



Carers Card Terms and Conditions

What it is and how to use it?

What is the Carers' Card?

The Carers card is administered by the Caring for Carers at Improving Lives Plymouth.

The carers' card is free and available for Carers, aged 18 or over, who provide care for a Plymouth resident, of any age. It offers discounts on a range of activities across the city to help you to look after your own health and wellbeing because if you look after someone, it's important to look after yourself too.

Don't have a Carers' Card yet?

If you are over 18, care for someone and would like to register to receive a carers card please contact Caring for Carers on 01752 201890 or email caringforcarers@improvinglivesplymouth.org.uk

If you experience any difficulties using your Carers' Card at local venues, or you know a local business that will be willing to offer a Carers' Card discount please contact Caring for Carers on 01752 201890 or email carerscard@improvinglivesplymouth.org.uk

Terms and Conditions for Carers Card

Please Note: While Caring for Carers wants to ensure a wide range of benefits for Card holders, this does not mean that we are recommending or endorsing any of the services, groups or organisations featured. We assume that you, the card holder, will make your own decisions about whether the discount card offers are appropriate for you.

- 1) To receive the discounts and offers from the participating businesses, the carer will need to produce their discount card
- 2) The Caring for Carers discount card can and must only be used by the named carer on the card and cannot be transferred to another user. Identification must be provided, if asked for, when using the discounts on offer
- 3) Caring for Carers card holders need to follow the rules at Caring for Carers venues and adhere to the terms and conditions of the Card at all times.
- 4) Caring for Carers reserve the right to withdraw the discount card at any time, there is no legal obligation to provide this service
- 5) The offers on the discount card may be subject to change, with organisations withdrawing, joining or changing their offers.

You can keep up to date on latest offers and discounts available by visiting our website

Disclaimer: This is an introductory service only and all contracts entered into as a result of the scheme are strictly between the trader and the carer. In using your Caring for Carers discount card, you accept that Caring for Carers shall not be responsible for any loss, cost, damage or injury (fatal or otherwise) whatsoever arising out of or in connection with the services, offers or organisations featured in connection with the Caring for Carers discount card