ORCID’S VISION IS A WORLD WHERE ALL WHO PARTICIPATE IN RESEARCH, SCHOLARSHIP, AND INNOVATION ARE UNIQUELY IDENTIFIED AND CONNECTED TO THEIR CONTRIBUTIONS AND AFFILIATIONS ACROSS TIME, DISCIPLINES, AND BORDERS.
Agenda

Welcome and Introduction to ORCID Board - Linda O’Brien, Board Chair
Introduction to ORCID Staff - Laure Haak, Exec. Director
Review of 2019 Activities - Laure Haak
Review of 2019 Financials - Sarah Hershberger, Director of Operations, Ivo Wijnbergen, Director of Engagement, and Daniel Hook, Treasurer
2025 Vision - Laure Haak
Regional Update - Gabriela Mejias, EMEA Engagement Team Manager
ORCID Board Nominations and Elections Process - Ed Pentz, Nomination Committee Chair
Linda O’Brien, Chair (2020 - 22, 2nd term) Griffith University (AU)
Julie Balter, Secretary (ex officio), ORCID (US)
Laurel L. Haak, (ex officio) ORCID (US)
Yuko Harayama (2020 - 22) Researcher member (JP)
Daniel Hook (2020 - 22, 2nd term) Digital Science (UK)
Richard Ikeda (2019 - 21, 2nd term) National Institutes of Health (US)
Veronique Kiermer (2019 - 21, 2nd term) PLOS (US)
Robert Kiley (2019 - 21, 2nd term) Wellcome Trust (UK)
Salvatore Mele (2018 - 20, 2nd term) CERN (CH)
Alison Mitchell (2018 - 20) Springer Nature (UK)

Ed Pentz (2018 - 20, 2nd term) Crossref (UK)
Andrew Preston (2020 - 22) Clarivate Analytics (UK)
Katharina Ruckstuhl (2020 - 22) Royal Society Te Apārangi (NZ)
Daisy Selematsela (2018 - 20) UNISA (ZA)
Simeon Warner (2018 - 20, 2nd term) Cornell University (US)
Karin Wulf (2018 - 20) Researcher member (US)
Shouguang Xie (2019 - 21) Social Sciences Academic Press (China)
Active and Growing Base of Users and Members

- 1.9m New registered users in 2019
- 5,400 New IDs created every day by researchers
- 3.2m Records connected to another identifier (40%)
- 27.5k Records with at least one trusted individual

ORCID

- 7.7m Registrants
- 129m API calls in a month
- 1013 members in 45 countries
- 21 National consortia
Active Member Community

By the end of 2019, 49,252,213 work items had been connected to ORCID records — an increase of 34% over 2018.

Of these records, 32,982,354 were added through member API integrations — an increase of 40% over 2018.
Ensuring Ease of Use

In 2019 we created a dedicated Researcher Services team. We focused on user query response time and user experience.

- We implemented a new tool to manage user service alerts and eliminated spikes in ticket numbers
- Beginning to see decrease in response time since new tool implemented
- We collected information on the major classes of user questions and prioritized UX improvements
Improving our Product

In 2019, we improved the ways researchers can manage their record, including grouping and DOI lookups. We released API 3.0 that expanded record affiliation types to include invited positions and distinctions, membership and service, and also supports acknowledgement of research resources.

Nearly 700K of these new affiliation types were added to ORCID records in 2019.
Understanding our Communities

2019 Community Survey
11,201 respondents

84% agree that requiring ORCID iDs is beneficial to the global research community.

ORCID is no longer viewed as a “New” organization; instead, “Widely used,” “Global,” “Open,” “Efficient,” and “Easy to work with.”

ORCID Events
Workshops: We hosted 17 events with over 800 participants
Webinars: We hosted 18 events with 1215 attendees
Working Groups: We hosted 6 working groups and task forces
Conferences: We attended < 90 events across sectors and regions
Twitter: We grew our follower base by 25% to 31.5K
Becoming Sustainable

Since our founding, a key milestone for ORCID has been reaching financial sustainability. For us, that means being fully supported by membership fees. We hit that breakeven point and ended 2019 in a strong cash position.

- **Actual vs. budgeted expenses.** We tracked at or under budgeted expenses throughout 2019.

- **Earned revenue.** We had YOY growth of 14% in our accrued membership revenue and maintained membership retention at greater than 95%. We have a healthy annual recurring revenue of $4.25M at 2019 EOY.

- **Trajectory to break-even.** At 2019 EOY, we reached break-even, the first fiscal year in which our total revenue exceeded our operating expenses.

- **Cash management.** Cash on hand on 31 December was $3.4M, well over our 3-month operational requirement. We automated A/R and have significantly improved the timing in which we receive member payments.
Achieving our Mission

Our work is centered on our four core strategies:

- **RESEARCHERS.** Position the researcher at the center of all that we do
- **TRUSTED ASSERTIONS.** Enable a wide range of verified iD-ID connections
- **INFRASTRUCTURE.** Invest in developing a robust information infrastructure
- **STRATEGIC RELATIONSHIPS.** Develop sustainability through strategic relationships.

ORCID launched its Registry service in October, 2012. Now, with over 1100 members and 600 systems around the world that use the ORCID API to collect ORCID iDs, ORCID has grown to become an integral part of the global research infrastructure. Persistence – both in terms of *patience* and *prolonged existence* – is critical, especially in these times of uncertainty and change. Over the last 8 months, we have taken a deep look at our core strategies and developed a **2025 vision** focused on reliability and resiliency.

[https://orcid.org/about/what-is-orcid/mission](https://orcid.org/about/what-is-orcid/mission)
Our 2025 Vision

As we look to the future, these questions emerge from our core strategies:

➢ Will researchers be able to use ORCID to enhance their ability to undertake, communicate, evaluate, and promote their research and in a variety of settings as they are doing their work?
➢ Will we be providing high quality data in a way that researchers and their organizations value?
➢ Will we be able to increase adoption and scale our operations effectively and efficiently?
➢ Will our partners and members gain value from adopting ORCID?

Our 2025 vision is a 5-year framework by which to organize and prioritize our activities and measure and communicate our progress. Each core strategy is aligned with specific goals, each of which is supported by our activities and measured using key performance indicators.

https://orcid.org/blog/2020/03/20/orcid’s-next-phase-2025-vision
EMEA Engagement Team

Gabriela Mejias
Engagement Team Manager, EMEA

Paloma Marin-Arraiza
Engagement Lead, Europe

Nabil Ksibi
Engagement Lead, Middle East, and Africa

Languages: Arabic, Catalan, English, French, German, Portuguese, Spanish
ORCID in Europe, Middle East, and Africa

15 consortia: Austria, Belgium, Denmark, France, Finland, Germany, Ireland, Israel, Italy, Netherlands, Norway, Portugal, South Africa, UK, Sweden. In 2019 we have onboarded 4 national consortia.

Active Members: Europe, Middle East, and Africa represents 58% of our membership base and 53% of our total member integrations. In 2019 we have onboarded 152 new members, and 60 new member integrations were launched, including 1 new S&L wizard. We have co-hosted 11 regional workshops.

Active Users: There was a 169% increase (7,041,428) in unique registry users in Europe, Middle East, and Africa in 2019.
2020 ORCID Board Elections

We are seeking Board Directors from every region and sector to take an active role in our governance and strategy as we transition into sustainability and persistence.

The elections process is overseen by the Nominations Committee, chaired by ORCID Board member Ed Pentz.

Look for our blog post and newsletter later in April for more information.
Being a Director

- Directors serve for a three-year term, with meetings three times per year and
  - Oversee organizational and financial performance
  - Develop and regularly update the strategic plan
  - Review high-level organizational goals
  - Serve on Board committees
  - Use their experience and skills to help ORCID achieve its mission
- For more information see https://orcid.org/about/what-is-orcid/governance
The Election Process

• You may nominate yourself or a colleague. Follow our blog for more information about nominations.

• The Nominations Committee will assess all nominations received by 1 August 2020 and develop a balanced slate, maintaining majority non-profit Board membership.

• Member voting will take place from 29 October 2020 and the results announced on 30 November 2020.

• New Directors will start their terms on 1 January 2021 and the first Board meeting is 9-10 February 2021.
Thank You for Your Support!

Please use the webinar chat box to ask questions or share comments
Contact Information

• ORCID Executive Director: l.haak@orcid.org
• ORCID EMEA Engagement Manager: g.mejias@orcid.org
• General questions: community@orcid.org or contact your consortia lead organization
• User questions: https://support.orcid.org/hc/en-us/requests/new