES

In case of claim or transport damage use our Claims form. Contact us on 0046 472 269500 or claims@lammhults.se to retrieve it.

The claim will not be processed until Lammhults has received a Claims form with all necessary information, pictures included. Lammhults may want the product(s) returned to the factory in order to process the claim.

Lammhults shall after approved claim either repair or replace faulty products or parts.

For damages which have occurred during transport, the following conditions apply:

A. Evident damages on goods and / or packaging must be documented with a written note on the freight bill, with the signature of the driver. Product damages must immediately be reported to Lammhults in writing. Transport damages must be reported according to this routine in order for a claim to be accepted.

B. Concealed damages which cannot be assumed to have been evident at goods reception, or damages not evident due to large goods volumes received, shall be reported to Lammhults in writing immediately after discovery, but not later than 6 days after receipt of the goods. If examination of a complete shipment is not possible, the packing bill shall be signed "Goods unchecked" with the signature of driver.

All damages according to A and B should be documented with photos in order to facilitate the handling of the claim.

ENVIRONMENT CERTIFICATION

Lammhults is certified according to SS-EN ISO 14001.

For more environmentally related information, see www.lammhults.se