



Wednesday 14th November 2018

ROBINWOOD – NOROVIRUS INFORMATION

Dear parents and carers,

We have been contacted by Robinwood with some important information which we need to share with you before the visit commences.

In the past, the staff at Robinwood had to close the whole centre due to the norovirus being brought onto site by children from visiting schools. Even with the best practice in managing the illness, the virus spreads quickly and is very difficult to contain. As a result of this, and in order to protect other children, school staff and Robinwood staff, there are quarantine measures in place of which you need to be aware:

- If children have had vomiting and/or diarrhoea within 48 hours of the departure time, then they will not be able to come to Robinwood.
- In all cases during the visit, where children are displaying signs of being infected (sickness and /or diarrhoea) they will be quarantined and looked after until they can be brought home.
- If children are sick on the journey to Robinwood, they will be quarantined for 2 hours then given something to eat. If they vomit again or have diarrhoea, they will need to be brought home.

The centre will refund the cost of the visit to children who are poorly before the visit commences. However, if the school brings the virus to the centre and the visit has to be stopped, we will not be refunded or given any assistance with associated costs such as booking a coach. Thankfully, most children and schools visiting the centre have a wonderful time which is not spoilt by illness but we must work together to avoid any outbreaks and infections. We therefore ask that you:

- Tell us if your child has had sickness and/or diarrhoea in the 48-hour period prior to the visit.
- Follow the usual school policy of keeping children away from school for 48 hours following any sickness and/or diarrhoea.
- Give your child travel sickness medication if they are likely to be sick on the journey and make sure that you tell us what you have given them.
- Be contactable during the visit in the unlikely event of us having to contact you and ask you to collect your child if he or she is unwell.

Please contact us if you wish to discuss any of the above information.

Thank you for your cooperation and support. Here's to a wonderful, healthy and fun three days!

Best wishes

Helen McKenna