

Box 1 Sample of FGD questions

1. Please can you tell us a little bit about yourself?
2. In your opinion, what are some of the factors that make patients who are diagnosed with breast cancer delay in receiving treatment?
(Probes: socioeconomic status; use of Complementary and Alternative Medicine; patient perception; fear of doctors; fear of coming to Korle Bu; travel time/distance to Korle Bu)
3. How do health providers contribute to the delay in the onset of breast cancer treatment?
(Probes: workload; number of patients and documentation; attitude of staff; expertise; logistics)
4. How does the healthcare system in Korle Bu contribute to the delay in breast cancer treatment?
(Probes: availability of adequate numbers of healthcare workers; availability of facilities and drugs; time for laboratory investigations and waiting lists)
5. In your opinion, how can we reduce the waiting time between breast cancer diagnosis and start of definitive treatment at the Korle Bu Teaching Hospital?