



15<sup>th</sup> November 2019

Elisa Entwistle  
Head Teacher  
Russet House  
Gloucester and Forest Alternative Provision School  
35 Russet Close  
Tuffley  
Gloucester  
GL4 0RQ

Dear Ms Entwistle,

Re: 

I feel that I need to write this letter to express my gratitude for the care and compassion that your staff team have for the youngsters under your provision.

As you are aware my son had been struggling for a long time within the mainstream School system. Despite my asking repeatedly and over many years for assistance with him and his behaviour this didn't happen and as a consequence Ciaran was permanently excluded from two Schools.

He did struggle for a while when at your School but the patience and care that your staffing compliment possesses has really had a positive effect on my son. Now everyone can finally see the real Ciaran (the one that I knew was there all along).

During the times when he had some blips you were happy to listen to anything I said to try and assist without writing my comments off.

As you can probably tell I cannot find enough words to express my gratitude to you all and as I have stated previously my son is now turning into the caring, clever young man I knew he always was.

Ciaran is now hopefully going back into mainstream Schooling to complete his final year and I will be eternally grateful for all your efforts in making this possible.

Kind regards,



 (Ciaran's mum)