

Important phone numbers

First Contact, Slough Children's Services Trust
01753 875362

Adult's Social Care Team, option 1 **01753 475111**

Emergency Duty Service
(out of hours) **01344 786543**

Police non emergency **101**

Domestic Abuse
National helpline **0808 2000 247**
Hestia (Local) **01753 477352**
www.nationaldomesticviolencehelpline.org.uk

Slough Advice Centre **0344 515 1380**
www.sloughadvicecentre.co.uk

Childcare Choices
www.childcarechoices.gov.uk

Children's Centres **01753 476566**

Food bank **01753 550303**

NHS emergency and urgent care **111**

Slough Walk In Centre **03000 240001**

Wexham Park Hospital **01753 633000**

Data Protection:

Under the Data Protection Act 2018, we are required to gain your permission to keep personal details for you and your children on our database. Slough Borough Council and its agents may share this information with government and local authority departments and other authorised organisations for administrative, statistical and research purposes. For further information please visit:

<http://www.slough.gov.uk/council/data-protection-and-foi/privacy-notices.aspx>.

If you are unable to access the provided links or wish to submit a query in relation to fair processing, please contact the data protection officer at DataProtectionOfficer@slough.gov.uk

Slough Family Information Service



 **01753 476589**

 **FIS@slough.gov.uk**

 **www.sloughfamilyservices.org.uk**

Slough Family Information Service offers FREE impartial information and guidance about a wide range of services for children, young people and their families.

How can we help you?

We provide information on:

- Support and advice for families with children and young people
- Childcare for children
- Financial support and help with childcare costs
- Free early learning for 2, 3 and 4 year olds
- Slough Children's Centres and Family Services
- Schools and school-based services for families
- Activities for children, young people aged 0-19 and families
- Adult education and employment
- The Local Offer including activities and services for children and young people with special educational needs and disabilities (SEND)
www.sloughfamilyservices.org.uk/localoffer



How to find the information you need

Visit our website:

Slough Family Information Service holds information about services and activities in Slough - it has Browse Aloud and Google Translate to read aloud and translate information on the website.

www.sloughfamilyservices.org.uk

Call us on 01753 476589:

Our information line is available Monday to Friday, 9am to 5pm. An answerphone operates outside these hours.

Speak to us in person:

You can speak to us at our regular outreach sessions which are held in community venues such as libraries or schools.

Slough Family Information Service is a member of the National Association of Family Information Services (NAFIS) and has gained the Families First Quality Award.

