

Immunisation Team  
Hutton Health Suite  
John Willie Sams Centre  
Market Street  
Dudley NE23 7HS  
Tel: 01916432869 / 77  
29 November 2019

Dear Parent or Carer,

I would like to express my apologies and completely understand the frustration you may be experiencing if your child did not receive their nasal flu immunisation in school.

In response to feedback from last year's flu campaign the consent forms were altered. Unfortunately, this has not proven to be a success. The team are working very hard to ensure the children are vaccinated in a timely manner and have been doing their very best in a very difficult situation. I apologise that you were not contacted prior to the session in school, however the clinical decision was made to ensure that children were immunised safely. The children with incomplete consent forms were then to be offered clinic appointments following the session. The team are in the process of arranging additional clinics. Every parent that contacts the service will be offered an appointment.

I absolutely understand the issues that this has brought and I would like to thank you for your patience and understanding at this extremely busy period.

Yours sincerely



**Kate Swinburn**  
**SAFE CARE LEAD FOR IMMUNISATIONS**