

Email sent to parents 4th September 2018

Dear Parents,

It has come to our notice that the menu displayed on ParentPay for this week is incorrect. Parent Pay have erroneously published the week 1 menu for this week and consequently the menus for subsequent weeks are out of sync. The correct menu for this week should have been week 3.

If you have booked a school meal for your child for this week, you will have made your choices from the week 1 menu which will not be available. Could we please ask you refer to the menu cycle for week 1 (on the school's website if you do not have a copy) and if you do not wish your child to have the choice of meal available for either Wednesday, Thursday or Friday of this week, please send in a packed lunch. You will not be able to cancel the meal on Parent Pay so please, if you pay for your child's school meals and you wish to cancel the meal, do contact me in the school office for a refund.

As far as subsequent weeks are concerned the correct menu will be displayed shortly. Unfortunately this will mean that all current bookings will be wiped so we would ask you to re-book your child's meals for subsequent weeks.

I am very sorry that this has happened and I have lodged my concerns with Parent Pay about the disruption and inconvenience that this will cause.

If your child is starting school with us tomorrow then this will not affect you as you have already chosen from the correct menu.

If you have any queries please get in touch.

Kind regards,
Sue Searle
School Business Manager