

## **Model Attendance Policy 2018-19**

School: West Walker Primary

Head teacher: Nichola Draper

Named personnel with designated responsibility for Attendance:

Academic year	Head teacher	Deputy Head	Attendance Officer	Chair of Governors
2017-18	Nichola Draper	Jenny Stroughair	Amber Milligan Nicola Thackray	Sue McGowan

Policy review dates

Review Date	Changes made	By whom	Date Shared
July 2018	Yes	Nichola Draper	July 12 <sup>th</sup> 2018

**Our school aspirational target is 97%**

# Attendance Policy

## Introduction

Regular and punctual school attendance is important. Pupils need to attend school regularly if they are to take full advantage of the educational opportunities available to them by law. West Walker Primary School fully recognises its responsibilities to ensure pupils are in school and on time, therefore having access to learning for the maximum number of days and hours.

Our policy applies to all children registered at this school and this policy is made available to all parents/carers of pupils who are registered at our school on our school website or available from reception for those without access to the internet.

This policy has been written to adhere to the relevant Children Acts, Education Acts, Regulations and Guidance from the Department for Education in addition to guidance from the Local Authority.

Although parents/carers have the legal responsibility for ensuring their child's good attendance, the Head teacher and Governors at our school work together with other professionals and agencies to ensure that all pupils are encouraged and supported to develop good attendance habits. Procedures in this policy are followed to ensure this happens.

Children who are persistently late or absent soon fall behind with their learning. Children who are absent from school frequently develop large gaps in their learning which will impact on their progress and their ability to meet age related learning expectations. A child whose attendance drops to 90% each year will, over their time at primary school, have missed two whole terms of learning.

## Aims and Objectives

This attendance policy ensures that all staff and governors in our school are fully aware of and clear about the actions necessary to promote good attendance.

### Through this Policy we aim to:

- Improve pupils' achievement by ensuring high levels of attendance and punctuality.
- Achieve a minimum of 95% attendance for all children, apart from those with chronic health issues.
- Create an ethos in which good attendance and punctuality are recognised as the norm and seen to be valued by the school.

- Raise awareness of parents, carers and pupils of the importance of uninterrupted attendance and punctuality at every stage of a child's education.
- Ensure that our policy applies to Nursery and Reception aged children in order to promote good habits at an early age.
- Work in partnership with pupils, parents, staff and the Attendance Service so that all pupils realise their potential, unhindered by unnecessary absence.
- Promote a positive and welcoming atmosphere in which pupils feel safe, secure, and valued, and encourage in pupils a sense of their own responsibility.
- Establish a pattern of monitoring attendance and ensure consistency in recognising achievement and dealing with difficulties.
- Recognise the key role of all staff in promoting good attendance.
- Recognise the role of class teachers as they will be able to identify where attendance is having an impact on attainment.

**We maintain and promote good attendance and punctuality through:**

- Raising awareness of attendance and punctuality issues among all staff, parents and pupils.
- Ensuring that parents have an understanding of the responsibility placed on them for making sure their child attends regularly and punctually.
- Equipping children with the life skills needed to take responsibility for good school attendance and punctuality appropriate to the child's age and development.
- Maintaining effective means of communication with parents, pupils, staff and governors on school attendance matters.
- Developing and implementing procedures for identifying, reporting and reviewing cases of poor attendance and persistent lateness.
- Supporting pupils who have been experiencing any difficulties at home or at school which are preventing good attendance.
- Developing and implementing procedures to follow up non-attendance at school.

## **Procedures**

**Our school will undertake to follow the following procedures to support good attendance:**

- To maintain appropriate registration processes.
- To maintain appropriate attendance data.
- To communicate clearly the attendance procedures and expectations to all staff, governors, parents and pupils.
- To have consistent and systematic daily records which give detail of any absence and lateness.
- To follow up absences and persistent lateness if parents/carers have not communicated with the school.
- To inform parents/carers what constitutes authorised and unauthorised absence.

- To strongly discourage unnecessary absence through holidays taken during term time.
- To work with parents to improve individual pupils attendance and punctuality
- To refer to the Attendance Service or appropriate agencies of any child whose attendance causes concern and where parents/carers have not responded to school initiatives to improve.
- To report attendance statistics to the Local Authority and the DfE where requested.
- All staff should be aware that they must raise any attendance or punctuality concerns to the nominated person with responsibility for monitoring attendance.

## **Responsibilities**

All members of school staff have a responsibility for identifying trends in attendance and punctuality. The following includes a more specific list of the kinds of responsibilities which individuals might have.

### **Class teachers are responsible for:**

- Maintaining class/ form registers and completing them accurately in accordance with school policy, and forwarding completed registers to school office staff after registration closes.
- Informing the nominated person where there are concerns and acting upon them
- Where poor attendance re occurs ensuring appropriate school staff are informed.
- Emphasising with their class the importance of good attendance and promptness.
- Ensuring appropriate school staff are informed of additional information provided by the child so it can be recorded in line with school policy
- Discussing attendance issues at consultation evenings where necessary
- Provide background information to support referrals

### **The Head teacher is responsible for:**

- Overall monitoring of school attendance
- Trends in authorised and unauthorised absence
- Contacting families where concerns are raised about absence including arranging meetings to discuss attendance issues
- Monitoring individual attendance where concerns have been raised
- Making referrals to the Attendance Service
- Providing reports and background information to inform discussion with the school's LA Attendance Officer
- Liaising with other professionals to determine potential sources of difficulties and reasons for absence.

**Staff in the School Office are responsible for:**

- Collating and recording registration and attendance information.
- Taking and recording messages from parents regarding absence
- Ensuring the Absence/Late Book is completed
- Contacting parents of absent children where no contact has been made.
- Recording details of children who arrive late or go home early
- Keeping an overview of class and individual attendance looking particularly for either poor overall attendance, anomalies in patterns of attendance and/ or unusual explanations for attendance offered by children and their parents/ carers and reporting concerns to the Head teacher
- Sending out standard letters regarding attendance
- First Day Response: named key worker or school office staff contact home if no reason for absence is received (phone call or text message).

**Family Support / PWO / Attendance Officer are responsible for:**

At West Walker Primary School we have employed a Primary Welfare Officer and two Attendance Officers to offer additional support to parents / carers and pupils.

Furthermore, as part of our Trust support, we have a central Attendance Officer and intensive family support lead. This includes support in relation to:

- Improving school attendance by carrying out home visits, attending meeting with the parent / carer
- To identify with parents the reason for poor attendance and work with parents to achieve improved attendance and reduce exclusions
- Monitor attendance levels & punctuality
- Offer parent contracts and attendance support plans
- Identify patterns of absence
- Talk to pupils on a 1:1 basis regarding attendance related matters
- Offer group work sessions to remove the barriers to attendance including friendship groups
- Refer to outside agencies for additional support for families including School Health, CYPS, Attendance Service, Police, Youth Offending Team & Social Care

**Parents/Carers are responsible for:**

- Ensuring that their child attends school regularly and punctually unless prevented from doing so by illness or attendance at a medical appointment.
- Contacting the school office on the first morning of absence.
- Informing the school in advance of any medical appointments in school time. For the absence to be recorded as a medical absence we do require evidence from the doctor or dentist. (Appointment card/letter)
- Making requests for authorised absence in term time, only if absolutely necessary as these are not automatically authorised.
- Talking to the school as soon as possible about any child's reluctance to come to school so that problems can be quickly identified and dealt with.

## Authorised absence

An absence is classified as authorised when a child has been away from school for a legitimate reason and the school has received notification from a parent or carer.

Only the school can make an absence authorised. Parents do not have this authority. Consequently not all absences supported by parents will be classified as authorised.

## Unauthorised absence

An absence is classified as unauthorised when a child is away from school without the permission of the school.

Therefore the absence is unauthorised if a child is away from school without good reason, even with the support of a parent.

## Registers

1. Registers are legal documents and will be marked twice a day
2. Parents must always give reasons for absence to the school.
3. Schools are to determine whether absence is authorised or unauthorised in exceptional circumstances, considering factors such as frequency, duration, attendance patterns, i.e. within reason. Staff must be observant of situations where absence is continually condoned by parents.

The guidelines below clarify possible actions:

Authorised Absence	Unauthorised Absence
Illness	Absence without a valid reason
Medical Appointment / Dental (For the time of appointment including travelling) Please provide appointment card	Occasional latecomers (after the register has closed) Year 6 and above pupils will take part in 'catch up' sessions to make up for lost learning during the school morning
Family Bereavement	Persistent lateness within the first 30 minutes of the day
Religious Observance	Babysitting children including siblings.
Interview / Work Experience	Shopping during school time.
Excluded Children	Special occasions, e.g. birthday.
Sports / Music / Exams	Holidays
Agreed other educational activity at the discretion of the Head teacher	

## **Reintegrating Long Term Absentees**

Following a long period of absence, a child may feel vulnerable, so staff may wish to arrange a phased or gradual return, allocation of a 'Key Worker', consider whether Special Needs support is appropriate, ensure that all staff are aware of the situation and nominate a key person to monitor the child's reintegration into school. All children must feel welcomed back and know from whom they can seek help. Never leave children sitting in corridors or outside an office for long periods.

## **Registration**

All the school doors open at 8.50 am until 9am. This time is sufficient for all pupils to come into their classroom.

Each class teacher has the responsibility for keeping an accurate record of attendance. Any pupil who is absent must be recorded at the beginning of the morning and afternoon session. The attendance register must be completed by the class teacher by 9.00 am and by 1.20pm.

All attendance records are documented using SIMs software, which is supported by the Local Authority. Attendance registers are legal documents and these must be kept secure and preserved for a period of three years after the date they were last used.

## **Lateness**

Children who are persistently late miss a significant amount of learning, often the most important aspect, as the beginning of the day is where the teacher explains the learning and what each child is expected to achieve.

Repeated absence at the beginning of a school session can amount to failure to attend regularly for the purpose of 1996 Education Act. The school seeks to improve general punctuality and to improve attitude of persistent offenders by:-

- a. Informing parents of our expectations and offer ways of helping combat lateness.
- b. Parents of persistent offenders must be contacted, and reported to the Attendance Officer if no improvement.
- c. Praise and acknowledge latecomers who improve.
- d. Ensure that staff set a good example by arriving punctually for lessons.
- e. All children and parents must understand that lateness is actively discouraged, although sensitivity may be appropriate in some cases.
- f. Schools may use other incentives to improve levels of punctuality
- g. The PWO and Attendance Officers will be used to support pupils and families with any of the above issues.

Once the doors are closed at 9am the only way to get into school is via the school office. Any pupil who comes into school this way from 9 a.m. will be marked as late in the attendance record. Records are kept of those pupils who are late, this is documented on the electronic register for each pupil (Attendance code L). Any child who arrives for school later than 9.20 a.m. will be marked as having an unauthorised absence for the morning. (Attendance code U).

Children who have attended a dentist or doctor's appointment and subsequently come to school later than 9am will have the absence recorded as a medical absence (Attendance code M) providing they provide proof of appointment and at the discretion of the Head teacher.

Where there have been persistent incidents of lateness parents/carers will receive a letter advising them of the concerns and the school will provide opportunities for parents/carers to seek support and advice to address these issues.

## **Absences**

Parents/carers should contact the school on the first day of their child's absence. When parents/carers notify us of their child's absence it is important that they provide us with full and accurate details of the reason for their absence and expected date of return. This information is used to determine whether the absence is authorised or unauthorised. The Head teacher has the responsibility to determine whether absences are authorised or unauthorised

Where we have not received reasons for a child's absence staff within school will contact the parent to clarify the reason for the absence. This may be in the form of a phone call or a home visit.

## **First Day Contact**

Where a child is absent from school and we have not received any verbal or written communication from the parent, then we initiate a first day contact process. Office staff check all of the registers from 9.00am to 9.30am on a daily basis, to identify those pupils who are absent. If a key worker is supporting the family, they will be notified and a home visit will be carried out. This may be PSA, Attendance Officer, NEAT Attendance Support or NEAT intensive family support lead. There are occasions when we are unaware why the child is absent and we will attempt to contact the parent to check the reasons for the child's absence.



## **Illness**

When children have an illness that means they will be away from school long term, the school will do all it can to send material home, so that they can keep up with their school work. Schools can contact a GP where there are concerns around overall attendance to seek clarity on the absence.

If the absence is likely to continue for an extended period, or be a repetitive absence, the school will contact the support services (Bridges Hospital Teaching – Newcastle LA only) to see if arrangements can be made for the child to be given some home tuition outside school.

Where over the course of an academic year, a child has repeated periods of illness, the school will write to parents to ask them to provide medical evidence for each future period of illness related absence. This evidence could be a Doctor's note, appointment card/letter or copy of a prescription. We may seek written permission from you for the school to make their own enquiries. Alternatively we may make a referral to the School Health Advisor to offer support but will need parental permission to seek this support.

## **Parental Request for Absence from School for Holiday**

With effect from September 2013 the government abolished the right of Head teachers to authorise absence specifically for holidays of up to 10 days per year if special circumstances exist. Instead, Head teachers will only be allowed to grant leave of absence for any reason if they are satisfied exceptional circumstances exist. Parents are encouraged to keep open lines of communication with school over absence as persistent absence can be considered a safeguarding matter. If a parent or guardian chooses to go ahead with a holiday that has been refused by the head teacher the school will notify the LA of intention to initiate legal proceedings. This may result in a penalty notice being issued.

If a child has attendance in the 'green zone' (currently 95%+) for three terms prior to a holiday and the holiday is up to a maximum of 5 days, the school may decide not to pursue prosecution.

## **Addressing Attendance Concerns**

The school expects attendance of at least 95%.

It is important for children to establish good attendance habits early on in their primary school career. It is the responsibility of the Head teacher and the governors to support good attendance and to identify and address attendance concerns promptly. In our school it is the role of the parents to ensure their child attends school regularly and punctually and therefore when we become concerned about attendance we will inform parents/carers of our concerns. Initially concerns about attendance are raised with parents via a letter sent home or through initial contact through attendance

support staff. If attendance does not improve after a conversation, a parent contract or attendance support programme may be offered. This is an agreement / action plan which looks at ways to work together to improve attendance. (See Appendix A) There will be opportunities for the parent/carer to discuss reasons for absence and support to be given by the school with the aim to improve attendance. Where a child's attendance record does not improve over a period of time then the school has a responsibility to make a referral to the LA Attendance Officer.

The Attendance Service will look at each case and may issue fixed penalty notices to parents where there is poor attendance.

The LA Attendance Service working jointly with Legal Services may also consider:

- Applying for a parenting order
- Applying for an education supervision order
- School Attendance Order (If parent has not registered their child in a school)
- Community Order

The LA Attendance Officer can remotely check and monitor attendance levels. The LA Attendance Officer regularly carries out register checks to identify children with low attendance.

## Monitoring Attendance

Our office staff have the responsibility for ensuring that all of the attendance data is accurately recorded on the SIMs attendance software. Regular meetings are held with the Head teacher to discuss all attendance concerns and appropriate actions are taken following these meetings such as letters sent to parents or meetings arranged to discuss attendance concerns with parents.

*At West Walker Primary School we follow a traffic light system, the purpose of colour coding helps staff, Parents and Pupils have a clear understanding of our expectations. (See appendix 2) Only schools using a TL System*

- **Red Zone: Under 90%**

*Students in the red zone are more likely to underachieve, find making friendships difficult and misbehave. Legal action may also be taken against Parents/Carers of Red Zone pupils. Parents may be offered intensive support and will be referred to LA if attendance is showing no signs of improving and this may result in legal action.*

- **Amber Zone: 90% - 94.9%**

*Students in this zone are still at risk of underachieving due to the absence level. Students who miss school regularly are more likely to suffer from school related stress. If your child is in the Amber Zone we will contact you and you may be offered support to improve attendance. You will be invited to complete a Parent Contract to help avoid attendance falling into the Red Zone.*

- **Green Zone: 95% - 100%**

*We expect students to have Green attendance throughout their education. Those in the Green are more likely to do well in examinations, have better job opportunities and can develop strong friendships within school.*

## **Rewards & Recognition**

Although good attendance is an expectation the school seeks to improve whole school attendance by offering incentives, this may include:

- **Termly rewards – NUFC match tickets prize draw for 100% attendance pupils**
- **Attendance shop- vouchers for every week with 100% attendance**
- **Dojo Behaviour / Attendance trips**
- **School specific awards (see individual school website)**

### Parenting Contracts for attendance – guide for parents

#### What is a parenting contract?

A parenting contract is a formal written agreement between a parent or carer and either the school and / or the local authority. A parenting contract may be offered if your child has failed to attend school regularly.

A parenting contract is meant to support you, the school and the LA to identify and address the issues surrounding your child's irregular attendance at school and encourage a positive working relationship to improve attendance. It is not intended to be a punishment.

#### What does it involve?

Everyone signed up to the contract will agree to take certain actions which are realistic and which address the issues of non-attendance for a specified period of time. You might agree to do things like getting your child up on time, signing a daily report card and reporting any difficulties to school as soon as possible. School might agree to inform you if your child does not arrive at school, deal quickly with any problems and involve other agencies that might be able to offer you additional support. The contract will be reviewed regularly.

#### Do I have to enter into a parenting contract?

Entry into a parenting contract is voluntary but it does provide you with an opportunity to get support to improve your child's attendance at school. If you do take up the offer of a parenting contract and try to comply with it, this may assist your case if the local authority decides to take legal action against you for your child's irregular attendance. If you refuse the offer or don't comply without good reason this may also be presented as evidence.

If you decide not to enter into a contract, you will need to try to find other ways of improving your child's attendance and it may be worth discussing how you intend to do this with the school or local authority.

#### How is a parenting contract arranged?

You will be invited to a meeting in school with a school representative. The local authority Area Attendance Officer may also attend. Depending on their age and understanding, your child can attend part or all of the meeting.

At the meeting you will be asked your views on your child's attendance and whether there are any underlying issues. Try to think about the reasons behind your child's absences, any particular difficulties you are experiencing at the moment and what would help you to improve your child's attendance. Also think about what you can do to improve attendance.

School will explain what support they can offer and whether any other agency including the local authority might also be able to help you and your child. You will be able to discuss what is expected of both you and the school and then agree the actions that will support improved attendance. If you choose to accept the offer, the final contract will be signed by you, the school representative and in some cases the area attendance officer.

### **National contacts**

[www.direct.gov.uk](http://www.direct.gov.uk) School attendance, absence and your child

[www.education.gov.uk/schools/pupilsupport](http://www.education.gov.uk/schools/pupilsupport) Behaviour and attendance - Parental responsibility

[familylives.org.uk](http://familylives.org.uk) Truancy Helpline: 0808 800 2222

### **Local contacts**

[www.newcastle.gov.uk](http://www.newcastle.gov.uk) Schools – Attendance

You can phone the Attendance Service on 0191 277 4500 or

Email [attendanceservice@newcastle.gov.uk](mailto:attendanceservice@newcastle.gov.uk)

**If you require this information in audio, Braille or large print, please contact the Attendance Service to arrange.**

**Name of School Attendance Process**

School Response

Local Authority Response

**Green  
+95%**

**Amber  
90%-94.9%**

**Red  
-90%**

**Rewards  
&  
Recognition**

**4 week  
Monitoring –  
school or  
central team**

**Contact the  
Local  
Authority**

**Individual  
Rewards**

**Failure to  
improve**

**Pre Court  
Action  
Meeting or  
Home Visit**

**Whole  
School  
Initiatives**

**School  
Meeting**

**Legal Action  
Considered**

**Certificates**

**Attendance  
project or  
Parent  
Contract**

Signed by Parent  
& School

**Failure to  
improve**