

Services offered by CLEAR

Education and Action for Refugees

Advice Services

Tuesday, Thursday & Friday

10am - 3.30pm* at 2 James Street. Free advice, information, support and assistance for asylum seekers and refugees. Our advice work covers a range of topics:

- Asylum support
- Immigration (OISC Level 1) and Citizenship
- Welfare benefits
- Education
- Housing
- Health and social care

*Closed for lunch between 1 - 2pm. Friday closed from 12.30pm

Work Club

Wednesday

9.30am - 12.30pm at 2 James Street. Our Work Club drop in is for those looking to find work.

AMC One Stop

Friday

10am - 1pm at Avenue Multicultural Centre, Avenue St Andrews, SO17 1XQ. CLEAR is in partnership with The Red Cross and Avenue St Andrews Church. We offer drop-in advice for asylum seekers, learning and volunteering opportunities.

CLEAR cannot provide legal advice or legal representation either to assist with asylum claims or appeals. However, if we cannot help we will provide a list of qualified representatives who may be able to.



James Street Centre
2 James Street
Southampton
SO14 1PJ



www.clearproject.org.uk



admin@clearproject.org.uk



023 8022 1111



clear citylife

Education and Action for Refugees



Advice
English
Work Club
Adult Learning
Social Activities

Background

CLEAR was started by City Life Church in response to the needs of refugees and asylum seekers living in Southampton. CLEAR is committed to supporting people throughout the asylum process and to continue once they are granted refugee status so that they become integrated, self-supporting members of the community.



Our Aims

CLEAR provides services to improve the quality of life for refugees and migrants in Southampton. We believe in empowerment through education and in practical action to support established and developing new migrant communities.

CLEAR offers a unique combination of professional support and individual care delivered by our team of staff and volunteers.

English

CLEAR runs a range of English courses with a focus on new learners with low literacy. Courses lead to exams with Trinity College Exam board from Pre-Entry to Entry 3 levels. Most of our courses start in September each year. Applicants should apply during the summer for places on our courses.

Courses available:

- Pre-Entry
- Pre-Entry/Entry 1 with crèche
- Entry 1
- Entry 2
- Entry 2/Entry 3 with crèche
- Entry 3



We also run a range of adult learning courses (working in the UK, getting started with IT, IT for jobsearch, customer service, safeguarding, food hygiene, cookery).

Please contact:
learning@clearproject.org.uk

Volunteers

At CLEAR we very much value the contribution of volunteers. Volunteers often give a few hours each week to help respond to the needs of our clients.

Volunteers may:

- help with English classes
- help clients fill out forms and advise them on benefits, housing, bills and schools
- support learners on courses such as sewing, arts & crafts or IT
- help with the Work Club
- help run a weekly café
- help run our weekly football session
- help with office administration or reception

Please contact:

volunteering@clearproject.org.uk

Donations

CLEAR's work is supported by both charitable donations and grants from Southampton City Council, Big Lottery Fund and other supporters.

Individual donations are particularly welcome and go into hardship funds for those most in need.

Please contact:

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