

Brixham Church of England Primary School



**Brixham C of E
Primary School**

Parental / Carers Conduct Policy

Date:	November 2019	Reviewed by:	CN
Review Period:	Annually	Next Review:	November 2020

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1. STATEMENT OF INTENT

The school is recognised for its open door policy and encourages close links with parents and the community. We believe that pupils benefit when the relationship between homes and school is a positive one.

The vast majority of parents, carers and others visiting the school are keen to work with us and are supportive of the school and other families. However, a tiny minority of parents have a negative attitude towards the school and sometimes, this can result in aggression, verbal and/or physical abuse towards school staff or other parents.

All of us have the right to be here without fear of violence and abuse and therefore expects parents and other visitors to behave in a reasonable way towards school staff and each other. This policy outlines the steps that will be taken where parent's behaviour is unacceptable.

2. BEHAVIOUR

Types of behaviour that are considered serious and unacceptable and will not be tolerated

This is not an exhaustive list but seeks to provide illustrations of unacceptable behaviour:

- Shouting at school staff, either in person or over the telephone
- Physically intimidating a member of staff or other parents whilst on school site
- The use of aggressive hand gestures e.g. two fingers raised
- Threatening school staff and other parents
- Use of social networks to discuss school matters and or other pupils
- Spreading of malicious gossip
- Shaking or holding a fist towards another person
- Writing abusive comments about a member of staff eg he/she is an idiot
- Swearing at a member of school staff
- Pushing
- Hitting, eg slapping, punching or kicking
- Spitting
- Racist or sexist comments
- Breaking the school's security procedures

Unacceptable behaviour will result in Torbay Council and the Police being informed of the incident.

3. PROCEDURE

When a parent or member of the public behaves in an unacceptable way towards a member of the school staff or other parents whilst on school site, the Head teacher or appropriate senior staff will seek to resolve the situation through discussion and mediation. If necessary, the school's complaints procedure should be followed. Where all procedures have been exhausted, and aggression or intimidation continue, or where there is an extreme act of violence, a parent or carer may be banned by the Head teacher from the school premises for a period of time, subject to review.

Prior to being banned the following steps will be taken:

1. The parent will be warned, in writing, that s/he is banned from the premises, subject to review, and what will happen if the ban is breached, eg that an injunction may follow.
2. Where an assault has led to a ban, a statement indicating that the matter has been reported to Torbay Council and the Police will be included.
3. The Chair of Governors will be informed of the ban.
4. Where appropriate, arrangements for pupils being delivered to, and collected from the school gate will be clarified.

4. CONCLUSION

Children learn best when there is a positive partnership between home and school. Whilst every effort will be made to work with parents, this will only be possible where parents behave in an acceptable way. Unfortunately, where a parent's behaviour is either unacceptable or serious it will not be possible to continue working with him/her and, as a final resort, legal action may be taken.

The school will take action where behaviour is unacceptable or serious and breaches our home-school code of conduct or health and safety legislation.

Please see appendix 1 for an incident form to be completed should any of the above behaviour is witnessed.

5. MONITORING

This Policy will be reviewed annually by the FGB

6. APPENDIX 1

Brixham Church of England School  <small>Brixham C of E Primary School</small> AGGRESSIVE BEHAVIOUR FROM PARENTS / CARERS AND VISITORS Incident Reporting Form	
Name of Perpetrator Parent Name:	Gender: Male Female
Name of Victim Staff member Student Parent Other	
Nature of Incident (Please tick or state) Verbal abuse Intimidating behaviour Refusal to co-operate Physical assault Racist or sexist comment Incitement of others Breaching security Other	
Brief description of the incident	
Action Taken	
Signed Date	