Appendix 3. User acceptability survey

1. Circle the system you prefer: Phone call   DayCOR

2. Why?
   a.

   b.

3. Circle the system which provides you with the most valuable patient feedback:
                                     Phone call   DayCOR

4. Why?
   a.

   b.

5. Have you ever changed your practice as a result of feedback from the phone call system?   Yes   No

   If 'yes', how?

6. Have you ever changed your practice as a result of feedback from DayCOR?
                                     Yes   No

   If 'yes', how?

7. Any other comments?