

## FREQUENTLY ASKED QUESTIONS



### **What time does school start?**

The school day starts at 8.45am when the classroom doors are opened. Pupils are allowed on the school playgrounds from 8.30am when staff are on duty.

### **What should my child do if they are late (after 8.45am)?**

They should go into school via the main doors and report their arrival to Mrs Holbrook. She will ensure the registers are updated and check your child's lunch arrangements.



### **What time does the school day end?**

The school day finishes for infants (Nursery to Year 2) at 3pm. The children will be dismissed from their classroom door to you / your representative. This may take a few minutes so please be patient.

The school day finishes for juniors (Years 3 - 6) at 3.05pm. The children will be brought to the junior playground and dismissed from there. If you are happy for your child to walk home alone please inform their class teacher.

### **What if I am late collecting my child?**

Please telephone the school if you are likely to be delayed. We will let the child know to avoid them getting worried or concerned. Staff on duty supervise the children for 15 minutes after the end of the school day. If your child still has not been collected school will telephone you and your child taken to School's Out Club to be looked after. A charge will be made by School's Out Club.

### **How much is a school dinner?**

School lunches cost £2.20 per day for children in Years 3 - 6. Infants all receive a free school lunch. It is important that payment is made on a Monday for the week. Please send the money in a named purse or envelope stating which days your child will be having school lunch that week. You can also pay for a month / half term / whole term at one go.



### **Where can I buy school uniform?**

The office sells the school jumpers and cardigans. They also sell reading bags and water bottles. All other uniform can be purchased at a shop of your choice but we have a strict uniform policy that we expect all pupils to follow.

### **What is Pupil Premium and might I be eligible?**

Pupil premium is additional funding provided by the government for some pupils. Please see Claire Hollebon or ask at the office if you think you might be eligible. Our school uses some of the money received to provide you and your child with a budget that can be used to support their education. This can be to help with uniform, pay for trips and swimming, extra equipment etc. On the school website there is further information about pupil premium.

### **When can I talk to my child's teacher?**

We hold regular meetings with parents which give you the opportunity to find out about school and what your child is doing and learning. If you would like to see your child's teacher or another member of staff e.g. SENDCo (Special Educational Needs and Disabilities Co-ordinator) or the Headteacher please telephone the office to make an appointment.

### **Why does the school have a Parent Support Advisor and what does she do?**

Claire Hollebon is the school parent support advisor. She has a pastoral role and can help with many things to help you and your children make the most of life at Pondhu. She also monitors attendance and provides support to those families where attendance is below an acceptable level.

### **What time do after school clubs finish?**

After school clubs for children in years 1 & 2 finish at 4pm, clubs for children in years 3 - 6 finish at 4.05pm.

### **When will my child do swimming lessons?**



Each class has a set of lessons, you will receive a letter from your class teacher outlining the arrangements and plans. The whole school timetable is posted on the school website.

### **How will I know what events are planned?**

The school issues a weekly newsletter on Friday. This will be emailed to you and also posted on the school website. There is a dates list which is kept updated. There is also a calendar on the school website.

### **What about lost property?**

School strongly encourages you to name all items of clothing that belong to your child. This helps us return items to their rightful owners. All lost property is hung on the pegs outside Year 5 so this is a good place to start looking.

### **Can my child bring phones etc to school?**

We do not encourage children to bring precious items into school. If you wish your child to have a phone for an after school event then the phone must be handed into the school office for safe keeping during the day.

### **What if my child needs medicine?**

The school will give your child a dose of prescribed medicine. Please complete the relevant form from the office.

### **What is the school website address?**

[www.pondhu.eschools.co.uk](http://www.pondhu.eschools.co.uk) Please check this regularly for news and updates.