



Stanton Road Primary School

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Headteacher Mrs E Neal BEd (Hons) MSc NPQH FCCT



Happy, Safe and Well Checks - Commencing Week Beginning 6th April 2020

Dear Parents/Carers

We are writing to you today to let you know that starting next week we will be introducing happy, safe and well checks for some of our pupils in line with the DFE Guidance on [temporary closure](#) of schools. These will involve a short phone call once a week to check you and your child/ren are happy, safe and well.

You will be contacted by phone by member of staff. In line with our school communication policy, when a member of staff contacts you, the phone call will be shown as our main school number of "0151 334 1398" or "number withheld or blocked."

If you feel you have missed a call from us and would like a check in contact the school office by e-mail and one of the team will get back to you.

The DFE guidance explains that all normal and usual education activity in school has been suspended during this emergency period however; we maintain our duty of care to children so the phone calls will prioritise talking about well-being and welfare with you rather than personalising learning.

We will be using a protocol to ensure that communications with families follow an agreed format. Please see below.

- How is the child/young person?
- How are the family?
- What has the child/young person been doing?
- Is there anything school can provide to support remotely?
- What does the support network for your family look like? (access to food, medication etc)
- Does the family, child or young person have any questions?
- Would the child/young person like to talk on the phone?

These phone call checks are on a voluntary basis with the child's and family's best interest at heart. We hope that you will want to participate.

Yours sincerely,

Emma Neal
Headteacher

