

You may remember that at the end of the summer term at Sports Day, Governors undertook a Parents and Carers Survey. The survey questions were based on the questions used in the online Ofsted questionnaire which can be accessed on <https://parentview.ofsted.gov.uk>. With a response rate of 66 surveys, the results were mainly positive:

- 100% of Parents or Carers agreed their children were happy and feel safe at the school (at least 75% strongly agreed for both questions).
- 100% of Parents or Carers agreed their children are taught well.
- Only one Parent or Carer said their child does not make good progress
- 98% said their child was well looked after.
- 94% said children are well behaved at the school.
- Of those (few) Parents or Carers who were aware of bullying in school, 86% agreed the school deals with it well. Only one Parent or Carer flagged response to bullying as an area for improvement.
- All but two of the responses agreed the school is well managed (with 62% strong agreeing)
- All but one would recommend the school to another Parent or Carer (with 69% strongly agreeing)
- One Parent or Carer noted they would like the school to get more help for children with challenging behaviours.

This year we had some specific questions around homework too:

- 30% felt teachers were not consistent in their approach to homework.
- 11% felt homework wasn't sufficiently challenging
- 41% felt their child receives too much homework (15% feeling strongly on this point).

When asked to comment on what the school does well, it was repeatedly reported that the school is friendly and welcoming, treats children as individuals with their own needs, is inclusive and embraces the community.

The Staff Team and Governors will use the outputs from this survey to celebrate the areas which are working well and review those areas which are not working so well to look at possible improvements.

One of the key areas which was raised by Parents and Carers in the free-text comments was 'communication'. We recognise how important it is for parents to access information and be able to communicate with the staff team. The school and Governors are looking at ways of improving communication and we will let Parents and Carers know of changes to improve communication. In the meantime in this 'statement' we have set out a 'quick guide' on how to access information and communicate with the school. We hope it's helpful and we would be glad to hear your comments.

The School and Governors welcome feedback from parents at any time. You can do this by sending a message via the school website, writing to the school or sending comments to 'Parents View', an Ofsted comments forum.

We've also included an up-to-date list of Governors as there are a few 'new faces'.

If you are interested in becoming a school Governor we would love to hear from you – please contact Julia Dickson or Sarah Morgan via the e mail on the school website or speak to one of the Governors for more information.

WHERE DO I GO FOR INFORMATION?

A quick guide for Parents and Carers of children at the Whartons Primary School

How can I talk to my child's teacher?

- Our teachers always welcome the opportunity to speak with parents to discuss any issues or concerns
- Teachers are in the playground and are available at 8.50 am which gives parents and carers an opportunity to pass on messages
- Make an appointment by e mailing the school through the website (click on 'Contact' and complete the section 'Send a Message') or ask at the school office
- At Parents Evenings
- E mail the teacher through the school website – click on 'Contact' and complete the section 'Send a Message'

What are my child's targets?

- The school have set individual targets for each child. These change as children progress, so may change daily, weekly or over longer time periods. So first ask your child.
- Ask to meet with the class teacher, or ask at Parents Evenings.

How do I know what's in the curriculum?

- The web site has the information by year group. Click on 'Children and Learning' and your child's 'Year Group'. There is a document which tells you about the 'Topic Information' for the term.
- Information on the objectives for each year group is handed out at Parents Evenings. These can also be found on the 'Year Group' page on the website.
- Information at Parent Forums – information on the Forums are on the Newsletters and web site (click 'Parent Information' and 'Parents Meetings and Forums'). Previous forums included information about SATs, Assessment and Behaviour.

What events are coming up at school?

- On the home page of the website click 'Calendar'
- The fortnightly Newsletter from the Head teacher lists the forthcoming events for the next month/term
- The Parents Association notice board and Parents Association posters around the school
- Text messages from school

How does the school manage children's behaviour?

- The 'Behaviour Policy' and 'Anti-bullying Policy' are on the website. Click on 'Our School' and click on 'Policies'.
- Ask at Parents Evenings, or make an appointment to see the class teacher or Senior Leadership Team.

How do I know what homework is set?

- For Key Stage 2 children the information is on the website. Click 'Children and Learning' and 'Year Group'.
- Have a look in your child's 'Learning Log'
- Check in your child's reading record
- For year 6 pupils check your child's 'Planner'
- The Homework Policy on the website sets out how much homework each year group should expect to get. If you have any comments on the policy you can e mail via the website.

What do I do if I have a question for the school Governors?

- In person in the playground or at a 'Governor Drop In'. Photos of the Governors are overleaf
- By e mail, chairofgovernors@whartonsprimary.co.uk
- By letter addressed to 'Chair of Governors' to the school

How can I get more involved with the school?

- Join the Parents Association – information on meetings is on the Parents Association notice board and on the Wharton's Parents Face Book page
- Volunteer to hear children read – even if you only have an hour spare, your help is very welcome -you can ask about this at the school office
- Help with the 'Walking Bus' – requests for volunteers is put on the Wharton's Parents Face Book page or leave a message for the Walking Bus organiser at the school office
- Ask about becoming a Parent Governor by e mailing the Chair of Governors or writing to the Chair of Governors to the school

How do I make a complaint or raise concerns about a child?

- Details about making a complaint are in the 'Complaints Policy'. The policy is on the website – click 'Our School' and 'Policies'.
- If you are worried about the welfare and safety of a child you can contact Mrs Dickson, Mrs Gomes or Mrs Reynard.

How does the school meet the needs of children with special needs?

- The 'Special Educational Needs' SEND policy is on the website – click on 'Our School' and click on 'Policies'
- Click 'Parent Information' on the website, then 'SEND' for the SEND Information Report
- Arrange a meeting with Mrs Gomes using the 'send message' facility on the web site or at the school office or e mail her directly on Carolyn.gomes@whartonsprimary.co.uk. Mrs Gomes has responsibility for children with special education needs

How does the school let you know information at short notice?

- When there is a need to send information to Parents and Carers if there has been a change in the details for an event at short notice this will always be by text. Parents and Carers need to make sure their phone details are up-to-date

