

Dear Parents and Carers

Many thanks to everyone who completed the Parents Questionnaire we circulated in November. As Governors, we find the feedback that you give us very useful as we, alongside the teaching staff and parents, all work hard towards achieving the best for our children.

We received 189 completed questionnaires and the overall result is that you and your children feel very positively about the school. In fact for 11 of the 13 questions the results are the most positive ever and this reflects the strong management team and excellent SATs results for the last two years. You are happy with your child's progress, feel that behaviour is good and tell us that your child is happy and safe at this school.

A few of you added comments at the end of the questionnaire. Thank you for taking the time to do this. I was extremely pleased to see so many positive comments and for those of you who mentioned specific members of the teaching staff who are making a difference to your children please rest assured that these compliments will be passed on.

Some of you mentioned the following points which I would specifically like to comment on:

1. One parent mentioned that it is difficult to drive past the school at drop off and pick up times with "so many badly parked cars". This is unfortunately true and the school has been working for some time now to promote sensible parking to ensure the safety of our children. Please respect the parking restrictions and always consider how your parking outside the school may restrict the visibility of a child and could lead to an accident. Please also support our Premises Manager who aims to be present every morning and afternoon outside the school to promote safe parking. Don't forget to use the 'park and stride' scheme by using your free parking permit for Queen's Crescent.
2. We received a few comments about the school lunches. The preparation of the school lunches is the responsibility of Chartwell, and so we have passed on your comments. One of the challenges that Chartwell face is in ensuring enough food is available each day and this becomes difficult when children have a school lunch even though they have not ordered it. Where possible please could you ensure that you order lunches in advance and then hopefully your children will not find that the meal of their choice has run out. This will also help to reduce wastage, which is expensive.
3. It was pleasing to see that your experience of home learning is improving. Please remember that the schools home learning policy can be found on the school website under Useful Information and that any queries relating to

specific pieces of home learning should be discussed with your child's teacher.

Finally, can I just remind parents and carers that if they have any further questions they should raise them initially with the class teacher or members of the Senior Leadership Team, (Ms Reece, Mrs Langtree, Mr Viinikka and Mr Terrill), who are present in the playground and outside the school gates at the end of each school day. Please also note that copies of newsletters are available to view in the glass notice boards situated within the KS1 and KS2 playgrounds. Additionally, the school website is a very useful source of information including all the school policies.

Many thanks for completing the Questionnaires

Jane Davey
Chair of Governors