

Discovery Multi Academy Trust
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Chair of the Board: Mrs Julia Guy



DISCOVERY
Multi Academy Trust

15th July 2019

Dear Parents and Carers

I am writing to advise you that ParentPay has made us aware of card data security standards which will affect our schools in the very near future. This relates to payments that we accept by staff manually entering parent card details into the ParentPay system, perhaps while the parent is on the phone or at the front desk.

As a result, ParentPay has advised that they would charge the schools an annual fee to cover their associated security processes and administration. Upon investigation, it has become clear that this affects only a very small number of parents across the Trust and therefore, with regret, we will be unable to offer this service with effect from 31st July 2019.

All other areas of the ParentPay system will continue as normal and will be available 24 hours per day to make payments for your child/children for trips, breakfast club, activities etc.

Yours sincerely



Mrs Alison Nettleship
Chief Executive Officer