

COALWAY COMMUNITY INFANT SCHOOL  
Child and Family Support Service  
Information, Advice & Support for Parents, Carers and Children



CONTACT: Lisa Mudway, Family Support Worker,  
Coalway Community Infant School, Telephone 01594 833457,  
Monday -Thursday 8.45a.m. – 3.15p.m. & Friday 8.45a.m.-12.45p.m.

What is the Child and Family Support Service?



The Family Support Worker works across the Coalway Schools to offer support to children, parents, carers and grandparents in times of need.

Individual work can be carried out with parents, as well as 1:1 or small group work with the children. The work covered may involve social skills, self-esteem, anger management, bereavement, parental separation and individual worries.

The Family Support Worker can also offer information and advice, as well as signpost to other agencies.

If you wish to receive support for yourself or your child please contact the School Office and ask for the Family Support Worker.

When things change



All families experience change. There are times when changes beyond our control can affect how we feel; for example, the changes that can come about through a loss or bereavement in your family. We are here should you need support through these difficult times.

Parents and carers coffee morning



Every Wednesday morning a coffee morning is held at Coalway Kids Club from 9-10am with a warm welcoming atmosphere and a chance to meet and talk to other parents and carers in a friendly, informal setting.

If you would like to join us please do! You are most welcome.

Foodbank



... A reminder that the school has access to the Forest Food Bank. This is a resource where we are able to support local families through the distribution of vouchers. The voucher is taken to the local Food Bank in Coleford and exchanged for food. Families are entitled to support if they meet Food Bank criteria e.g. this could be due to benefit changes or delays, redundancy or debts.

## What Happens Next? 😊

If you decide to take up the offer of support for your child/family, please speak to class teachers or staff at the School Office and let them know that you would like me to contact you. You can make an appointment to visit me at school at a time convenient to you or I can visit you at home if you would prefer.

After talking about the problems you are facing, together we will draw up an action plan. This will cover practical areas of support such as setting boundaries, behaviour management and communicating with your child.

I hope that with our support, you and your child will feel that their time in school and at home is happier.

