

Contact details:

Contact the **SENDIASS** Coordinator that works within your local area (part time coordinators listed below)

Boroughbridge, Easingwold, Knaresborough, Malton and Richmond High school

Janet Allen
Tel: **(01609) 536097**
Janet.allen2@northyorks.gov.uk

Craven

Vivien Nowell
Tel: **(01609) 798922**
vivien.nowell@northyorks.gov.uk

Harrogate & Ripon

Judith Edney
Tel: **(01609) 534983**
judith.edney@northyorks.gov.uk

Hambleton and Richmondshire

Jane Clark
Tel: **(01609) 536198**
jane.clark@northyorks.gov.uk

Scarborough, Whitby & Ryedale

Angela Cavill
Tel: **(01609) 534611**
angela.cavill@northyorks.gov.uk

Selby, Sherburn and Tadcaster

Paula Stead
Tel: **(01609) 536804**
paula.stead@northyorks.gov.uk

Our Enquiry Line is staffed by a coordinator Tuesday and Thursday from 9.30am - 1pm, Tuesday only during the school holidays.
01609 536923 (local call rate).

If you would like to speak with a coordinator on our Enquiry Line and have to leave a message, as we are not always able to respond immediately, we will always try to respond within one week.

For more information and advice as this may answer some further questions please check the local offer on <http://www.northyorks.gov.uk/article/25378/SEND---advice-and-support>



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Contact us

For further information or to make a compliment or complaint about this service please contact Melanie Leighton – Manager of **SENDIASS** North Yorks on **01609 532413**.
melanie.leighton@northyorks.gov.uk

If you would like this information in another language or format please ask us.
Tel: **01609 780 780**
email: customer.services@northyorks.gov.uk



Special Education Needs and Disabilities

Information Advice and Support Service
(SENDIASS, previously known as Parent Partnership)

*Working together with
young people, children
& parents and carers*

What is SEND Information, Advice, Support Service?

The Special Educational Needs and Disability Information, Advice & Support Service (or SENDIASS) offers impartial information, advice and support to anyone with SEN/D up to the age of 25 years old and parents or carers about aspects of their child or young person's education, health or care needs that affect their access to receive the right education for them.

This is a free service available to anyone living in North Yorkshire and is part of the 'local offer' that every council must provide. SENDIASS will also signpost what services are available locally within North Yorkshire and nationally.

Whilst this service is funded by North Yorkshire County Council, we must be impartial and confidential to ensure we are giving the best and correct level of service agreed as we are directed by the Department of education to be at arm's length.

How can SENDIASS help?

Each area of the County has a SENDIASS Coordinator, all are professionally qualified and all have a level of legal training in special educational needs and disability and the education of 0-25year olds.

The coordinator will listen and work alongside you to agree a plan which may include a wide range of options. This may be further telephone information, advice and support, meeting up directly, attending meetings in various settings. If you have a support worker we could help advise this person so they can support you further.



SENDIASS will:

- Listen to your concerns and worries;
- Provide guidance with an Education, Health and Care Plan (0-25years);
- Provide telephone advice, information and/or support;
- Give you information about local services;
- Help refer or signpost you to an independent supporter, voluntary organisation or parent or young persons support group where requested.
- Help you try to resolve disagreements;
- Signpost you to the Mediation Advice Service and support you alongside this if needed;
- Provide letter templates;
- Provide information and advice about the Special Educational Needs and Disability Tribunal, helping you access this process until the final decision is made;
- Help you prepare and contribute to assessments, reviews and other meetings.

We may support you in meetings where appropriate. We may visit an education setting or provision with you, but only in exceptional circumstances as we can prepare with you before your visit to consider any questions you may have.