



Product warranty

Naturally, all products supplied by Vepa Bins come with a factory warranty; the term only differs from brand to brand. If you want to claim a warranty, please send an email to: verkoop@vepabins.nl accompanied by:

- description of complaint
- invoice (date of purchase)
- part number
- the number of items that the complaint concerns
- a number of photos illustrating the complaint

Based on this information, we will try to assess whether the defect is covered by the warranty (production / construction defect) or whether it is perhaps a user error. If it is difficult to assess based on the information you send (photos), we may decide to return the product for review.

In any case we stand for a quick and correct handling of your complaint.