Initial Questions

We want to know about the great child passenger safety work done across Michigan! So, we are asking all Michigan Child Passenger Safety Technicians (CPSTs) to complete this survey.

This survey is voluntary. It should take about 10-15 minutes to finish. You can skip any questions you prefer not to answer.

At the end of the survey can can choose to be entered into a drawing to have your next recertification fee paid in full!

We designed this survey to be completed on a full screen (laptop, desktop, or tablet). Some questions will be difficult to view on a smart phone.

NOTE: This survey was developed through a project funded by the Michigan Office of Highway Safety Planning and the U.S. Department of Transportation.

Hit the next button to begin.

Which terms best describe your current role(s) related to child passenger safety? Pick all that apply.

- [ ] Child Passenger Safety Technician (CPST)
- [ ] Child Passenger Safety Technician-Instructor (CPST-I)
- [ ] Senior Checker
- [ ] Tech Proxy
- [ ] Event Coordination
- [ ] None of the above
- [ ] Other: (please indicate)

In the past 12 months of your work as a CPST, were you:

- [ ] Volunteering
- [ ] Paid
Both of the above

When you are working as a paid CPST, is it:

- As an independent consultant/per diem/contract status
- Required for my job, more than 50% of your duties
- Required for my job, 25-50% of your duties
- Required for my job, less than 25% of your job duties
- Not required, but helpful for my job
- Other: (please indicate)

When you are volunteering as a CPST, is it:

- Helpful for my paid job
- Not helpful for my paid job
- Not applicable, I am not currently employed

Coordinator Questions

Have you ever given out free car seats from the Michigan Office of Highway Safety Planning (OHSP)?

- Yes
- No
- Not sure

As you are answering the next few questions, please keep the following definitions in mind:

**Car Seat Check Event** – an event where the main function is to check car seats. Education sessions/lectures without car seat checks should NOT be included.
Examples:
- Seat Check Saturday = 1 event
- Annual health and safety fair with car seat checks = 1 event

**Inspection or Fitting Station** – Specific locations where car seat checks are **routinely** scheduled. They can be appointments and/or drop-ins. Please count each location/time frame once, not the number of times they hold checks in a given week or month.

Examples:
- Station 6, every 2nd Tuesday of the month, from 3-5 pm = 1 station
- County Health Department, Monday-Friday, from 2-4 pm = 1 station

In the past 12 months, were you ever in charge of organizing car seat check events or inspection/fitting stations?

- Yes
- No

In the past 12 months, about how many events and/or stations have you coordinated?

<table>
<thead>
<tr>
<th></th>
<th>None in the past 12 months</th>
<th>1-2</th>
<th>3-5</th>
<th>6-10</th>
<th>More than 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Car Seat Check EVENTS</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inspection or Fitting STATIONS</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Do you ever ask participants to evaluate their car seat check experience? For example, with a paper, email survey or follow-up phone call?

- Yes
- No

**CPST Effort**

For the next set of questions, we want you to think about your **past 12 months** as a CPST.
In the past 12 months, how often did you check car seats at events and/or stations?

- Daily
- Weekly
- Monthly
- Quarterly
- Twice a year
- Once a year or less

In the past 12 months, during a typical month when you checked car seats, about how many seats did you personally check?

**NOTE:** Do not count seats you “checked” or “signed-off” as a Senior Checker.

- 1-2 per month
- 3-5 per month
- 6-10 per month
- 11-20 per month
- 21-30 per month
- More than 30 car seats per month

In the past 12 months during a typical month when you checked car seat, about how much time did you spend checking seats?

**NOTE:** Include hours spent as a Senior Checker. But do not count hours planning events, doing presentations or paperwork, or scheduling appointments.

- Less than 1 hour
- 1-5 hours
- 6-10 hours
- 11-20 hours
- 21-30 hours
- 31-50 hours

More than 50 hours per month

Which types of car seats do you typically check? Pick all that apply.

☐ Rear-facing only car seats
☐ Rear-facing convertible car seats
☐ Forward-facing harnessed (including convertible car seats)
☐ Booster seats
☐ Kids in vehicle seat belts

Please give your best estimate of the percent of each type of car seat you typically check. The types of car seats are taken from the ones you selected in the question before.

*NOTE: Please adjust percentages so the total is 100.*

» Rear-facing only car seats 0
» Rear-facing convertible car seats 0
» Forward-facing harnessed (including convertible car seats) 0
» Booster seats 0
» Kids in vehicle seat belts 0

**Total** 0

In the past 12 months, where have you checked car seats? Pick all that apply.

☐ Fitting/inspection stations
☐ Car seat check events
☐ At clients’ chosen locations
☐ At homes of family/friends
☐ Other: (please describe)
In the past 12 months, about what percent of your time as a CPST did you spend at each location? The options shown are taken from your responses to the question before.

Please adjust percentages so the total is 100%.

- Fitting/inspection stations
- Car seat check events
- At clients' chosen locations
- At homes of family/friends
- Other: (please describe)

Please select the locations where you have checked car seats in the past 12 months. Please select all that apply for both events and stations.

<table>
<thead>
<tr>
<th>Location</th>
<th>Seat check EVENTS(s)</th>
<th>Fitting STATION(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Healthcare facility/hospital</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire/Police Department</td>
<td></td>
<td></td>
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<tr>
<td>County Public Health Office</td>
<td></td>
<td></td>
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<tr>
<td>Car seat retailer (example: Babies R Us)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Insurance office</td>
<td></td>
<td></td>
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<tr>
<td>Faith-based organization</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Childcare center/school</td>
<td></td>
<td></td>
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<tr>
<td>Car dealership</td>
<td></td>
<td></td>
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<tr>
<td>Mall</td>
<td></td>
<td></td>
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<tr>
<td>Park</td>
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</tr>
</tbody>
</table>

Please select HOW people found out about getting their car seats checked in the past 12 months at both events and stations. Pick all that apply.

<table>
<thead>
<tr>
<th>Location</th>
<th>Seat check EVENT(s)</th>
<th>Fitting STATION(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fitting/inspection stations</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Car seat check events</td>
<td></td>
<td></td>
</tr>
<tr>
<td>At clients' chosen locations</td>
<td></td>
<td></td>
</tr>
<tr>
<td>At homes of family/friends</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other: (please describe)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Options</td>
<td></td>
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<tr>
<td>----------------------------------------------</td>
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</tr>
<tr>
<td>Signs posted to direct people to the event or station</td>
<td></td>
<td></td>
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<tr>
<td>Website or social media</td>
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<td></td>
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<tr>
<td>News media (newspaper, radio, television)</td>
<td></td>
<td></td>
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<tr>
<td>Referred during a presentation or class</td>
<td></td>
<td></td>
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<tr>
<td>Referred by a doctor or nurse</td>
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<tr>
<td>Referred by a social service agency or health department</td>
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<td></td>
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<tr>
<td>Referred by law enforcement, court or judge</td>
<td></td>
<td></td>
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<tr>
<td>Word of mouth</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I'm not sure</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Please select ALL of the region(s) in which you checked car seats (events and/or stations) in the past 12 months.

1. Upper Peninsula (Alger, Baraga, Chippewa, Delta, Dickinson, Gogebic, Houghton, Iron, Keweenaw, Luce, Mackinac, Marquette, Menominee, Ontonagon, Schoolcraft)

2. Northwest (Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee, Wexford)

3. Northeast (Alcona, Alpena, Cheboygan, Crawford, Iosco, Montmorency, Ogemaw, Oscoda, Otsego, Presque Isle, Roscommon)

4. West (Allegan, Barry, Ionia, Kent, Lake, Mason, Mecosta, Montcalm, Muskegon, Newaygo, Oceana, Osceola, Ottawa)

5. East Central (Arenac, Bay, Clare, Gladwin, Gratiot,
Isabella, Midland, Saginaw)

6. East (Genessee, Huron, Lapeer, Sanilac, Shiawassee, St. Clair, Tuscola)

7. South Central (Clinton, Eaton, Ingham)

8. Southwest (Berrien, Branch, Cass, Calhoun, Kalamazoo, St. Joseph, Van Buren)

9. Southeast (Hillsdale, Jackson, Lenawee, Livingston, Monroe, Washtenaw)

10. Metro Detroit (Macomb, Oakland, Wayne)

Please select ALL of the counties, within the Upper Peninsula Region, where you checked a car seat in the past 12 months.

NOTE: Count both events and fitting stations.

- Alger
- Baraga
- Chippewa
- Delta
- Dickinson
- Gogebic
- Houghton
- Iron
- Keweenaw
- Luce
- Mackinac
- Marquette
- Menominee
- Ontonagon
- Schoolcraft
- Unsure (please indicate city/cities, if known)
Please select ALL of the counties, within the Northwest Region, where you checked a car seat in the past 12 months.

*NOTE: Count both events and fitting stations.*

- Antrim
- Benzie
- Charlevoix
- Emmet
- Grand Traverse
- Kalkaska
- Leelanau
- Manistee
- Missaukee
- Wexford
- Unsure (please indicate city/cities, if known)

Please select ALL of the counties, within the Northeast Region, where you checked a car seat in the past 12 months.

*NOTE: Count both events and fitting stations.*

- Alcona
- Alpena
- Cheboygan
- Crawford
- Iosco
- Montmorency
- Ogemaw
- Oscoda
Please select ALL of the counties, within the West Region, where you checked a car seat in the past 12 months.

*NOTE: Count both events and fitting stations.*

- Allegan
- Barry
- Ionia
- Kent
- Lake
- Mason
- Mecosta
- Montcalm
- Muskegon
- Newaygo
- Oceana
- Osceola
- Unsure (please indicate city/cities, if known)

Please select ALL of the counties, within the East Central Region, where you checked a car seat in the past 12 months.

*NOTE: Count both events and fitting stations.*
Arenac
- Bay
- Clare
- Gladwin
- Gratiot
- Isabella
- Midland
- Saginaw
- Unsure (please indicate city/cities, if known)

Please select ALL of the counties, within the East Region, where you checked a car seat in the past 12 months.

NOTE: Count both events and fitting stations.

- Genesee
- Huron
- Lapeer
- Sanilac
- Shiawassee
- St. Clair
- Tuscola
- Unsure (please indicate city/cities, if known)

Please select ALL of the counties, within the South Central Region, where you checked a car seat in the past 12 months.

NOTE: Count both events and fitting stations.
Clinton

- Eaton
- Ingham
- Unsure (please indicate city/cities, if known)

Please select ALL of the counties, within the Southwest Region, where you checked a car seat in the past 12 months.

**NOTE:** Count *both* events and fitting stations.

- Barrien
- Barry
- Cass
- Calhoun
- Kalamazoo
- St. Joseph
- Van Buren
- Unsure (please indicate city/cities, if known)

Please select ALL of the counties, within the Southeast Region, where you checked a car seat in the past 12 months.

**NOTE:** Count *both* events and fitting stations.

- Hillsdale
- Jackson
- Lenawee
- Livingston
- Monroe
- Wastenaw
- Unsure (please indicate city/cities, if known)
Please select ALL of the counties, within the Metro Detroit Region, where you checked a car seat in the past 12 months.

**NOTE:** Count both events and fitting stations.

- Macomb
- Oakland
- Wayne
- Unsure (please indicate city/cities, if known)

How do you decide to work at a seat check event or station? Some factors that might affect your choice are listed below. Please mark how much each factor affects your choice to work at a seat check.

<table>
<thead>
<tr>
<th>Factor</th>
<th>Not at all</th>
<th>A little</th>
<th>Some</th>
<th>Quite a bit</th>
<th>Very much</th>
<th>Not Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>My employer decides what seat checks I can do</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>My employer decides how much time I spend on seat checks</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Time or day of event</td>
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<tr>
<td>Distance to a location</td>
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<tr>
<td>Appointments vs. drop-ins</td>
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<tr>
<td>Free food</td>
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<tr>
<td>Payment or giveaways for doing the checks</td>
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<tr>
<td>Indoors or outdoors</td>
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<tr>
<td>Perceived need for</td>
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</table>
Certification/Recertification

For the next set of questions, we want you to know more about you and your experiences working in child passenger safety.

People become CPSTs for many different reasons. From the choices below, please mark any reasons that caused you to become a CPST. You can also list more if you check “other”.

- Job requirement
- Eligibility for overtime pay or special detail
- Natural fit/enhancement to my job
- Recognized gap in resources in my community
- Personal reasons (e.g. keep my own children safe, learn a new skill, help my community, passion for kids)
- Know someone affected by a crash
- Other: (please describe your reason for becoming a CPST)

When did you first take the class to become a Certified Child Passenger Safety Technician (CPST)?

- 1997
- 1998
- 1999
- 2000
- 2001
- 2002
- 2003
- 2004
- 2005
- 2006
Are you a *currently certified* Child Passenger Safety Technician or Instructor?

- Yes
- No

Did you ever have to retake training (*either the whole course or the refresher course*) because your certification expired?

- Yes
- No
- I have not needed to recertify yet

Please mark why you have maintained your certification. Pick all that apply.

- Job requirement
- Eligibility for overtime pay or special detail
- Natural fit/enhancement to my job
- Recognized gap in resources in my community
- Personal reasons (examples: keep my own children safe, learn a new skill, help my community, passion for kids)

- I do not plan to re-certify
- Other: (please indicate)

Do you plan to maintain your certification?

- Yes
- No
- Not sure

Please mark why you plan to maintain your certification. Pick all that apply.
Job requirement

- Eligibility for overtime pay or special detail
- Natural fit/enhancement to my job
- Recognized gap in resources in my community
- Personal reasons (e.g. keep my own children safe, learn a new skill, help my community, passion for kids)
- Other: (please indicate)

In your most recent re-certification cycle, how did you earn Continuing Education Units (CEU’s)? Pick all that apply.

- I have not received any CEU’s in the past year
- KIM (Kidz in Motion) Conference
- Lifesavers Conference
- Safe Kids Worldwide Conference
- Regional, state or local CEU event
- Subscriptions and Newsletters
- Online
- CEU course in-person
- Other: (please indicate)

Many CPSTs in Michigan do not recertify. Please mark how much you think each factor affects why people do not recertify.

<table>
<thead>
<tr>
<th></th>
<th>Not at all</th>
<th>A little</th>
<th>Some</th>
<th>Quite a bit</th>
<th>Very much</th>
</tr>
</thead>
<tbody>
<tr>
<td>Re-certification fees are too expensive.</td>
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<tr>
<td>It is too hard to get seat sign offs with an instructor.</td>
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<tr>
<td>It is too far to drive to get seat sign offs with</td>
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</tbody>
</table>
an instructor.  
It is hard to earn CEU’s.  
It takes more work than expected to recertify.  
People lose motivation to stay certified.  
The process is confusing.  
No longer require for a job.  
Getting liability coverage is a problem.  
Change in job duties.  
Other reason: (please indicate) 

Additional Training

There are specialized classes for CPSTs to learn extra skills. Please indicate if you have taken or would like to take any of the courses listed below.

<table>
<thead>
<tr>
<th>Course</th>
<th>Have taken</th>
</tr>
</thead>
<tbody>
<tr>
<td>CPS on School Buses</td>
<td></td>
</tr>
<tr>
<td>Children with Special Healthcare Needs</td>
<td></td>
</tr>
<tr>
<td>Safe Transportation of Children in Ambulances</td>
<td></td>
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<tr>
<td>None</td>
<td></td>
</tr>
<tr>
<td>Other: (please indicate)</td>
<td></td>
</tr>
</tbody>
</table>

Demographics

Do you work with a Safe Kids Coalition?

- Yes
- No
I don't know

Which Safe Kids Coalition do you work with? Pick all that apply.

- Branch-Hillsdale-St. Joseph Counties
- Capital Area
- Greater Flint
- Greater Grand Rapids
- Greater Thumb and Saginaw Area
- Huron Valley
- Kalamazoo County
- Macomb County
- Metro Detroit
- North Shore
- Oakland County
- West Michigan
- Safe Kids coalition outside of Michigan
- I don't know

Which best describes your main job?

- Fire/Rescue/EMS
- Law Enforcement
- Child Passenger Safety Technician
- Child Passenger Safety Technician-Instructor
- Healthcare Practitioner or Technician (e.g. physician, nurse, physical/occupational therapist)
- Community and Social Service (e.g. social worker, clergy, health educator, child protective services)
- Education (e.g. teacher, teaching assistant)
Transportation (e.g. traffic safety planning, research, automotive engineer, crash reconstruction)

Stay at home parent/grand parent

Child Care (e.g. child care worker, nanny)

Communications (e.g. writer, public relations, advertising)

Office/Administrative Support (e.g. receptionist, administrative assistant)

Business Operations (e.g. insurance agent/claims, retail, car seat manufacturer rep)

Retired

Other: (please indicate)

Please enter your HOME zip code:

Please enter your WORK zip code:

What is your age?

18-24 years

25-34 years

35-44 years

45-54 years

55-64 years

older than 65 years
What is your gender identity?

- Male
- Female
- Other

Which best describes your race or ethnic background? Pick all that apply.

- White
- American Indian/Alaskan Native
- Black
- Native Hawaiian/Pacific Island
- Asian
- Hispanic/Latino
- Other: (please indicate)
- I prefer not to answer

What languages do you know well enough to use to check a car seat? Pick all that apply.

- Albanian
- American Sign Language (ASL)
- Arabic
- Chaldean
- English
- French
- German
- Hmong
- Korean
- Polish
- Spanish
Tagalog

☑ Vietnamese

☐ Other: (please indicate)

What is the highest level of school you have finished?

☐ Some high school

☐ High school graduate or GED

☐ Some college

☐ Trade/technical/vocational training

☐ Associate degree

☐ Bachelor's degree

☐ Master's degree

☐ Professional degree (MD, JD)

☐ Doctorate degree (Ph.D)

Please share your area of study.
*Examples include Paramedic, Early Childhood Development, and Public Health.*

Would you be willing to share your contact info so that you may be entered into a drawing for "x". To keep your answers to this survey private, you will be re-directed to a separate survey.

☐ Yes

☐ No, thank you

Thank you so much for taking the time to finish our survey and helping to keep kids safe on the roads in Michigan!