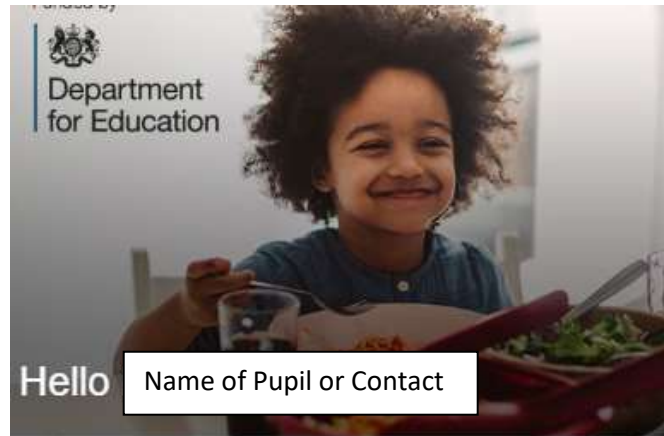# FREE SCHOOL MEAL VOUCHER RECLAIM USING A MOBILE

Step 1 – Your should receive an email like this from hello@email.edenred.co.uk

Step 2 – Click on the 'Redeem your code' button or visit
www.freeschoolmeals.co.uk

Department for Education

Hello Name of Pupil or Contact

Following the closure of schools as a result of the Covid-19 crisis, our priority is to ensure that those families with free school meals entitlement are given the financial support they need to feed their children at home. As an alternative, we are pleased to offer you a supermarket voucher of £30.

You can choose a voucher from the following supermarkets:

- Sainsburys
- Tesco
- Asda
- Morrisons
- Waitrose (John Lewis)
- M&S food

To choose your supermarket, follow the steps below to redeem your eCode and place your order. Please note that the eCode will expire after **1 month**.

Redemption eCode:
0

Follow these steps:

1. Click on 'Redeem your eCode'
2. Enter the unique 16 digit eCode above and follow the simple security checks
3. Select your chosen supermarket and check out
4. Your eGift cards will arrive within 24 hours.

Please note that the supermarket vouchers cannot be used to purchase age restricted products, such as cigarettes and alcohol.

If you have any questions, please refer to these useful FAQs.

If the link doesn't work, please copy and paste the URL into your browser:
http://www.freeschoolmeals.co.uk

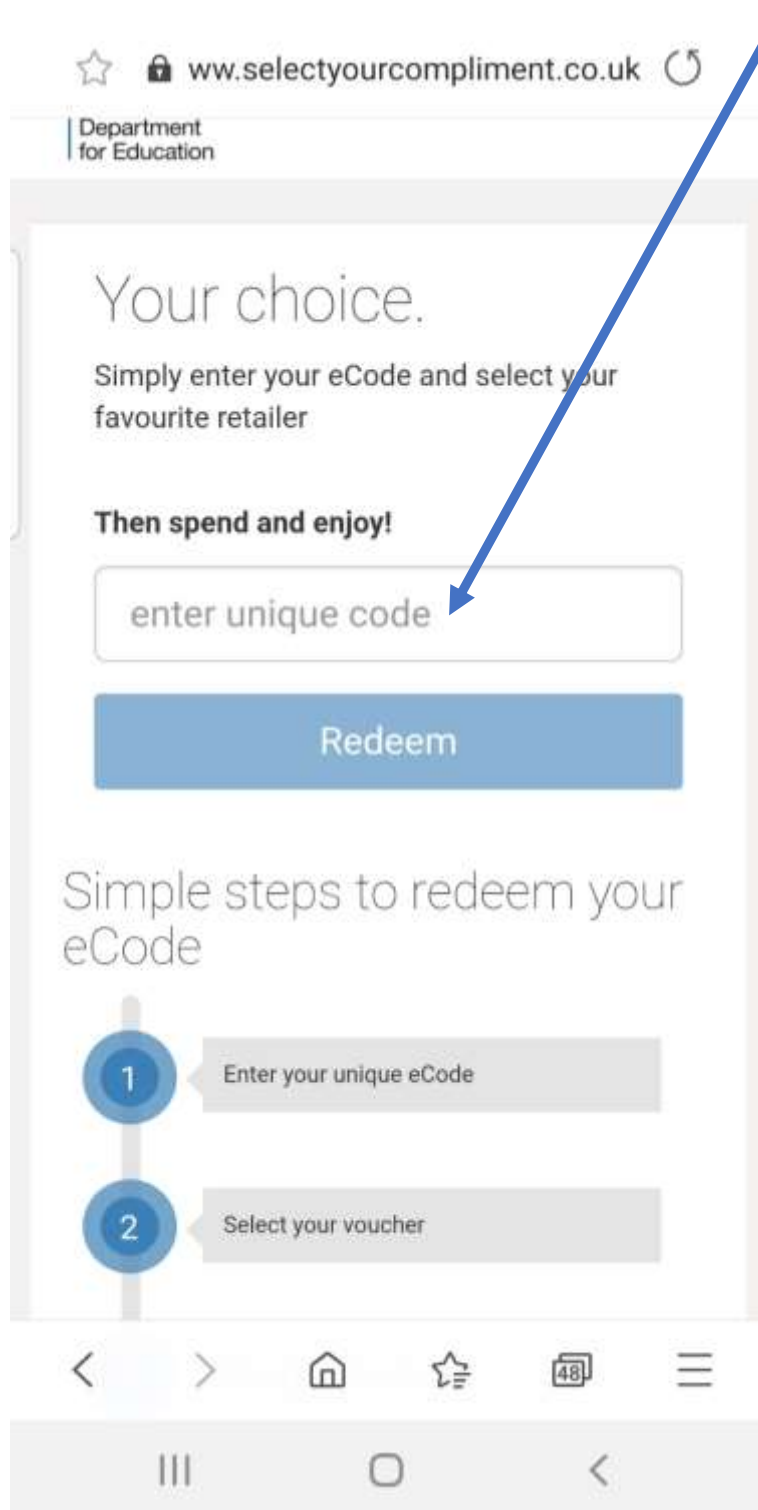Please do not reply to this email as this inbox is not monitored. Please refer to the FAQs for help.

Redeem your eCode

You may get a screen like this to access the website

(It will keep counting down from 15 seconds and refreshing until you get to the next screen)
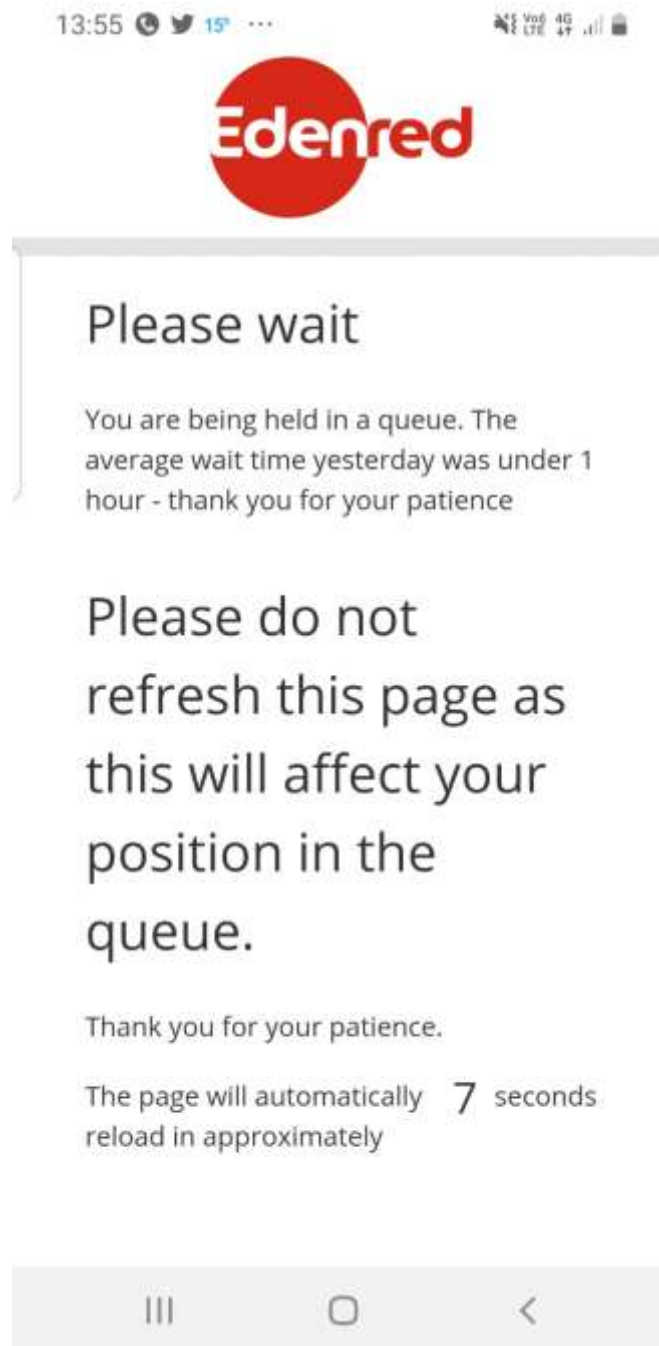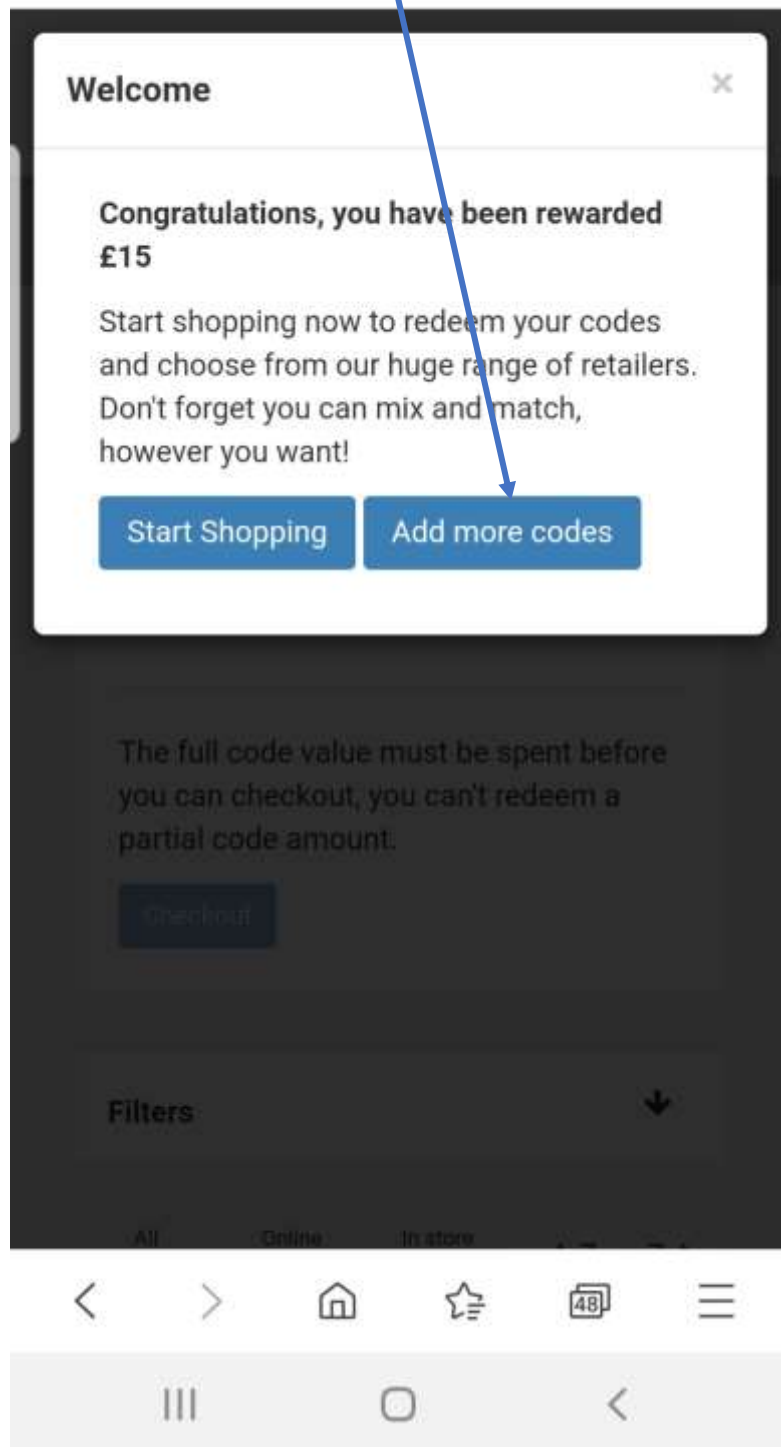
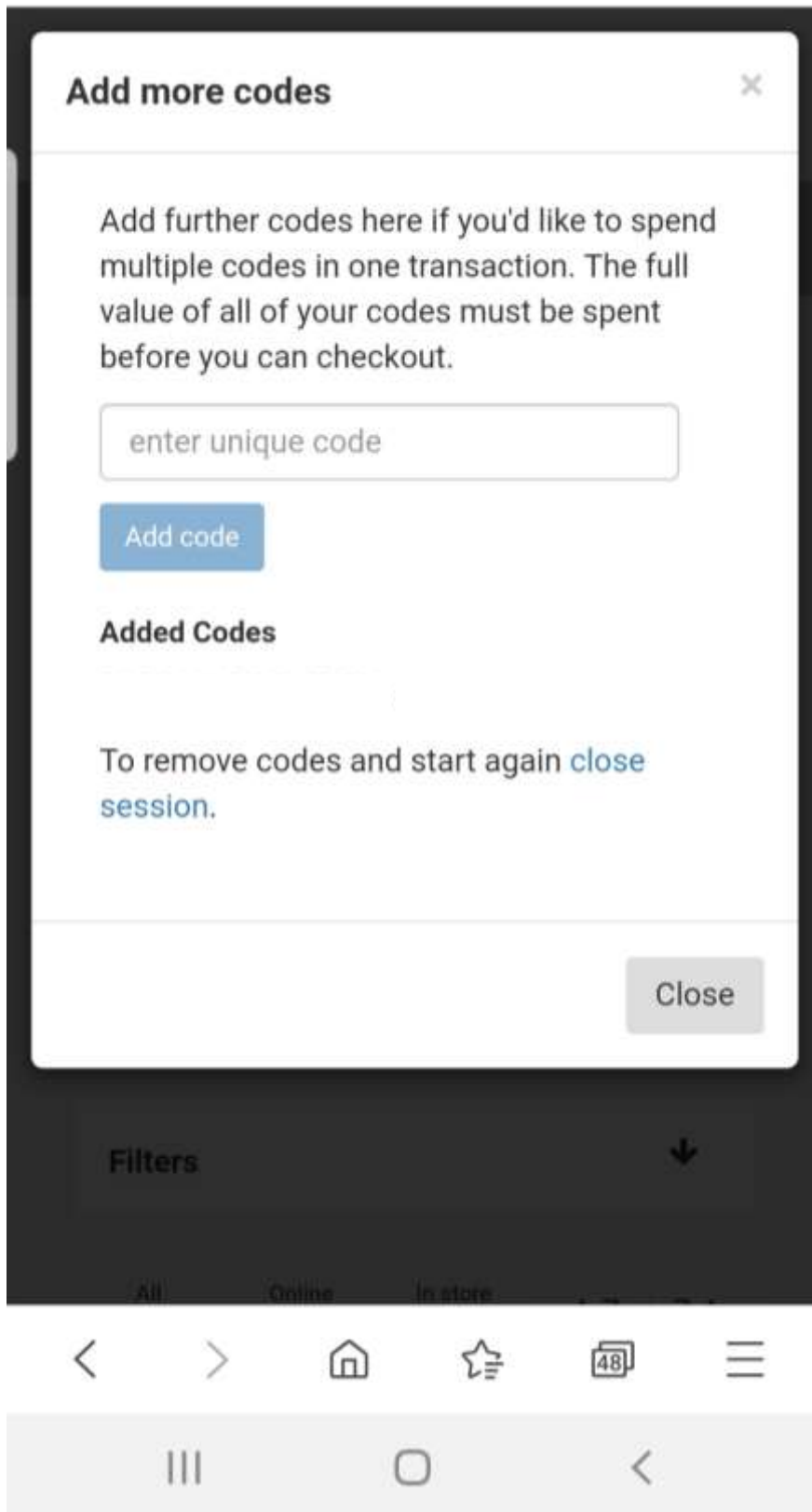Step 3 – Enter the 16 digit code from your email an press 'Redeem'

Step 4 – you should get a confirmation like this – click 'Start Shopping'

You can also add another voucher code

Step 4b – Adding another code (only if you clicked 'Add more codes)

Add more codes ✕

Add further codes here if you'd like to spend multiple codes in one transaction. The full value of all of your codes must be spent before you can checkout.

enter unique code

Add code

Added Codes

To remove codes and start again close session.

Close

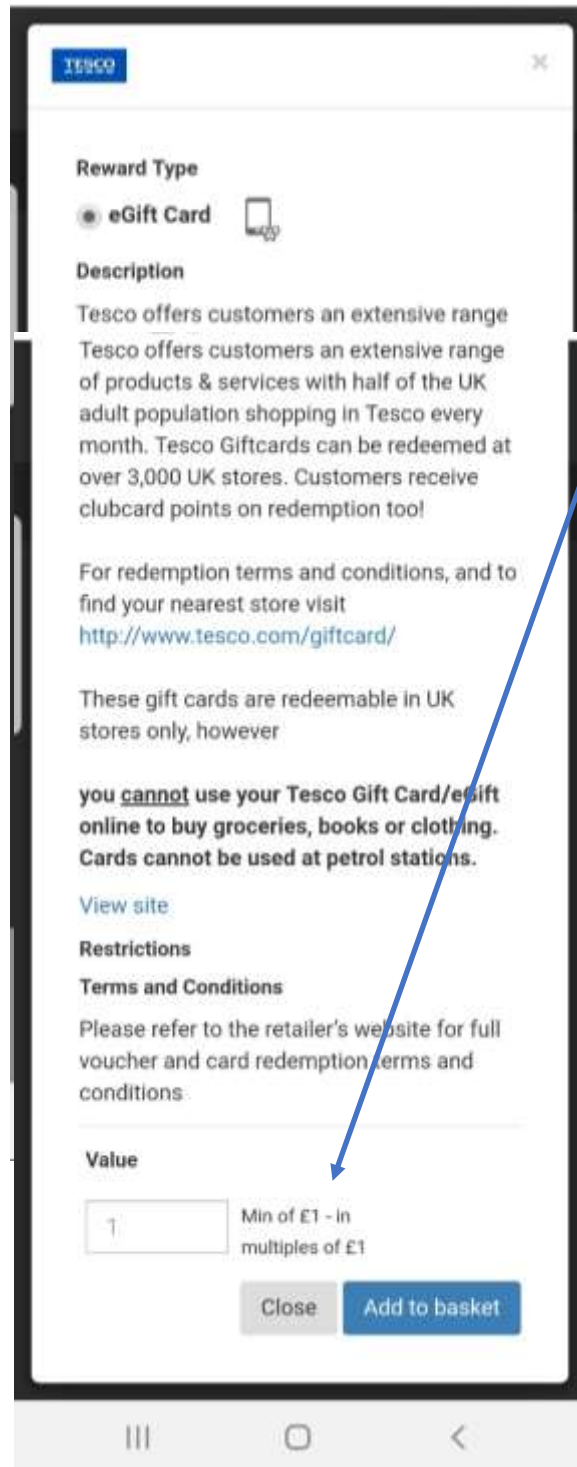Filters ⬇

All   Online   In store

Step 5 – Scroll down the page and Click on the Supermarket you want a voucher for and then back up and press 'Checkout'

This bit tells you how much you have available
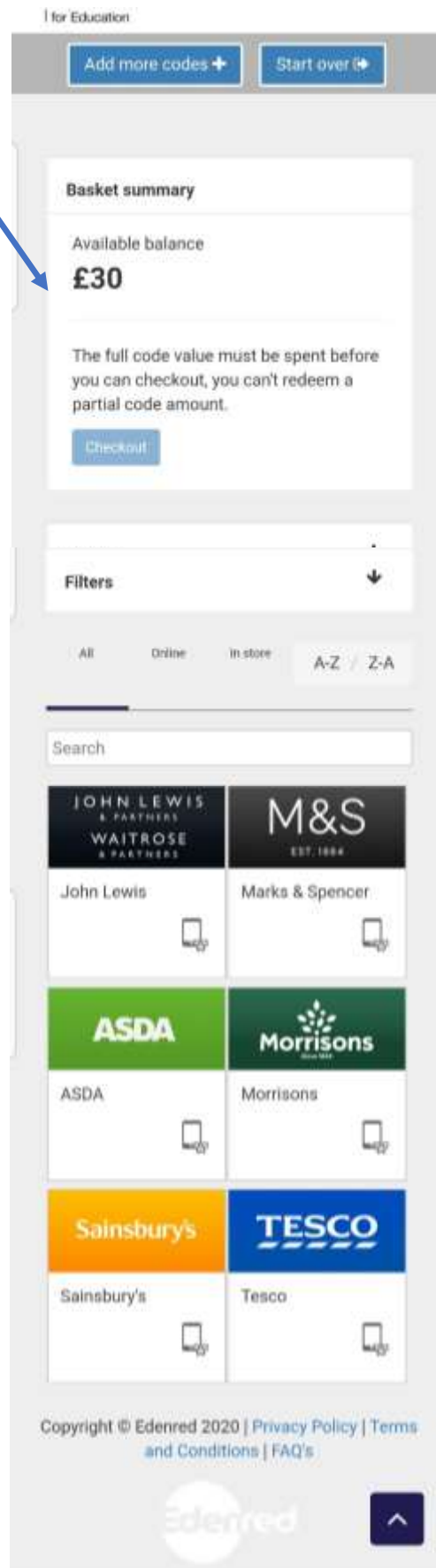
Step 6 – Scroll down and enter the value of the voucher you want (upto the amount available) and click 'Add to basket' –

Step 7 – Click 'Checkout'

Success!
Successfully added to basket

1×

Add more codes ➕   Start over ➡

Basket summary

Available balance

£0

Tesco

£30 📱   ✏ 🗑
The full code value must be spent before
you can checkout, you can't redeem a
partial code amount.

Checkout

Filters   ⬇

All   Online   In store   A-Z / Z-A

Step 8 – Enter your details, then press 'Redeem'

☆ 🔒 ww.selectyourcompliment.co.uk ↻

Funded by
🔱
Department
for Education

Start over ➡

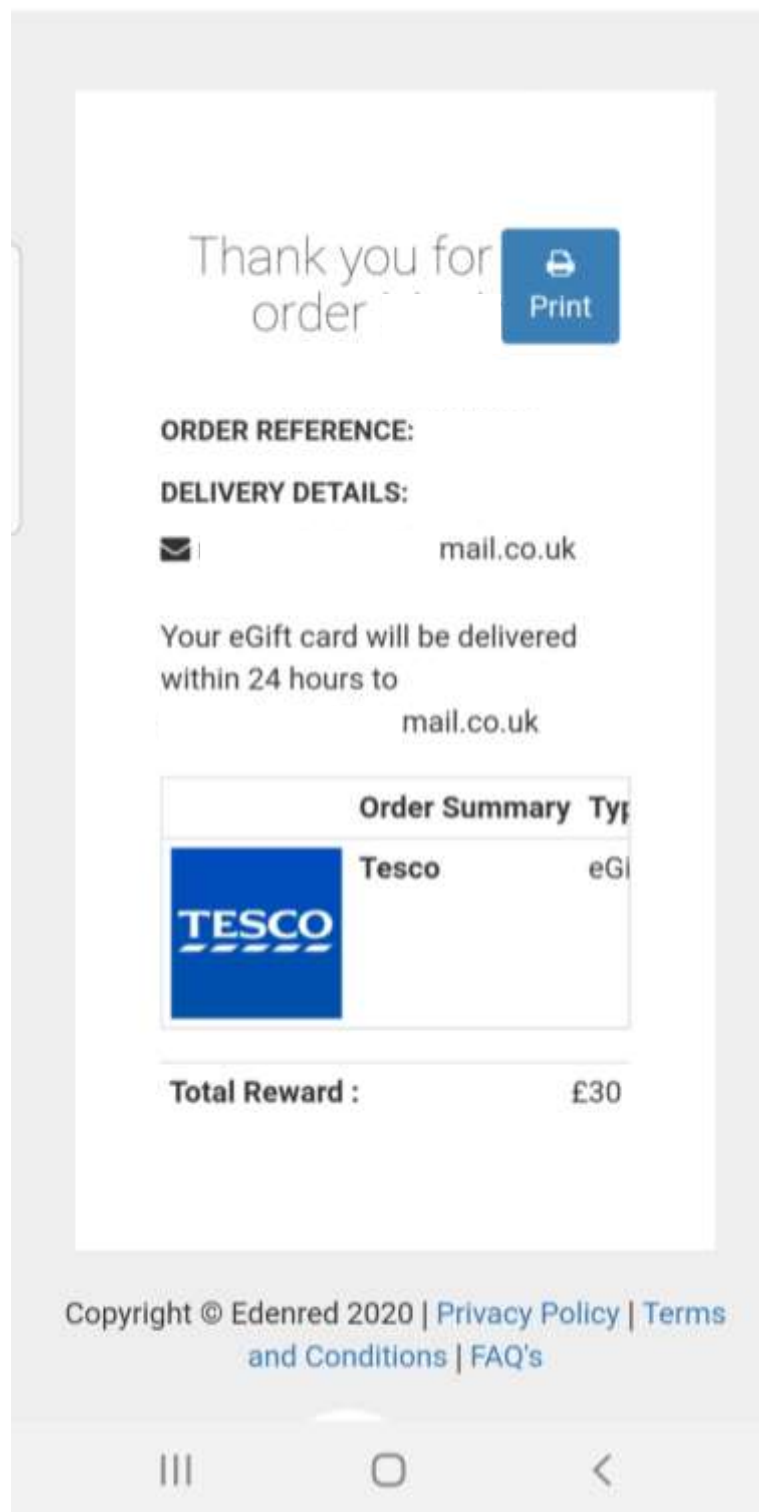1   2
MY BASKET   ORDER CONFIRMATION

Items in your basket

TESCO   Tesco   🗑 Remove ite
                               £:
             📱 eGift Card

Basket summary   Delivery details

Basket Remaining   First name*
total   balance
                     First name
£30   £0
                     Last name*

Continue shopping   Last name

                     Email*

                     Email

                     Confirm Email*

                     Confirm Email

                     Telephone

                     Telephone

                     Mobile*

                     Mobile

                     Redeem ➔

                                    ⌃

    ||| ◯   ‹

Step 9 – You should get a confirmation screen like this

Your voucher should then arrive in your email within 24 hours