

Participants' Roles Responsibilities and Location

The below table reveals the participants' research sites, roles, and respective location. Three research sites and a total of 31 participants were involved in this study. The participant's selection was done with the help of the company representatives.

	Participant	Role and Responsibility	Location
LEB1	V1	Operations Manager	Mount Lebanon
	V2	Client Engagement	Mount Lebanon
	V3	Head of Business Delivery	Mount Lebanon
	V4	Development Director	Mount Lebanon
	V5 – V6	Product Owner - Project Manager	Mount Lebanon
	V7	Project Manager	Mount Lebanon
	V8	Team Leader Data integration	Mount Lebanon
	V9	Project Manager - Developer	Mount Lebanon
	V10	Product Owner of Banking Sector	Mount Lebanon
	V11 – V17	Developer	North Lebanon
	V12	Team Leader	North Lebanon
	V13	Team Leader - Developer	North Lebanon
	V14	Business Delivery	Bekaa
	V15	Developer	Bekaa
	V16	Developer - Data modelling	Bekaa
	LEB2	S1 – S2 – S3	Developer
S4 – S7		Product Owner	Beirut
S5		Designer	Beirut
S6		Team Leader	Beirut
LEB3	A1	CEO	Ain Aar
	A2	Product Owner	Ain Aar
	A3	Content Creator	Beirut
	A4	Marketing Manager	Ain Aar
	A5 – A6	Developer	Ain Aar
	A7	Team Leader	Ain Aar