



celtic cross
education

Celtic Cross Education

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6th April 2020

Dear Parents/Carers,

I am writing to confirm and, hopefully, reassure you of how we are proceeding with any payments you have made for trips or residentials which were due to take place during the Summer Term. With the current COVID-19 situation, it is looking highly likely that our Summer plans will not go ahead as scheduled. We understand that this will be hugely disappointing for your children and, hopefully, once they are back in school, we can plan new, exciting activities to make up for the lost opportunities.

School Trips

If trips have not been invoiced and paid for, we will refund you as soon as possible. School Secretaries will be managing this when they return to their normal working pattern on Monday 13th April 2020.

Residentials

Residential trips are proving a little more difficult to manage, as most of the companies are stating that, due to there being no directive on how long the schools will be closed, they are unable to cancel the trips at this point in time. This is in line with other tour operators.

Therefore, we are proposing that, if you have any outstanding payments to make to the school for a residential, please do not make these currently.

We will endeavour to liaise with the residential companies and our own insurance provider to find the best way forward. It is likely that we will have to wait until much nearer the time of the trip before a decision is made by the provider; then we can claim a refund.

We realise this is a difficult time for people and some of you may be experiencing financial worries and concerns. If you have any particular queries you wish to discuss, please contact your School Secretary or Head of School.

Thank you for your continued support.

Yours sincerely

Stuart Renshaw
Chief Executive Officer

Celtic Cross Education

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