

## Group General Conditions 2020

		Days before arrival; checkin date = Date 0					
		>45	44-30	29-15	14-8	7-4	3-0
<b>Deadline</b>		15 days	7 days		48 Hrs	24 Hrs	
<b>Deposit policy</b>	49 roomnights <sup>(1)</sup> or less	10% 45 days before check in		+25% (35% total) 15 days before check in	+50% (85% total) 8 days before check in	+15% (100% total) 4 days before check in	100%
	50 roomnights <sup>(1)</sup> or more	25% 45 days before check in	+50% (75% total) 30 days before check in	+25% (100% total) 15 días antes de la llegada	100%		
<b>Cancellation policy</b> <sup>(2)</sup> Reduction allowed without fee (calcul based over the reservation value at confirmation time). If reductions exceed the percentages indicated, 100% of the services that exceed the permitted reduction will be penalized.	49 roomnights <sup>(1)</sup> or less	100%		90%	65%	15%	0%
	50 roomnights <sup>(1)</sup> or more	100%	75%	25%	0%		
<b>Rooming List</b>		Deadline: 15 days before check in			Changes allowed		Changes not allowed
<b>New requests and additional services</b>		These will be quoted with a new price, availability and conditions based on the new date of request.					
<b>Availability</b>		Room availability will always be confirmed at the time of group confirmation.					

(1) Roomnights: Total number of everynight rooms contracted.

(2) Cancellation policy: Certain percentages of reduction are allowed with no fee applied taking into account contracted services in the moment of group confirmation.

Percentages of reduction is calculated based on the new total value versus the value contracted at group confirmation. this value is always based on accommodation and boards, not in addon services.  
If reductions exceed the percentages indicated above, 100% of the services (accommodation and boards) that exceed the permitted reduction will be penalized.