

# **MERTON EDUCATION PARTNERSHIP**

Children and Families Act 2014

## **Special Educational Needs Information report**

*Holy Trinity C of E Primary School*  
September 2018

Head Teacher: Mrs Izzy Rickards    Safe Guarding Lead: Mrs Izzy Rickards

Special Educational Needs Officer: Mrs Maria Channell/Mrs Sarah Duke

SEN Governor : Beckie Mills

**1. How does Holy Trinity C of E School know if child/young person need extra help?**

We use many strategies to continuously assess children and track their progress; this happens every day in class and more formally each term.

We will know your child may require additional help if they are not making the expected level of progress and are achieving levels below that expected for their age.

There are four main broad areas within SEN which children are assessed:

- (i) Social, emotional and mental health
- (ii) Cognitive and Learning.
- (iii) Communication and Interaction.
- (iv) Sensory or Physical needs.

The strategies we use to monitor pupils include:

- Tracking of the Early Years Foundation Stage areas – progress in each area is monitored by staff.
- Experienced staff enables early identification through observations.
- Working in partnership with you during home visits, visits to private nurseries.
- Teacher tracking using School Pupil Tracker: an online system where your child's levels are entered each half term.
- We value your views and hold progress meetings three times a year to allow us to work in partnership to discuss how best to support your child.
- Informal parent meetings – if we are concerned about your child's achievement we will request additional meetings to ensure you are kept informed and to allow us to work together efficiently. If you would like a meeting with your child's class teacher because you are concerned about your child's achievement or progress you can request a meeting at a suitable time.
- Observations of every child take place continuously by staff members – academically and also social, behaviour and interaction with peers.
- Meetings between Class Teacher and the Special Needs Coordinators within the school (SENDCO) take place regularly to discuss any children who may be under-achieving.

**2. What should I do if I think my child/young person may have SEN?**

If you have any concerns about your child's achievement or progress you should contact the school to arrange an informal meeting with your child's Class Teacher. At this point the following steps will take place:

- The Class Teacher will liaise with Special Needs Coordinators in school.
- If required interventions will be put in place.

	<ul style="list-style-type: none"> <li>• The impact of these interventions will be monitored and if necessary your child’s class teacher will arrange for you to attend a formal special educational needs support plan (SEN support) meeting. Your child will be given targets that are SMART - specific, measurable, attainable, relevant, and time-based.</li> <li>• Your child’s progress will be carefully monitored by their class teacher and the Special Needs Coordinators.</li> <li>• You will be asked to attend termly individual education plan (SEN support) meetings where the targets are reviewed and new targets are put in place as necessary.</li> <li>• If your child is still not making adequate progress outside agencies may be called upon for specific assessments (language and behaviour unit, Educational Psychologist, Occupational therapist, etc)</li> <li>• If further support is required we will consider applying for an Education, Health and Care Plan (EHCP).</li> </ul>
<p><b>3. How will I know how Holy Trinity C of E School supports my child/young person?</b></p>	<p>At Holy Trinity we work as a team, alongside you, to provide the best education possible for every pupil. The support put in place in school will be evident through:</p> <ul style="list-style-type: none"> <li>• The class teacher, special needs coordinators and yourselves will work together to discuss specific targets that are based on your child’s needs.</li> <li>• Many children require extra help whilst at school; this does not always mean that they have a special educational need or require an individual education plan. These children may take part in small group activities/interventions for a specific time to assist them in an area of weakness.</li> <li>• Interventions – if you child is included in any intervention you will be informed and this will take place within school.</li> <li>• If your child does have a special educational need you will be asked to attend termly ‘Special Educational Needs Support Plan’ (SEN Support) meetings to review your child’s targets and discuss the next steps.</li> <li>• Your child’s progress is continually tracked by the class teacher, assessment coordinator and the special needs coordinators. Any concerns will be fed back to you immediately.</li> <li>• Staff will be tracking and monitoring interventions used to assess any impact made, if there are any concerns you will be notified and next steps put in place.</li> <li>• If there is still a lack of achievement and/or progress we will discuss the possibility of outside agencies/specialists becoming involved to complete assessments for further support: language behaviour and Support Team Merton, Educational Psychologist etc. You will be provided with a written report afterwards and a meeting with the specialist can also be arranged to discuss their findings.</li> </ul>

	<ul style="list-style-type: none"> <li>• Support is kept up-to-date as Holy Trinity’s special educational needs School Governor works closely with our special needs coordinators to regularly review and evaluate the schools provision and any training and resources that are needed.</li> <li>• The special educational needs coordinators regularly present to the school Governors to inform them of children’s progress and needs ensuring the provision in place is effective.</li> <li>• Holy Trinity is recognised by the British Dyslexia Association as a dyslexia friendly school. In addition to dyslexia friendly practices in classrooms, we have a part-time dyslexia specialist teacher who works one to one with our dyslexic children every week.</li> </ul>
<p><b>4. How will the curriculum be matched to my child/young person’s needs?</b></p>	<p>At Holy Trinity we have high expectations for all children. We ensure every child is catered for within the classroom through:</p> <ul style="list-style-type: none"> <li>• Differentiation – whole class teaching adapted to meet your child’s individual needs through planning, delivery and support.</li> <li>• Resources/Equipment – each class has resources to support children’s different learning styles (eg. visual timetables/images, pencil grips, non-white paper, topic vocabulary, key words etc.)</li> <li>• Specialist equipment is used within the class when required eg. Occupational Therapy equipment.</li> <li>• Lessons are planned so that when appropriate your child will be supported by the class teacher, TA and/ or LSA within the classroom for specific tasks. At other times will be encouraged to work independently with appropriate scaffolding to assist them. Finally some tasks will be designed so that your child will have peer support eg. during group tasks.</li> <li>• Special Educational Needs Support Plans can include guidance for appropriate support in order for your child to meet their targets. This will be planned into lessons by your child’s class teacher.</li> <li>• All adults in the classroom are fully informed of your child’s targets.</li> <li>• Staff training is monitored by the special needs coordinators and continuing professional development leader during Performance Management cycles to develop staff’s expertise in accordance to the children’s needs.</li> </ul>
<p><b>5. How will the school know how well my child/young person is doing?</b></p>	<p>At Holy Trinity we carefully monitor the progress of each individual child. This is completed through:</p>

- Class Teacher/Special Educational Needs Coordinator/Assessment Coordinator and Senior Leadership Team track and monitor all children's progress using the 'School Pupil Tracker' where class teacher's update individual pupils' progress continually and input formal levels on a half termly basis.
- The Senior Leadership Team meets termly to keep track of individual and class progress.
- Parent consultation meetings take place between class teachers and parents/carers twice a year allowing you to discuss your child's progress and attainment. Written reports providing a summary of your child's strengths and weaknesses are provided at both of these meetings. A full report will be given at the end of your child's school year within the summer term. If a final meeting is required and you would like to discuss any comments made in your child's report please contact your child's teacher.
- In addition if your child has a special educational need their class teacher will arrange a Special Educational Needs Support Plan meeting with you on a termly basis where you can discuss your child's targets and the interventions used.
- Special Educational Needs Coordinator/Assessment Coordinator and Senior Leadership Team track different groups of children half termly using the SIMS Assessment Manager. If any group of children is not making expected progress or are achieving levels lower than expected we immediately put interventions in place to rectify this.

We ensure your child's social and emotional needs are met through:

- Each child's social and emotional needs are tracked by all staff through observations.
- They have a 'pupil voice' - we provide them with a chance to express themselves through class PSHE sessions, junior leadership team and interviews.
- As required children will be offered the chance to attend Social Emotional Aspects of Learning groups.
- We have an allocated 'Targeted mental health in schools' (TAHMS) worker who visits Holy Trinity weekly assisting pupils as necessary.
- We have three trained ELSAs in the school (Emotional Literacy Support Assistants) who can offer support to pupils across a range of social and emotional issues.
- We run a termly Dyslexia Peer Support Group which allows children with dyslexia an opportunity to share their experiences with each other and make a difference to school policy and practices.
- We are participating in Merton's Project on Mental health in schools
- We are working with Merton Citizens to develop a Mental Health Kite Mark for schools

<p><b>6. How will I know how well my child/young person is doing?</b></p>	<p>You will know how your child is doing in school through:</p> <ul style="list-style-type: none"> <li>• Home/School diaries: you and your child’s class teacher may enter comments about how your child is progressing.</li> <li>• Early Years and Foundation Stage have an ‘open door policy’ allowing you to come and ask any concerns or questions at any time.</li> <li>• As your child progresses into key stage one and two you will be provided with their class teacher’s email address so you may contact them at any time and you may request an informal meeting to discuss any concerns or queries.</li> <li>• Formal parent consultation meetings take place between class teachers and parents/carers twice a year allowing you to discuss your child’s progress and attainment. Written reports providing a summary of your child’s strengths and weaknesses are provided at two of these meetings. If you would like to discuss any concerns arising from your child’s full end of year report please contact your class teacher.</li> <li>• Share my Learning mornings are held 3 times a year and give an opportunity for parents to look through their child’s book and talk with their child about their learning</li> <li>• In addition, if your child has a special educational need their class teacher will arrange an Special Educational Needs Support Plan meeting with you on a termly basis where you can discuss your child’s targets and the interventions used as well as the next steps.</li> <li>• We constantly monitor and assess social groups and feedback any important information.</li> </ul>
<p><b>7. How will you help me support my child/young person’s learning?</b></p>	<p>At Holy Trinity we work as a team with all the adults involved in your child’s care; we will help you to support your child’s learning in the following ways:</p> <ul style="list-style-type: none"> <li>• The class teacher will work with you to discuss specific targets that are based on your child’s needs.</li> <li>• Your child may have a home/school diary; this is an easy way for you to communicate with their class teacher and for us to offer tips and reminders to support their learning at home.</li> <li>• We host subject specific parent workshops during the evenings at specific times during the school year. These are to support your understanding of how children learn and how best to support your child at home.</li> <li>• During the termly parent consultations your class teacher will explain your child’s areas for development and the best way you can support them with this in the home environment.</li> <li>• If you would like further support at any time please feel free to arrange an informal meeting with your child’s class teacher through the office or by email.</li> </ul>

	<ul style="list-style-type: none"> <li>• If your child has a special educational need you will be asked to attend additional termly 'Special Educational Needs Support Plan' (SEN Support) meetings to review your child's targets and discuss the next steps. During these meetings you will be given advice as to how you can help to work towards these targets at home to compliment what will be done in school.</li> <li>• If there is a lack of achievement and/or progress after sustained interventions we will discuss the possibility of outside agencies/specialists becoming involved to complete assessments for further support: language behaviour and learning Merton, Educational Psychologist etc. You will be provided with a written report afterwards and a meeting with the specialist can also be arranged to discuss their findings. They will offer ways you can best support your child as well as how they can be supported within school.</li> <li>• If you require specific support addressing particular needs the school educational needs coordinators may be able to recommend family training or specialist support within the borough which is suitable for your child's needs.</li> </ul>
<p><b>8. What support will there be for my child/young person's overall wellbeing? How will my child/young person's personal or medical needs be met?</b></p>	<p>We offer a variety of support to cater for all the varying needs of our pupils. Currently this includes:</p> <ul style="list-style-type: none"> <li>• Pastoral needs are met through a close relationship between the pupils and their class teacher as well as with the special educational needs coordinator (when applicable).</li> <li>• Social and Emotional Aspects of Learning (SEAL) lessons allow children to openly discuss personal feelings and difficult issues in a safe and sensitive environment.</li> <li>• If further pastoral care is required your child may be placed in a small SEAL group or have occasional 1:1 sessions with an experienced member of staff. They may also be offered a place with our Emotional Literacy Support Assistants (ELSAs)</li> <li>• Breakfast club/after school club is available within the school.</li> <li>• Specialist trained adults: Emotional Literacy Support Assistants (ELSAs), the School Nurse, Children and adolescent mental health workers (CAHMS), Social care, local health service.</li> <li>• All medicines are kept in the safety of the school office and are accessible to the child whenever necessary. They are administered by one of our first-aid trained members of staff. All children with medical conditions have an individual health care plan.</li> <li>• Training is provided as applicable for administering medicine and personal care (carried out by the school nurse or specific medical practitioners within school during inset days and twilight sessions.)</li> </ul>

	<ul style="list-style-type: none"> <li>• Multi-agency meetings are held to develop Educational, Health and Care plans. This allows the class teacher, special needs coordinator, child and parent/carer to work alongside the medical practitioners involved with your child to develop a plan together.</li> <li>• Behaviour policy and Anti-Bullying policy within school ensures overall wellbeing of all pupils through safeguarding and promoting positive mental health.</li> <li>• Each year we raise awareness for bullying during an Anti-Bullying week and ensure all pupils are familiar with what to do if this happened to them.</li> <li>• We use Stonewall Resources to ensure all children are open to a variety of family situations and all differences are respected.</li> <li>• Holy Trinity is recognised by the British Dyslexia Association as a dyslexia friendly school. In addition to dyslexia friendly practices in classrooms, we have a part-time dyslexia specialist teacher who works one to one with our dyslexic children every week.</li> <li>• We are a 'Rights Respecting Schools Award' in that we put the 'Rights of the Child' at the heart of a school's planning, policies, practice and ethos. We not only teach about children's rights but also model rights and respect in all of our relationships.</li> <li>• At Holy Trinity, our highly trained Teaching Assistants run specific, evidence-based interventions in the afternoons. These interventions are time banded and cover many skills including handwriting, maths, reading and compositional writing for either small groups of children or on a one to one basis.</li> </ul>
<p><b>9. How will my child/young person be able to contribute their views on how things are going?</b></p>	<p>At Holy Trinity we feel it is vital for pupils to have a voice. We enable their thoughts and ideas to be heard through:</p> <ul style="list-style-type: none"> <li>• Involving pupils in parent consultations meetings from Year 2 upwards. This allows them to discuss how they feel they are progressing and helps them to understand their targets.</li> <li>• Share my Learning mornings allow pupils a chance to share their learning/books with their parents.</li> <li>• All the children in KS2 work alongside their class teacher to construct their targets.</li> <li>• Every class teacher uses 'talking partners' within lessons to allow all the children to discuss ideas and thoughts with a peer.</li> <li>• During 'Social and Emotional Aspects of Learning' lessons and small groups pupils are often asked to share their feelings and express ideas.</li> <li>• Every class in has regular 'class council' sessions allowing the children to share their opinions regarding school events, subjects, development of outside areas etc.</li> </ul>



	<ul style="list-style-type: none"> <li>• House meetings are led by the Year 6 house captains and allow children to voice their opinions about charities and fundraising ideas.</li> </ul> <p>If your child has a special educational need their voice will also be heard in the following ways:</p> <ul style="list-style-type: none"> <li>• During the termly Special Educational Needs Support Plan meetings. From Year 2 upwards your child's view on the progress they have made towards their targets are listened to carefully and used to help construct new targets. This is also a chance for them to share any success with you and their class teacher.</li> <li>• Similarly children with an Education, Health and Care plan will take part in annual reviews so that all the adults involved in their care hear their opinions and ideas.</li> <li>• If your child is unable to provide their ideas in a written format we ensure their voice is heard through a scribe, through attending meetings in person or through a recording: whatever is most suitable.</li> </ul>
<p><b>10. What specialist services and expertise are available at or accessed by the school?</b></p>	<p>The services below are available or can be accessed by the school:</p> <ul style="list-style-type: none"> <li>• Experienced teachers all with 'Qualified Teacher Status' who receive regular in-house special educational needs training.</li> <li>• We have a part-time specialist dyslexia teacher with a Post-Graduate Diploma in SpLD (Dyslexia) who works with our dyslexic children on a one to one basis each week.</li> <li>• Experienced teaching assistants and learning support assistants who are trained in various intervention programmes (numicon, wordshark, numbershark, communicate in print, inference training, clicker 6, Bradford Talking Partners, First for maths, write away together etc.)</li> <li>• Support from the Local Authority – Learning, Behaviour and Support, Educational Psychologist, Occupational Therapist, Speech and Language Therapy, Child and Adolescent Mental Health Services etc. Please see the 'Local Offer' for further details.</li> </ul>
<p><b>11. What training have the staff supporting child/young person and young people with SEN had or are having?</b></p>	<p>All our staff at Holy Trinity have training to support children with special educational needs:</p> <ul style="list-style-type: none"> <li>• All staff undergo performance management – at these meetings any training is organised to develop skills and raise awareness of the ability of children with SEN. (Borough SEN courses, in house training)</li> <li>• Teaching assistants have regular special educational needs training. This is administered by the deputy, the special education needs coordinators or an outside organisations depending on the training requirements. This could focus on specific interventions used within school.</li> </ul>

	<ul style="list-style-type: none"> <li>• Regular whole Staff training is administered either in house or by outside agencies during ‘In-Service Education and Training’ days or as evening sessions. These provide staff with various SEN training and updates. Examples of recent training include, strategies to support children with Autism Spectrum Disorder or Dyslexia, Special Educational Needs Plan writing, interventions, resources etc.</li> <li>• Specific teaching assistants are trained in the following interventions: Early years speaking and listening (ECAT) Early Communication and Language (ELKLAN), Bradford Talking Partners, Write Away Together, First For Maths, Numicon, Clicker, Wordshark, Numbershark, Communicate In Print, Reading Inference Training,</li> <li>• Special Educational Needs coordinators attend regular on-going training at borough events.</li> </ul>
<p><b>12. How will my child/young person be included in activities outside the classroom including school trips?</b></p>	<p>Pupils with SEN are welcome to attend any after school and lunch time clubs.</p> <p>All children are included in activities and trips in the following ways:</p> <ul style="list-style-type: none"> <li>• Parents/carers are fully informed before any event/school trips takes place.</li> <li>• Meetings may be arranged if required to discuss details of the event with you.</li> <li>• Detailed risk assessments are carried out before any trip in undertaken – with teachers carrying out pre-visits. The head teacher signs off each risk assessment.</li> <li>• Your child will be prepared before the event through use of photos/social stories where necessary.</li> <li>• Additional adults are deployed if required depending on the level of need of your child.</li> <li>• Support is given to encourage your child to access every activity as fully as possible.</li> </ul>
<p><b>13. How accessible is the school environment?</b></p>	<p>Holy Trinity has an inclusive environment that is accessible to all due to the following:</p> <ul style="list-style-type: none"> <li>• There is a lift from ground floor to second level.</li> <li>• All corridors and doorways are wide enough to be accessed by a wheelchair.</li> <li>• Disabled toilets on all floors – disabled shower within the bathroom on the ground floor and a shower within Nursery.</li> <li>• If you are a parent with English as an Additional Language, you will be supported through translation services and occasionally through other parents within the school. There is a specific parent group available to support EAL families.</li> <li>• All classrooms have visual timetables, visual signs. visual prompts and clues to assist your child in accessing the routines and tasks.</li> </ul>

	<ul style="list-style-type: none"> <li>Any specialist equipment may be purchased as required.</li> </ul>
<p><b>I4. How will the school prepare and support my child/young person when joining Holy Trinity C of E Primary School, transferring to a new school or planning for the next stage of their education, employment or training?</b></p>	<p>When your child joins Holy Trinity the following steps will take place:</p> <ul style="list-style-type: none"> <li>Home visits are carried out by the class teacher before your child enters into Nursery.</li> <li>If your child has a special educational need a meeting will be arranged before they start school by the Early Years Portage team. At this meeting any agency involved in your child’s care may attend to discuss how the school can support their needs.</li> <li>If your child is currently attending a private nursery and you wish them to start at Holy Trinity we will contact the establishment to decide if it is necessary for the class teacher and special educational needs coordinator to visit your child in that nursery setting.</li> <li>If we feel you and your child would benefit from pre- visits this is something that can be organised. You can also request this if you feel it would be beneficial.</li> <li>Once your child has started at Holy Trinity we may use transition books – containing pictures of class teacher, other adults in the school, the classroom, the lunch hall etc</li> <li>We have established many links with special educational needs departments within other schools to aid transition for when your child is moving to Secondary School.</li> <li>Secondary schools often send the head of year or special educational needs coordinator to visit Holy Trinity. This allows them to see your child in a comfortable environment.</li> <li>Your child will also be invited to attend induction days at their Secondary School to help the surroundings to become more familiar and to allow them to meet other pupils moving to that school.</li> <li>The special educational needs coordinators will attend transition meetings that take place within the borough to discuss your child’s needs with a relevant member of staff in their new school.</li> </ul>
<p><b>I5. How are the school’s resources allocated and matched to child/young person’s special educational needs?</b></p>	<p>At Holy Trinity we use our overall school budget to meet the needs of our school population. The use of this is constantly being reviewed so we can meet the needs of SEN, including other groups such as pupil premium. Initially we will assess your child’s needs (in school or through external agencies)</p> <ul style="list-style-type: none"> <li>We allocate an appropriate intervention that will address their requirements.</li> <li>We carefully carry out audits of all our resources and if we require a particular resource we will consult our ongoing purchase plan.</li> <li>SEN budget allocated where needed within school – staff, resourcing, training – supported by Governing body.</li> </ul>

	<ul style="list-style-type: none"> <li>• SLT/Governors consider delegating further funds from whole school budget.</li> </ul>
<p><b>I 6. How is the decision made about what type and how much support my child/young person will receive? How will I be involved?</b></p>	<p>If your child has a special educational need the following steps will take place in order to decide how much support will be provided:</p> <ul style="list-style-type: none"> <li>• Initially an assessment of your child’s needs will be carried out by their class teacher or the special educational needs coordinators in school. If required a further assessment may be carried out by an outside agency.</li> <li>• This assessment will decide the type of interventions required to allow your child to access the curriculum and make progress.</li> <li>• You will be kept fully informed of any changes in support and will be invited to all meetings that take place subsequently. A constant cycle of assess, plan, do and review will inform discussions with you.</li> <li>• At this stage, we will invite you to attend a special educational need plan meeting where we will discuss the targets and support timetable for your child enabling us to make a decision together.</li> <li>• Your child will be continuously tracked and monitored to ensure that support is making an impact on their progress and attainment.</li> </ul>
<p><b>I 7. How will I be involved in discussions about and planning for my child/young person’s education?</b></p>	<p>We strive to work alongside you to ensure your child is supported in school and at home. You will be involved in your child’s education in the following ways:</p> <ul style="list-style-type: none"> <li>• Home/School diaries: you and your child’s class teacher may enter comments about how your child is progressing.</li> <li>• Early Years and Foundation Stage have an ‘open door policy’ allowing you to come and ask any concerns or questions at any time.</li> <li>• As your child progresses into key stage one and two you will be provided with their class teacher’s email address so you may contact them at any time and you may request an informal meeting to discuss any concerns or queries.</li> <li>• Formal parent consultation meetings take place between class teachers and parents/carers three times per year allowing you to discuss your child’s progress and attainment. Reports providing a summary of your child’s strengths and weaknesses are provided at two of these meetings. The final meeting is if you would like to discuss any concerns arising from your child’s full end of year report.</li> </ul>

	<ul style="list-style-type: none"> <li>• If your child has a special educational need their class teacher will arrange a Special Educational Needs Support plan meeting with you on a termly basis where you can discuss your child's targets and the interventions used as well as the next steps.</li> <li>• If your child requires an assessment by an outside agency you will be informed and asked to fill out a consent form. After the assessment you will receive full feedback in a written report and may request a meeting with the assessor.</li> <li>• We constantly monitor and assess social groups and feedback any important information.</li> </ul>
<p><b>18. How can I be involved in the school more generally?</b></p>	<p>If you would like to be more involved at Holy Trinity please consider the following:</p> <ul style="list-style-type: none"> <li>• Attending parent workshops that take place throughout the school year.</li> <li>• Volunteering to attend school trips and visits with your child's class.</li> <li>• Volunteer to listen to readers and help out in a class (not your child's class).</li> <li>• Taking part in the school parent teacher association – HOTS.</li> <li>• Attending all open evenings and other school events.</li> <li>• Reading the weekly newsletter/bulletin</li> </ul>
<p><b>19. Who can I contact for further information?</b></p>	<p>If you require further information about your child's progress or have any concerns please follow these steps:</p> <ul style="list-style-type: none"> <li>• Initially you should contact your child's class teacher to arrange an informal meeting.</li> <li>• The class teacher will then liaise with the special educational needs coordinators to discuss your child's progress, attainment and any concerns you have raised.</li> <li>• If necessary a meeting with you will be arranged to discuss the next steps we will put in place to support your child.</li> </ul>
<p><b>20. What should I do if I am considering whether this is the right school for my child/young person?</b></p>	<p>If you are considering sending your child to Holy Trinity we suggest:</p> <ul style="list-style-type: none"> <li>• Initially contact the school office (see Contacts section of the website).</li> <li>• They may refer you to the Head Teacher or special educational needs coordinator to discuss your child's needs and the suitability of our school.</li> <li>• A visit may be set up for you to have a tour of the school and meet relevant members of staff.</li> <li>• If you require support from the Local Authority this is outlined in the 'Local Offer'.</li> <li>• Finally if you have any complaints please firstly refer to our School Policy.</li> </ul>

