

# COVID-19 Health & Safety FAQs

## for schools and groups bookings in Summer Term 2021

### What is PGL's overall approach to health and safety in response to the COVID-19 pandemic?

We have introduced a number of additional health and safety measures as part of our COVID-Secure Charter. Having been selected, as an industry leader, to be a part of the School Travel Sector Stakeholder Group (STSSG) we have been working closely with Department for Education (DfE) in agreeing a roadmap to reopening and how to operate safely in a COVID-19 environment. Safety is always our highest priority and our own Head of Safety and Standards has been instrumental in developing the industry-wide COVID-safe procedures. These additional procedures have now been implemented at the heart of everything we do.

### What measures will be in place to deal with COVID-19 symptoms whilst at a PGL centre?

We are working closely with the DfE and Public Health England (PHE) and will follow the same guidance as schools. Each case will be assessed on an individual basis and the primary action will be for the individual displaying symptoms to return home for self-isolation and testing.

### Whilst awaiting collection, would individuals displaying symptoms be quarantined and what would happen to the rest of the group?

The school would need to contact the child's parents to arrange for them to be collected. In the meantime, they would be quarantined and the rest of the group would continue with their programme until results from testing are available.

### If their test came back positive would the whole school group be sent home or just that child's activity/rooming 'bubble'?

We would work with the school, and assist them in contacting the DfE helpline and PHE where necessary. Guidance from the helpline and PHE would inform our actions and we would work with the school to ensure guidelines are followed.

### How many other schools will be on-site at the same time?

Our centres will initially be operating on reduced capacity levels, in line with government guidelines, with groups accommodated in 'bubbles'. This will vary across our centres, depending on rooming configuration.

### How will 'social distancing' be achieved in the dining room?

Each school will have a designated time slot and will be seated in an area at least 2 metres away from any other school and meal times will be staggered.

### How will equipment be allocated during our stay?

All equipment used, including helmets and harnesses, will be sanitised after each session. Some activities have been removed due to limited ability to sanitise effectively, i.e. Fencing Masks.

### Will there be fewer children accommodated in each room?

Not necessarily, the vast majority of our accommodation is in 4-6 bedded rooms and we will room children as a 'bubble'. Party Leaders and accompanying adults will be allocated single rooms whilst 'social distancing' restrictions are still in place.

### Will PGL Group Leaders and staff on-site be tested on a regular basis?

Yes, we will promote and encourage asymptomatic testing for all staff; in line with DfE guidance for school staff.

### If a PGL member of staff receives a positive COVID-19 test result, are all of the children they've had close contact with sent home?

No, our staff will maintain their 'social distance' from guests, and where this can't be maintained PPE will be worn.

### Are there any additional hygiene measures and cleaning protocols in place?

Yes, increased hygiene measures form a part of our COVID-Secure Charter. As well as more cleaning staff and 'fogging' machines, we have additional hand wash stations and hand sanitiser points available to guests.

More detailed information can be found on our website.