



Flow Orchid

Effective from 1 February 2018.

This tariff is only available to domestic customer in receipt of the Warm Home Discount.

This tariff is available to domestic customers managing their account online and who pay by monthly fixed Direct Debit. This tariff is not available to premises supplied through a prepayment meter.

These terms are in addition to and do not replace Flow Energy Limited's terms and conditions for supplying gas and/or electricity which also apply.

Payments will be in advance by Direct Debit commencing on the day that we start supplying you and on the same day each month after that (or the working day after if it is a Saturday, Sunday or Public Holiday).

Please make sure that you have enough money in your account on the date when we take the Direct Debit payment. If you don't have enough money, we will contact you to discuss how you can pay.

If we need to change the amount that we collect each month, we will give you at least two weeks' notice. We review the amount that we collect at least once a year.

The prices are on the basis that you provide us with an email address and that you provide us with meter readings when requested.

The prices are on the basis that you pay by Direct Debit.

Prices include VAT at 5% so will appear different to figures shown on your statement.

This tariff is only available to customers with single rate or Economy 7 electricity.



Single Rate Electricity

Region	Daily Charge (p/day)	Unit Rate (p/kWh)
Eastern	27.481	13.628
East Midlands	21.229	14.014
London	24.971	13.162
Merseyside/North Wales	24.093	14.765
West Midlands	22.326	14.190
North East England	26.842	13.839
North West England	25.526	13.594
Northern Scotland	27.481	14.971
Southern Scotland	26.403	13.580
South East England	25.410	14.325
Southern	21.887	14.277
South Wales	23.978	14.515
South West England	25.410	15.019
Yorkshire	27.281	13.308

Economy 7 Electricity

Region	Daily Charge (p/day)	Day Unit Rate (p/kWh)	Night Unit Rate (p/kWh)
Eastern	28.274	14.061	7.623
East Midlands	21.229	14.508	7.808
London	24.971	13.540	7.602
Merseyside/North Wales	24.093	15.679	7.935
West Midlands	22.326	14.672	7.813
North East England	26.842	14.278	7.949
North West England	25.526	13.973	7.904
Northern Scotland	28.902	15.357	8.999
Southern Scotland	26.403	14.262	7.829
South East England	25.410	15.023	7.746
Southern	21.887	14.603	7.985
South Wales	23.978	15.081	7.967
South West England	25.410	15.724	7.915
Yorkshire	27.281	13.743	7.785



Gas

Region	Daily Charge (p/day)	Unit Rate (p/kWh)
Eastern	16.655	3.184
East Midlands	16.170	3.363
London	16.309	3.593
Merseyside/North Wales	16.343	3.411
West Midlands	15.743	3.289
North East England	16.447	3.501
North West England	16.228	3.266
Northern Scotland	16.424	3.434
Southern Scotland	16.424	3.434
South East England	16.205	3.256
Southern England	15.800	3.536
South Wales	16.228	3.246
South West England	16.447	3.688
Yorkshire	16.748	3.492