

# Gloucestershire's community help hub

## Community help hub launched to support residents

**Gloucestershire's councils and partners have created a community help hub to connect local people who need help, with others who can provide the support they need.**

As further measures are put in place to delay the spread of Covid-19, local people have already started to pull together to arrange help in their area for those who need it, but not everyone has existing connections.

In response, the Councils across the county have come together with the police and health partners to create the hub to connect local people who need help, with individuals, groups and businesses who can provide the support they need.

The hub includes four forms:

- **'I can offer help'** – is for those who are able to support neighbours with tasks such as picking up prescriptions, shopping, dog walking and more.
- **'I need help'** – can be used by individuals to ask for support

**'My neighbour needs help'** – may be used by people to request help on behalf of a neighbour. The hub is accessible from every district council website, and from the county council's website at <https://www.gloucestershire.gov.uk/helpub>

- **Please help us to share details of the community help hub so we can connect people who need support, with others who can provide it.** r, relative or friend who cannot access the internet themselves
- **'My business can help'** – will allow local businesses who may have skills and resources others could benefit from, to offer their help

People who cannot go online can register by phone on **01452 583519** Monday to Friday from 8.30am to 5.00pm.

If you're part of an existing community group who can offer help locally, we'd still like you to register.

The information collected will be shared daily with the relevant local council who will connect people who can help each other, or if appropriate refer individuals to an existing service.

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