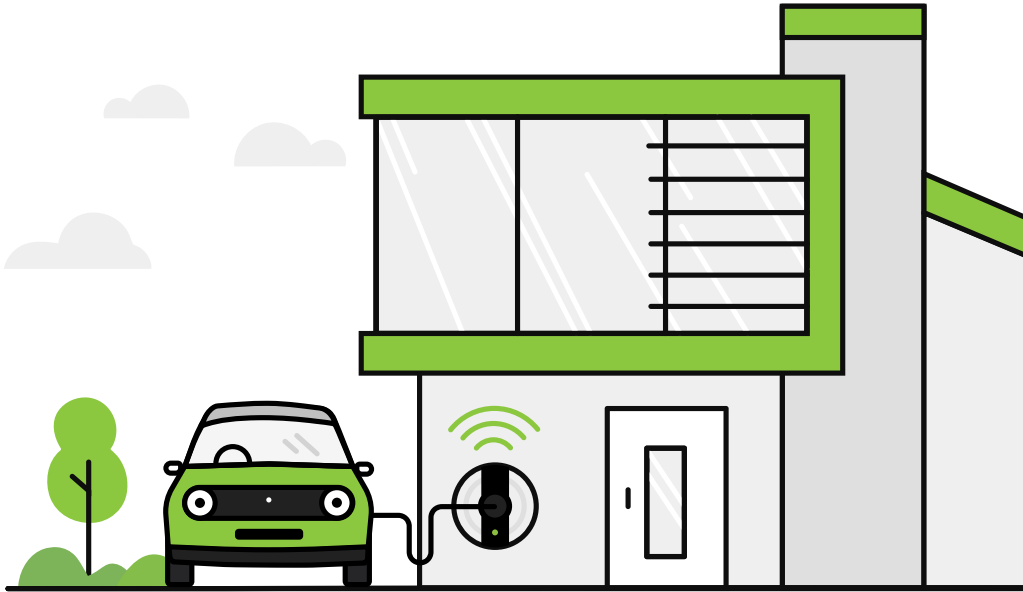


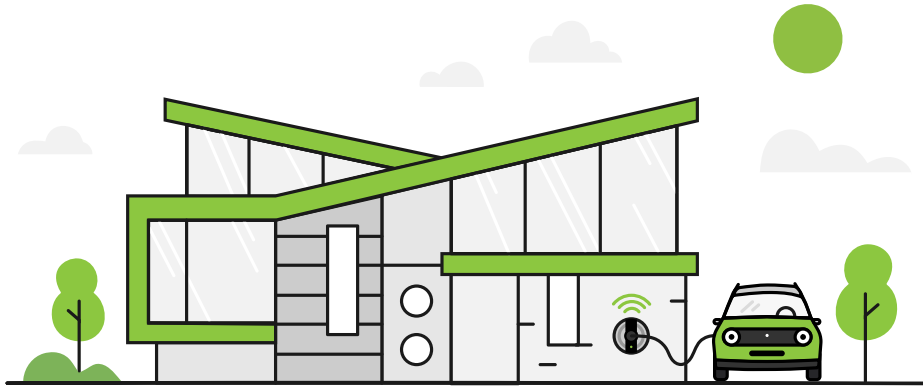
pod POINT



Solo Smart Charger Connection Guide

Contents

- 03** - Connect your Solo to Wi-Fi
- 05** - Disconnecting your Solo from Wi-Fi
- 09** - Connect your Solo via phone hotspot
- 17** - The Pod Point Network
- 18** - Charging at work

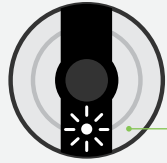


Your Solo Smart Charger is fast, safe and smart - it can connect to your home Wi-Fi to enable the following features:

- Monitor charging activity with the Pod Point App.
- Unlock new features for the Solo in the future.
- Enable remote customer service and diagnostics from our team of Pod Point Experts.
- Get the latest software version for optimal performance.

The Solo is happiest and communicates fastest when it is connected to your home Wi-Fi connection - if that's not possible at this time, we have included a handy guide on how to temporarily connect to your smart device's (smartphone or tablet with a data connection) hotspot on page 9.

Connect your Solo to Wi-Fi



Solo Smart Charger status light

Once the Solo Smart Charger is turned on, the status light on the front will illuminate white.

Note: Please have your Wi-Fi password ready and complete these steps whilst near to your Solo.

1

Turn the Solo off and on at the switch on the fuse box/ consumer unit.

Scan for **podpoint** Wi-Fi network on a mobile device and press connect.

For Android device users: Press **YES** on the pop-up message.

2

Open your web browser and type in the following:

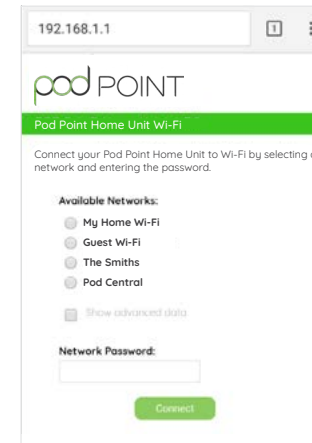
192.168.1.1

3

Pick your home Wi-Fi network from the list and type the password.

Press **Connect**.

Note: Please pair the Solo to 2.4 GHz Wi-Fi networks only.



4

The new settings will take 15-30 minutes to activate. You can activate them immediately if you switch your charger **off and on** again. The Solo's status light should go blue with a short pink flash every few seconds.



If the status light remains white, you may need to restart the Solo again and verify the settings. If the connection is still unsuccessful, retry the process with a different device. If this still isn't working, contact support.

Disconnecting your Solo from Wi-Fi



To disconnect your Solo Smart Charger from its current Wi-Fi network, please follow the steps below:

Note: Disconnecting your Solo from Wi-Fi is typically done if you are changing your Wi-Fi password, router, internet service provider or your charger has undergone a technical service.

1

Turn your router off using the **off/on switch** on the router.

If there is no switch on the router, turn it off by unplugging the charger.

2

Turn the Solo **off and on** again at the switch on the fuse box/consumer unit.

3

With any smart device or laptop that can connect to Wi-Fi, look for the **podpoint** Wi-Fi network while standing next to the Solo charger and press to connect.



4

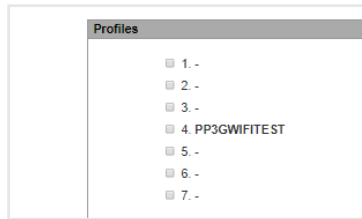
Open your web browser and type in the following:

192.168.1.1/profiles_ config.html

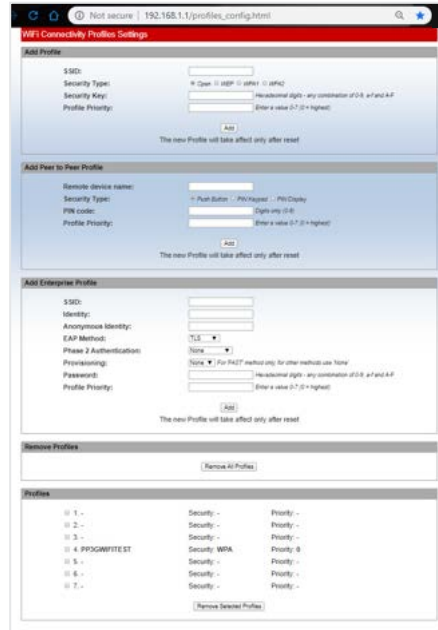
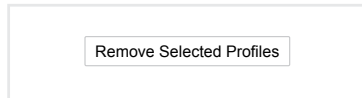
Disconnecting your Solo from Wi-Fi

5

Scroll down to **Profiles** section and select all profiles except PP3GWifi3.



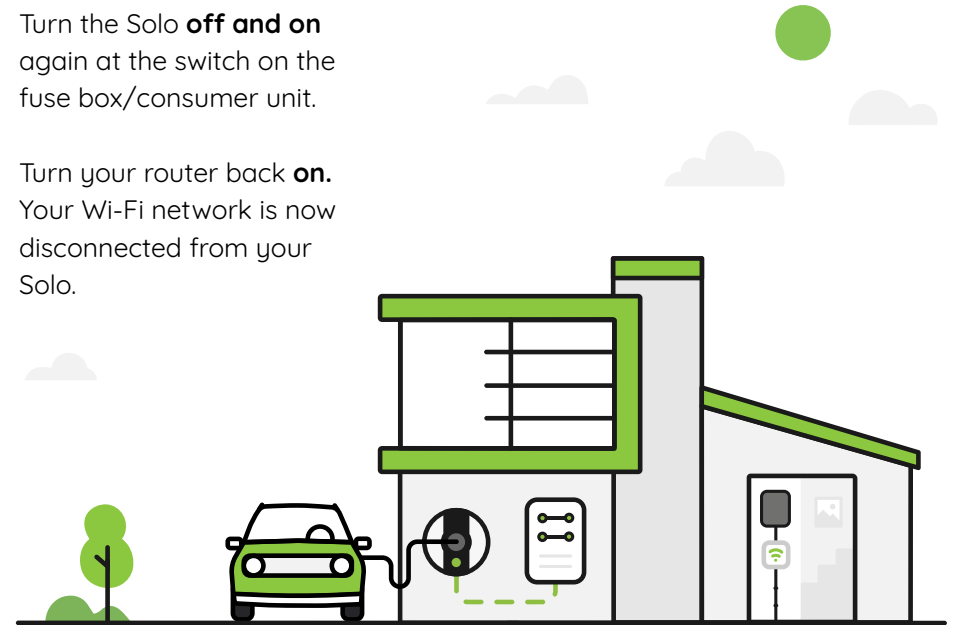
Click on **Remove Selected Profiles** and save.



6

Turn the Solo **off and on** again at the switch on the fuse box/consumer unit.

Turn your router back **on**. Your Wi-Fi network is now disconnected from your Solo.



Connect your Solo via phone hotspot

1 Setup a hotspot on your smart device.

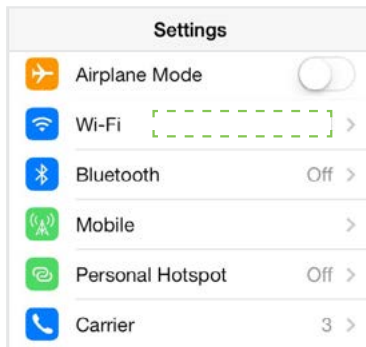
Note: Your smart device must be in close proximity of the Solo to maintain connection. Using a hotspot is only a temporary solution for remote troubleshooting.

iOS hotspot setup

Open the main settings menu on your phone.

Press **Personal Hotspot**.

Note: Some phone networks don't allow hotspotting on pay-as-you-go tariffs.



Toggle the switch next to Personal Hotspot to the **ON** position.

On that same screen, you also have the option to edit the password for your hotspot.



Android OS hotspot setup

Open the main settings menu on your phone.

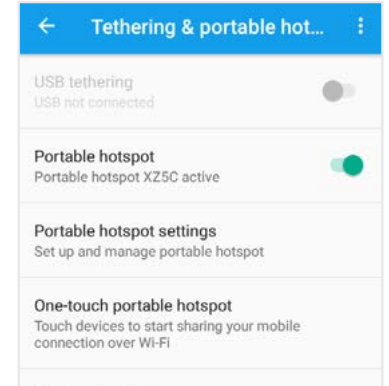
Press **More** in the Wireless and Network section or press **Network & Internet** option, depending on your phone.

Then press the **Hotspot & Tethering** option.



Toggle the switch next to Wi-Fi hotspot or Portable hotspot to **ON**.

Press **Setup Wi-Fi hotspot** or **Portable hotspot settings** to manage name and password settings for your hotspot.



Connect your Solo via phone hotspot

2

Turn the Solo **off and on** at the switch on the fuse box/consumer unit.

Go to Wi-Fi connection menu on your smart device and connect to the **podpoint** Wi-Fi network while standing next to the Solo.

For Android users, you need to press **CONNECT** on the pop-up message.

Note: Once connected, your hotspot will usually turn OFF.

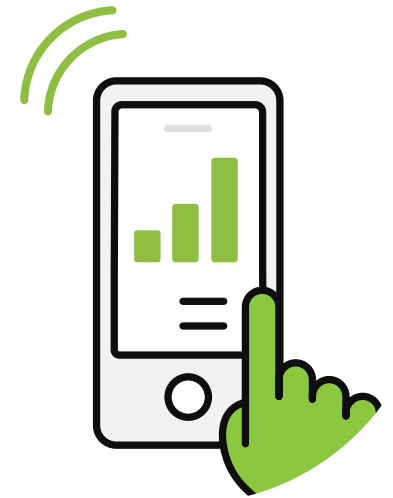


iOS

3

Next, we have to pair the Solo to your hotspot. There are two ways to do this - if you have an additional smart device with a network connection (other than the one you have already used in this setup process) you can use this to pair the Solo with the hotspot - to do this, please **turn to page 13.**

If you do not have a second smart device to complete the pairing process (other than the device emitting the hotspot) please **turn to page 15.**



Android OS

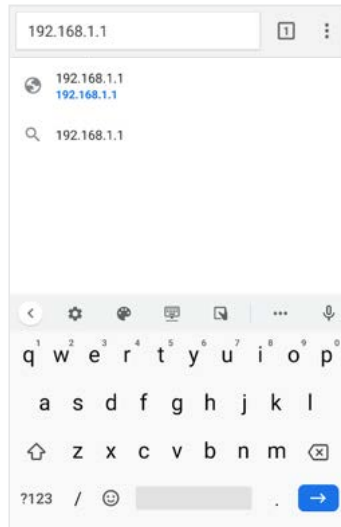
Connect your Solo via phone hotspot

If you have a second smart device follow these steps:

4A

Open your web browser and type in the following:

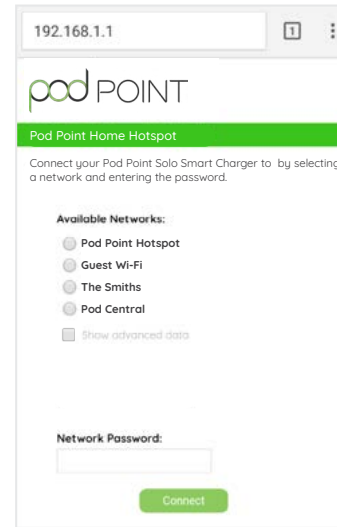
192.168.1.1



5A

Pick your hotspot from the list and type the password.

Press **Connect**.



6A

The new settings will take 15-30 minutes to activate.

Alternatively, activate them immediately by switching your Solo **off and on** again at the switch on the fuse box/consumer unit.

Then continue to **page 16, step 7**.

Connect your Solo via phone hotspot

If you do not have a second smart device follow these steps:

4B

Open your web browser and type in the following:

192.168.1.1/profiles_ config.html

5B

Type the name of your hotspot in the **SSID** field and select **WAP2** for security type.



Type the password for your hotspot in the **Security key** field and set **priority to 1** and press **Add**. The page should refresh.



6B

Scroll down and check that your hotspot has been added to the profile list.

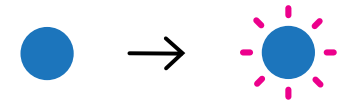


7

Follow this final step to connect your Solo to your phone hotspot.

Turn on the hotspot again by following the steps on page 09 and reset your Solo's Wi-Fi by turning the Solo **off and on** again at the switch on the fuse box/consumer unit.

The LED status light on the Solo should turn **blue flashing pink** if the connection to the hotspot is successful.



Note: Once connected, the Pod Point Solo will show up in your "connected devices list" (Android only). iOS devices do not yet support this feature, instead, a banner will show up at the top of your screen stating that the smart device has been connected.

Pod Point Network

Start charging instantly with no subscription fees at over 3,000 bays on our public EV charging network across the UK and Ireland.

Download the Pod Point App now to explore our network and find your nearest charge point!

Or visit pod-point.com/network to learn more about our network.

- Fast and Rapid charging available on our network.
- Charge instantly with no RFID cards.
- Enjoy fair pricing with no subscription or connection fees.
- Compatible with all plug-in vehicle models.
- Charge your EV at hundreds of locations.



No smartphone? No problem! Access our network by visiting: charge.pod-point.com

Charging at work

Let Pod Point bring EV charging to your workplace.

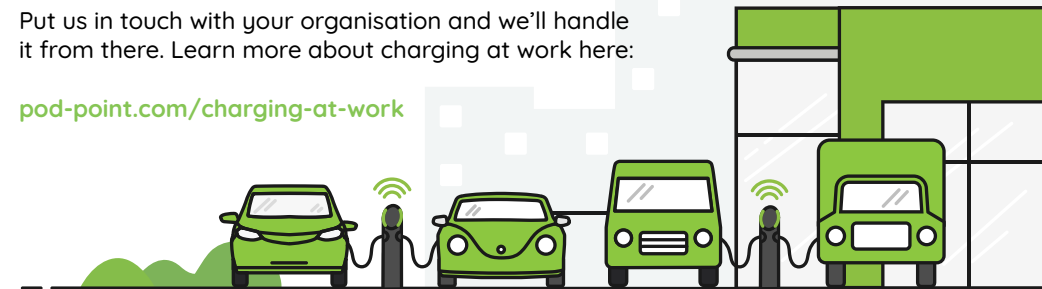
Your EV could be parked at your place of work for around 8 hours a day, take advantage of this time to charge.

We work with businesses small to large to provide EV charging, allowing your organisation to easily scale up as its workforce adopts EVs.

- Once set-up, use the Pod Point App to access your workplace chargers.
- Get reimbursed quicker for your business EV journeys with the Pod Point App's expense handling feature.
- Oversee all your charging activity on your smartphone - at home, work and across our public EV charging network.

Put us in touch with your organisation and we'll handle it from there. Learn more about charging at work here:

pod-point.com/charging-at-work



Get in touch, we'd love to hear from you!

If you ever have any questions or need some help, contact us via phone, email or twitter.



Call support on: **020 7247 4114**



Email us at: **support@pod-point.com**



Tweet us at: **@Pod_Point**



Website: **pod-point.com**