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Dear Parents and carers

We appreciate that you all have a wide variety of understanding and experience around Teams - like we have in school!

School staff have been amazing trying to help and support many families to get on and navigate their way around Teams and I appreciate all they are doing as this is hard work and time consuming.

I have seen in another school that a group of parents have offered to offer their support (email, phone call or via Teams) to parents who are struggling and even some tutoring around Teams. I thought this was an excellent idea.

Therefore, are there a group of parents out there who would be willing to become Microsoft Advocates for Bratton Fleming/Holywell and support other families through these rather strange and difficult times. We would all be so VERY grateful. Contact could be restricted to evenings only if that suited working parents better.

Microsoft have many amazing videos online to help with support too and you can even gain a certificate to become a Microsoft Educator by spending a few hours watching their videos! If you are at all interested in this idea, please email me and we will be in touch! Please, please think about it if you are able to help trouble shoot and support with Teams.  
With very best wishes  
Sue Denham

**Susan Denham**

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