



Department for Education

This is your daily email to keep you updated on the government's response to coronavirus (COVID-19).

Guidance for parents and carers: keeping children safe online

We have updated our information for parents and carers to include a section on keeping children safe online. It provides links to online resources that will help support parents and carers in keeping their children safe online.

Full details can be found in section 6.3 of the guidance for parents and carers on the closure of educational settings:

- <https://www.gov.uk/government/publications/closure-of-educational-settings-information-for-parents-and-carers>

Updated guidance for schools about temporarily closing

We have updated our guidance on the temporary closure of schools to include more information on areas including social distancing, vulnerable children and working with other schools.

You can read the guidance at:

- <https://www.gov.uk/government/publications/covid-19-school-closures>

Update and correction: Guidance for public bodies on paying commercial suppliers

Further to the publication of Cabinet Office guidance for public bodies on paying their suppliers, Frequently Asked Questions (FAQs) have now been published alongside the procurement policy note.

Correction: The previously advertised mailbox for queries from educational settings was incorrect, please forward any previously submitted questions to PPN0220.QUESTIONS@education.gov.uk. We apologise for any inconvenience.

Full details of the procurement policy note can be found here:

- <https://www.gov.uk/government/publications/procurement-policy-note-0220-supplier-relief-due-to-covid-19>
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The information below has not changed since yesterday.

Collection of guidance for educational settings on GOV.UK

All of the Department for Education's coronavirus guidance for educational settings can now be found in one place on GOV.UK at:

- <https://www.gov.uk/government/collections/coronavirus-covid-19-guidance-for-schools-and-other-educational-settings>

Our main guidance for schools, the 'school closures guidance', will be regularly kept up-to-date. Any new advice for schools on specific issues, such as food, exams or safeguarding, will be linked from it:

- <https://www.gov.uk/government/publications/covid-19-school-closures>

Handwashing advice

The most important thing individuals can do to protect themselves is to wash their hands more often, for at least 20 seconds, with soap and water. Public Health England recommends that in addition to handwashing before eating, and after coughing and sneezing, everyone should also wash hands after using toilets and whenever you return home.

The latest guidance and video on hand washing can be found here:

- <https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>

Department for Education coronavirus helpline

The Department for Education coronavirus helpline is available to answer questions about COVID-19 relating to education and children's social care. Staff, parents and young people can contact this helpline as follows:

Phone: 0800 046 8687

Opening hours: 8am to 6pm (Monday to Friday), 10am to 4pm (Saturday to Sunday)

If you work in a school, please have your unique reference number (URN or UKPRN) available when calling the hotline.

Please keep your GIAS contacts up to date

Please take this opportunity to review your contact information in Get Information About Schools (GIAS).

To update your record, please go to the GIAS home page, "Sign in" using your "DfE Sign-in" credentials and select GIAS from your

available services here:

- <https://www.get-information-schools.service.gov.uk/>