

Kaleidoscope
Lewisham Centre for Children & Young People
Physiotherapy Department
32 Rushey Green
Catford
London SE6 4JF

Telephone: 020 7138 1310/1452
Fax: 020 7138 1305

Website: [www.lewisham and Greenwich.nhs.uk](http://www.lewishamandgreenwich.nhs.uk)

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Dear Parent / Carer

As a Children's Community Physiotherapy team, we would like your help in thinking about the way we offer physiotherapy services in the future to all the children referred to us. We are keen to ensure that physiotherapy is as accessible and timely as possible for families and children.

We would value your opinion on the following questions: (please tick boxes to indicate your preferences).

1. My child currently sees a physiotherapist
 Has seen a physiotherapist in the past
 Has never seen a physiotherapist

2. **I know who to contact if I have a physiotherapy concern about my child**
Yes/ No / Maybe

3. **We are aiming to ensure that you are fully involved in your child's physiotherapy care so that wherever possible helpful positioning and activities can be included in their daily routine. As well as being shown what information for home and school would you find most helpful?**
 Verbal
 Written
 Written with pictures
 Written with photos of your child

4. **We want to use physiotherapy appointments in the most effective way for you and your child. How confident would you feel asking for a physiotherapy review appointment when needed for your child, rather than being given a review appointment date?**
 Confident I know when to ask to see a physiotherapist
 I would find it helpful to have verbal advice on when future physiotherapy could help
 I would find it helpful to have written advice on when future physiotherapy could help

- Concerned I would miss something

5. What do you think would be the most important things to be covered in a physiotherapy review appointment? (tick as many as you wish)

- Assessment of your child's physical abilities
- Assessment of your child's posture and movement
- Discussion about equipment and orthotics
- Activities and other ways to help your child
- Discussion about things to watch out for/ encourage as your child grows
- Advice to school
- Other – please state

6. Where do you think the best place would be to see you and your child for a physiotherapy review appointment? (1 – 1.5 hours)

- Your child's school
- Kaleidoscope
- Either

7. What times are best for you to attend appointments with your child?

- Mornings
- Afternoons
- After school

8. If there was a choice when would you prefer appointments for you and your child?

- Term time
- School holidays
- Either

9. How can we best let you know about what services physiotherapy offers?

- A leaflet
- A letter
- A discussion with your child's physiotherapist
- Access to a web site with the information
- Information in my child's school contact book

Is there anything else you would like to tell us that will help us shape our service in the future?

Thank you very much for your help.

*If you have any questions about the survey please contact:
Carol Etheridge, Physiotherapy team lead at Kaleidoscope on 0203 049 1574*