

Dear Parent/Carer,

As you know/may be aware STePS Advisory Hearing Teachers are still working during the schools closure period. We are not able to visit face to face, but we are checking in with families by text message, telephone calls and emails. We are doing this more often that we would if we were visiting your child at home or in school. If we haven't been able to speak to you yet, we will be doing that in the next few days. But you do not need to wait for our message or phone call – you can contact us in the usual way using the mobile phone and email contact details you already have for Carole, Julie, Sara or Susan.

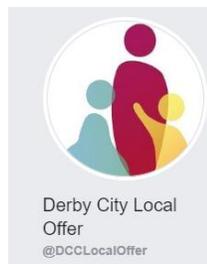
The combined effect of this unusual time and the amount of information families are already receiving to help them support their children's school work can be overwhelming. Particularly when parents are themselves trying to work from home. For this reason we are not listing additional activity or website details here, but we do have resources we can signpost you to if you would find that helpful. Or you may simply want an opportunity to talk through what you have been doing and how you can plan to make it even more friendly for your hearing impaired child.

We are here to support you and your child, so please do not hesitate to contact us for support and ideas about what you are already doing, or for additional ideas.

Our homes are not schools. A lot of valuable learning happens when parents and children enjoy activities together which are fun, develop language and build relationships. So do build in plenty of relaxation times, both active and quieter. Every shared activity is an opportunity to develop language – through speech and sign.

Stay safe and we look forward to seeing you soon.

Check out the local offer Facebook page for activity ideas.



### Equipment issues?

Ring Audiology at Derby Children's Hospital 01332 785663



Processor problems? need new coil? new cables? new microphone covers?



Ring naip or the manufacturer.