

Dear Customer,

### Upgrade to Batley Road Wakefield ageing gas mains

As part of an upgrade to the gas infrastructure in Batley Road Wakefield we will be carrying out essential gas works to replace approximately 480 meters of ageing metal gas pipes with new durable plastic pipes to ensure the continued, safe and reliable supply of gas to you for years to come.

The work is scheduled to commence on Tuesday 26<sup>th</sup> May 2015 and will take approximately 8 weeks in total to complete.

In order to carry out this work safely and efficiently it is necessary to have in place:

- Two way traffic signals in place on Batley Road for the full duration of the works.
- Three way traffic signals at the junction of St Paul's Drive for approximately two Weeks as of Tuesday 26th May.

I would like to apologize for any inconvenience this essential work may cause and thank everyone in advance for their patience and understanding. The Customer Care Team will be available to assist with any enquiries you have throughout the essential work.

Northern Gas Networks' Customer Care team is available between 8am and 10pm Monday to Friday, and 8.30am and 5.30pm on Saturday by calling 0800 040 7766, and selecting option 7.

### Drop-in Public Information Session

Whilst we will do everything we can to minimise the disruption, we do appreciate the impact of our work and will be hosting a public information session on, **Wednesday 13<sup>th</sup> May at the Crown Public House WF2 OAH 4-6pm**. At the session there will be NGN representatives to answer your queries and provide more detailed information about the work that will take place.

Kind regards,

Katherine Lee  
Customer Care Officer  
07580 795494