

Appendix I. Warranty Periods By Product Type and Component, and Additional Exclusions from Warranty

Okamura reserves the right to modify its Limited Warranty from time to time, including, without limitation, to add, delete or modify the applicable warranty periods, the Products and components covered by warranty, and exclusions to warranty described in Appendix I.

For all Products manufactured after January 1, 2009, the warranty period is measured from the date of original manufacture by Okamura as identified by the labeled production lot number indicated on the mechanical region, relevant part or component, and shall become void thereafter.

Products; Sylphy, Choral, Okamura CP, Okamura CZ, Plimode

Structural components, including frames, shells, bases, operating mechanisms including adjustable arms	Seven (7) years
Casters	Three (3) years
Gas cylinder, coating finish, mesh fabric & cloth, cushions and arm-pads	Two (2) years

Products; Leopard, Luce, Zart, Grata, T1

Structural components, including frames, shells, bases, operating mechanisms including adjustable arms	Five (5) years
Casters	Three (3) years
Gas cylinder, coating finish, mesh fabric & cloth, cushions and arm-pads	Two (2) years

Products; Risefit, Flaptor, NT, Cruise, Muffle

Structural components	Five (5) years
Operating mechanisms and Casters	Three (3) years
Gas cylinder, coating finish,	Two (2) years

Products; SW

Structural components, including frames, legs, glides, and height adjustable mechanism	Five (5) years
Electrical devices, coating and surface finish of frames, legs, and panels	Two (2) years

Product; Traverse

Structural components, including table top, frame, and legs	Five (5) years
Coating and surface finish of the tabletop and legs	Two (2) years
Electrical devices	One (1) year

Okamura does not warrant the following:

- Normal wear and tear
- Natural variations, scars, marks or wrinkles occurring in the leather
- Colourfastness of textiles
- Colour matching of textiles exactly to samples or swatches or past purchases
- COM or COL fabrics
- Natural variations in wood grain or figure or the presence of character marks.
- Colourfastness or the matching of colors of wood grain, including an exact match to samples or swatches or past purchases.
- Non-standard products (customized sizes, materials, finishes)
- Products exposed to extreme environmental conditions or improper storage conditions

okamura