

Basic Variable

Terms & Conditions



SCOTTISHPOWER

1. Supplies of mains gas and/or electricity from ScottishPower under the Basic Variable ('Tariff') will be available from 2nd February 2018 until the date when the Tariff is withdrawn by us. All applicants must contract to pay, and continue to pay, for the energy supply under the Tariff by Monthly Direct Debit or standing order; Quarterly Direct Debit, cash, cheque or postal order; Online Debit Card; Weekly by payment book or card; Fuel Direct. This Tariff is not available for customers who pay by Pay as You Go.
2. This Tariff is only available to customers who meet the eligibility criteria set out in this paragraph and if ScottishPower becomes aware that you are eligible for the Tariff, we will automatically move you to it on a date no later than 50 days from the date we become aware of your eligibility. If this change will be to your disadvantage, we will inform you at least 30 days in advance of moving you to the Tariff. You are eligible for this Tariff if you meet the following criteria: (i) you are aged 16 years or over; (ii) you or someone in your household received or will receive a payment under the Warm Home Discount (WHD) Scheme from ScottishPower in the applicable Scheme Years (as set out at <https://www.scottishpower.co.uk/basic-variable-tariff-faq>); and (iii) if your current tariff does not have an end date and/or is one that ScottishPower have automatically moved you to at the end of a fixed term tariff ("Eligibility Criteria"). Further details of the Warm Home Discount Scheme are available to view at <http://www.scottishpower.co.uk/warmhomediscount>.
3. If circumstances change such that you do not meet the Eligibility Criteria for this Tariff set out in paragraph 2, or if the Tariff is withdrawn, ScottishPower will be entitled to transfer you to another tariff on the same payment method. If this happens we will inform you of this change in advance including details of this new tariff, setting out the impact and options available to you.
4. You have the option to move to another ScottishPower tariff at any time and can cancel your contract with ScottishPower without being required to pay exit fees.
5. The prices you pay as a Basic Variable customer will replace any mains gas and/or electricity prices which you may currently pay. The prices of this Tariff will be reviewed on 1st April 2018, and then every 6 months thereafter until the Tariff is withdrawn; we'll give you 30 days' notice if these prices are increasing.
6. If you leave the property to which this Tariff applies, as long as you still meet the Eligibility Criteria in paragraph 2, you have the option to select the version of this Tariff applicable to your new property. However, you will also be entitled to apply for any other ScottishPower tariff that is available to you when you move property. If you choose a tariff without an end date, you will be automatically moved to the Basic Variable tariff as long as you still meet the Eligibility Criteria in paragraph 2.
7. If you fail to make a payment to ScottishPower under your payment method when it is due, we shall be entitled to transfer you to an appropriate cash payment method on this Tariff. In this case, your prices will stay the same, but you will be required to make payments for your energy using an alternative method. We will notify you of any changes to your payment method should this be necessary.
8. These terms and conditions are in addition to the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers, which can be accessed at <https://www.scottishpower.co.uk/domestictermsandconditions>

Tariff Availability

This Tariff is available to customers who meet the eligibility criteria, as set out in Paragraph 2, take gas and/or electricity, and their electricity meter is a single, two or three rate meter.

This Tariff is also available as a single rate version for customers with a multi rate electricity meter.

This Tariff is not available to customers who pay by Pay as You Go.

Quote and Comparison Information

Any quote given to you for this tariff is based on the information you have provided to us. If we become aware this is not accurate, we will advise you of the correct prices in writing.

If you're currently on a fixed term tariff that's due to end in the next 12 months, we've used your current prices and the prices you would most likely be transferred onto when your current tariff ends to provide you with a comparison.