



The
Hawthorns
Primary School

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Headteacher
Mrs Pat Kerton

25th April 2018

Dear Parent/Guardian,

**Changes to Online Payment Processing affecting Tucasi Schools Cash Office
(Caterlink lunches and online payments to school).**

What is happening?

Please be advised that from **30 April 2018** any users of Microsoft Windows XP or Microsoft Vista will no longer be able to make payments via the Tucasi Online Payments System which are processed by WorldPay. Unfortunately, users of these operating system may have to upgrade their systems to be able to make online payments from the 30th of April 2018.

Why is this happening?

This change is being enforced by the PCI DSS (Payment Card Industry Data Security Standard). From the 30th June 2018, all websites that accept card payments will no longer allow users of Windows XP and Windows Vista to use their websites. WorldPay are implementing this change on 30th April 2018.

What is the impact?

While you will be able to access Tucasi SCO, view the content and perform tasks in the normal way, you will receive an error message and payments will fail to process if you attempt to pay online.

Please be aware this is outside the School's control and we apologise for inconvenience that this may cause. Unfortunately, we will be unable to assist with making payments online using Windows XP & Vista following the 30th April 2018.

Thank you for your support and understanding.

Yours sincerely

Pat Kerton
Headteacher

