



Whitemoor Academy

Head of School: Mrs G Hooper

12.10.2021

Dear Parents/Carers,

Thank you to those of you who returned our termly parent survey. We had a reply from 23 families.

These surveys are used to inform us on areas that parents are happy with, and which areas could be developed further. Please see the attached sheet for a breakdown of the results for each question.

Thank you also to those of you who left written comments. This feedback is invaluable. We have included some examples of these comments on the sheet attached also with actions for the areas for improvement.

Thank you again,

Mrs G Hooper

Head of School

Whitemoor Academy Parent Survey October 2021 outcomes

	Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	N/A
My child feels happy at school	57%	39%	4%			
My child feels safe at school	78%	22%				
The school makes sure that pupils are well behaved	61%	26%	8%	4%		
My child has been bullied and the school dealt with it quickly and effectively		14%	4%	8%		74%
The school makes me aware of what my child will learn during the year	57%	31%	12%			
The school has high expectations for my child	35%	22%	23%	4%		4%
My child does well at school	57%	30%	13%			
The school lets me know how my child is doing	39%	35%	26%			
There is a good range of subjects available to my child at school	48%	39%	13%			
My child can take part in clubs and activities at this school	35%	35%	8%	4%		18%
The school supports my child's wider personal development	31%	26%	35%	8%		
Would you recommend this school to another parent?	57%	30%	13%			

Examples of positive comments from parents:

'I am loving the going into school in PE kit (no lost clothes yet)'.
 'Everyone has made my daughter feel welcome. The range of subjects is great and she is very happy'.
 'Staff are approachable, and the newsletters and emails are very helpful'.
 'I have been told that the school dinners are very nice'.
 'All of the children come out smiling'.
 'The school have done well at adapting to the changing situations whilst keeping the children happy'.
 'Communication is great '
 'Teachers are always available to speak – very friendly'
 'I like the choice of clubs available'.
 'Parents are well informed'.
 'The management of nursery is much better this year – we are very happy'.
 'The newsletters are more informative than they were previously'
 'Parent/teacher communication is great'.

Areas for improvement:	Actions:
After school clubs	We plan to add to our after-school clubs in the coming months which will include opening some up for children in Reception. We will also begin to offer some lunch time clubs after half term.
Communication	<p>Whilst we had lots of praise for how we communicate with parents, there were many of you who commented that it can be confusing to have so many different forms of communication. Moving forward, we have made the decision to communicate in the following ways:</p> <ul style="list-style-type: none"> -The main form of communication will be our weekly newsletters (emailed home on a Friday) -Other important information will also be emailed with as much notice as possible. -Nursery and Reception parents will continue to access Tapestry for updates on their child's learning. -Text messages will be used for reminders -Social media will be used to celebrate successes, share photos and job adverts. We will no longer use social media for reminders. -Letters will only be used if we need a written reply from parents e.g. this survey.
Staggered pick-up times	We have had several parents comment that they would like us to review pick up times. We have been closely monitoring the current arrangement over this half

	term and have made a decision to make some changes after half term. A letter will be emailed out to you later today to explain the new arrangements.
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